Blode

March 12, 1953

Mr. O'Connor

Mr. Gaynor

10¢ sign on shuttle buses

Re attached correspondence from Geo. Smolik -- and the 10% signs on buses -- please be advised that the 10% sign has been painted out on all red tops.

(Signed) Joe Gaynor

Orig. to Mr. F. C. Knautz with corres.

CHICAGO TRANSIT AUTHORITY

TO: Mr. J. P. Gaynor

FROM: T. B. O'Connor

SUBJECT: Shuttle Bus Service note: strict tell

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I wonder if we can develop a piece of canvas to hang over the 10¢ sign on these buses when not in shuttle service. Have we had enough complaints to warrant doing something about it?

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Chicago Transit Authority Chicago, Illinois

Gentlemen:

This morning I boarded motor coach #65, bearing Illinois license plates #16031, at the corner of Jackson Blvd. and Canal Street, which had the plain marking on it "FARE 10¢". The bus came along too fast for me to read the small marking at the head end of the bus. Nevertheless, I deposited 10 cents into the meter and the driver said, "Twenty cents, please." in spite of the fact that the rate was plainly shown as ten cents.

I am not asking for a refund, but if your buses call for a fare of 10 cents, were that's what passengers should pay, and no more, and you may wish to look into this.

Yours very sincerely,

George Smolik
2629 S. 58th Court
Cicero 50,

P.S. I thought I boarded a boulevard bus, for which a 10 cent fare is charged. If this was not a boulevard bus, I think the marking "Fare 10¢" should be removed. I left the bus at Clark Street.

(copied/m.2-24-53)