

CHICAGO TRANSIT AUTHORITY

REPORTING TROUBLE AND EMERGENCIES

When you have trouble of any kind on or near your train, notify the Controller by trainphone. If the trainphone does not work, relocate your phone in another motor cab. If you still cannot make contact with the Controller be prepared to:

1. use your follower's trainphone.
2. flag down the nearest train on an adjacent or opposite track and use its phone.
3. use a platform phone, a ticket agent's phone, or a track phone.
4. call on a public pay phone.

Dial either 404 or 2345 on any CTA telephone and ask for Rail Control.

On a public phone dial MO4-7200 and ask for Extension 404 or 2345.

Always remember that by dialing 404 or 2345, any operating employee reporting problems or emergency situations to the Controller has immediate access to the Chicago Police Department and the Chicago Fire Department.

REPORT THE FOLLOWING:

1. Defective vehicle or other equipment (see appropriate Trouble Shooting Guide).
2. Blockades, delays or interruptions to service.
3. Unsafe conditions involving track, third rail, or overhead.
4. Any collision or derailment.
5. Any incident in which a person is injured.
6. Robberies, assaults, fights, vandalism or any similar incident.
7. Ejectments (See rule 57 for details on ejectments).
8. Serious illness of passenger or crew.
9. Conditions of low visibility, slippery rail or other weather or track conditions which may affect opera-

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tion unless they are general and known prior to start of operation.

10. Fire on the vehicle, on CTA property or on any adjacent property.
11. Unauthorized person or persons on or near the track.
12. Whenever a signal or switch has been violated or whenever the train is tripped.
13. Any circumstance in which you are in doubt as to the proper action to take.

Dial either 404 or 2342 on any CTA telephone and ask for Rail Control.

On a public phone dial MO4-7200 and ask for Extension 404 or 2342.

Always remember that by dialing 404 or 2342, any operating employee reporting problems or emergency situations to the Controller has immediate access to the Chicago Police Department and the Chicago Fire Department.

REPORT THE FOLLOWING:

1. Defective vehicle or other equipment (see appropriate Trouble Shooting Guide).
2. Blockades, delays or interruptions to service.
3. Unsafe conditions involving track, third rail, or overhead.
4. Any collision or derailment.
5. Any incident in which a person is injured.
6. Robberies, assaults, fights, vandalism or any similar incidents.
7. Ejectments (See rule 27 for details on ejections).
8. Serious illness of passenger or crew.
9. Conditions of low visibility, slippery rail or other weather or track conditions which may affect operation.