

OPERATING EMPLOYEE CALL CODES

- 10-1 Receiving poorly
- 10-2 Receiving well
- 10-3 Stop transmitting
- 10-4 Message received and understood
- 10-7 Out of service
- 10-8 In service
- 10-10 Police officer needs assistance
- 10-20 What is your location?
- 10-21 Call by telephone
- 10-25 Dirty vehicle
- 10-31 ATC bypass operation authorized
- 10-32 STEM bypass operation authorized
- 10-33 PCR (door) bypass operation authorized
- 10-40 How do you receive my radio transmission?
- 10-43 Lift usage
- 10-61 Employee injured
- 10-62 Employee sick
- 10-63 Other person sick or injured
- 10-64 Return to primary channel
- 10-65 Switch to alternate channel
- 10-68 Repeat message
- 10-71 Collision of CTA vehicle and fixed object
- 10-72 Collision of CTA vehicle with person
- 10-73 Collision of CTA vehicle and other vehicle
- 10-74 Collision of CTA vehicles
- 10-75 Derailment
- 10-77 Crew make announcement
- 10-80 Fire
- 10-82 Police assistance required
- 10-83 Throwing at bus or train
- 10-84 Fare dispute
- 10-86 Disturbance in progress

- 10-87 If train is standing in station, remain standing until advised to proceed; if train is between stations, reduce speed, approach slowly, stop outside of next station, and remain standing until signalled to proceed
- 10-90 Bomb threat
- 10-91 Weapon threat
- 10-99 Dire emergency. Stop all other transmissions

General Rules

1. Direct all calls to the Control Center, not to other vehicles or locations.
2. All calls must be answered promptly, provided such action is consistent with safe operation.
3. To transmit, depress button, pause one or two seconds, then talk. To receive, release button.
4. Keep all messages short and concise. Use code numbers when applicable.
5. When speaking, hold the mike one inch from your mouth and speak in a normal voice.
6. Use standard terms when reporting equipment defects, delays or other occurrences.
7. Make all word transmissions in such a manner that passengers are not alarmed by them.
8. Only transmit company business.
9. Avoid the use of profanity or vulgarity.
10. If the radio becomes defective, call the controller from a CTA or public telephone at the first opportunity.