

CHICAGO TRANSIT AUTHORITY
OPERATING EMPLOYEE
CALL CODES
(RADIO AND TRAIN PHONE)

- 10-1** **Receiving Poorly**
- 10-2** **Receiving Well**
- 10-4** **Message Received and Understood**
- 10-8** **In Service**
- 10-20** **What Is Your Location?**
- 10-21** **Call by Telephone**
- 10-35** **Stop Broadcasting Confidential Information**
- 10-40** **Radio Check**
- 10-66** **Injured or Sick Employee or Passenger - Request CPD and/or CFD and CTA Supervisor**
- 10-68** **Repeat Your Message**
- 10-71** **Collision of CTA Vehicle and Debris or Fixed Object**
- 10-72** **Collision of CTA Vehicle and Person**
- 10-73** **Collision of CTA Vehicle and Other Vehicle**
- 10-74** **Collision of CTA Vehicles**
- 10-75** **Derailment**
- 10-77** **Controller Wishes to Relay Message to Passengers via P.A. System**
(Depress car audio switch and hold down until message is completed)
- 10-80** **Fire on or near CTA Property or Route - Request CFD and CTA Supervisor**
- 10-86** **Crime or Disturbance in Progress - Request CPD and CTA Supervisor**
- 10-87** **Police Intercept Plan**
(If train is standing in station, remain standing; if train is enroute between stations, stop outside next scheduled station stop and wait for CPD and/or CTA Supervisor to flag train into station)

(OVER)

- 10-90 Alleged Bomb
10-91 Person with Weapon
10-99 Dire Emergency
(Immediate response is requested; all other units avoid or stop transmitting)

GENERAL RULES

1. Direct all calls to the Control Center, not to other vehicles or locations.
2. Answer all calls promptly, provided such action is consistent with safe operation.
3. When talking, have handset button depressed; when listening, have button released.
4. When speaking, hold the mouthpiece one inch from your mouth and speak in a normal voice.
5. Keep all messages short and concise. Use code numbers when applicable.
6. Use standard terms when reporting equipment defects, delays or other occurrences.
7. Make all word transmissions in such a manner that passengers are not alarmed by them.
8. Do not transmit any communication other than company business.
9. Do not use profanity or vulgarity.

For procedures regarding use of bus radio or train phone/radio, refer to "Operating Employees' Procedure to Establish Vocal Contact With Controller."