

Transit security pilot training program videotape makes debut

A total of 50 CTA employees representing eight departments have combined efforts to produce a videotape for a transit security pilot training program being implemented by the Training/Development section, Human Resources department.

A talented cast of 24 actors and actresses, all CTA employees, recently worked around the clock--from early evening to wee hours in the a.m. for five weeks --to produce a tape for this model program.

Joining forces with the cast and crew to cinch success were members of the Transportation department headed by Support Services, members of the CTA Security department, External Affairs department, Photographic section, rail janitors, electricians, other members of the Operations Division, as well as the Chicago Police department and three Chicagoans not associated with any agency who wanted to lend a helping hand.

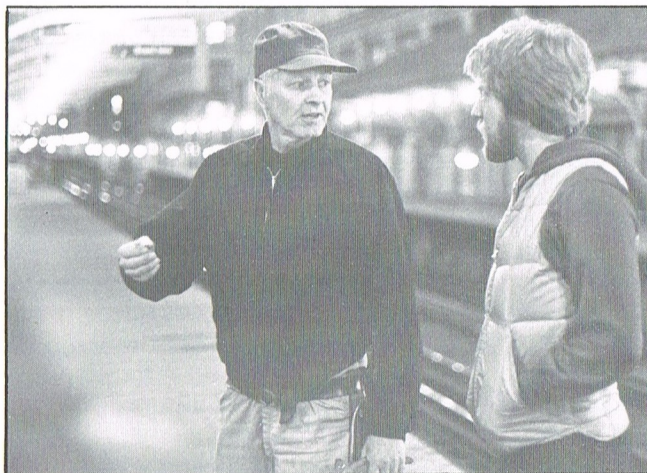
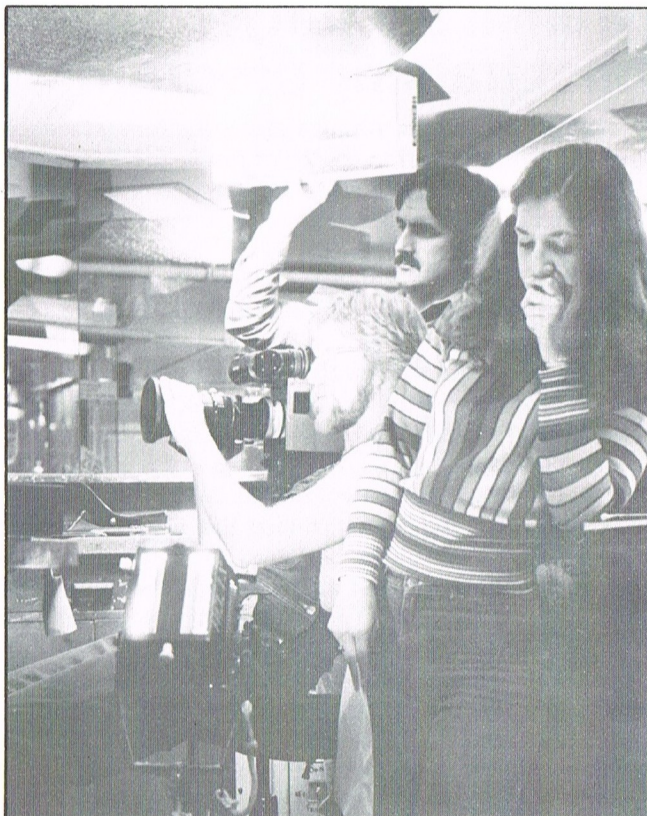
Recent legislation enacted by the Illinois House requires that all mass transit carriers provide security orientation and training for employees. The CTA pilot program is receiving top priority. (Story on page 2)

Top right: Working in a ticket agent booth, CTA video crew camera-man Michael McNamara tapes a scene, audio engineer Tony Ambut holds a light reflector, and director Martha Koch views the action on video monitor.

Middle, right: Rail janitor Padraig Lynch cleans windows of ticket agent booth in preparation for videotaping.

Bottom, right: CTA electrician William Dunn discusses electrical requirements with McNamara.

Below: CTA security officer George White asks passenger to wait a moment while taping is completed.



Transit security pilot training program

It was 3 a.m., two hours since the last passenger had passed through the station at North and Clybourn. The silence accompanied by the emptiness of the station created a loneliness that stirred an eerie sense of uneasiness.

In a moment the agent harkened to footsteps of someone approaching. Pleased to see another face, she greeted the tall young man with a smile as he stepped up to her window, presumably to pay a fare.

His cold, icy stare erased the smile, however, as she found herself looking down the business end of a cold, blue steel revolver. "Give me the money," he barked, breaking his calculated silence.

Obediently, the agent pushed the neatly arranged coins under the window and into the tray whereupon she was again instructed to fork over the bills. Her compliance was swift and decisive as though she really wanted him to have the money.

At the same time, this agent who had been properly instructed by the CTA Transportation department instructors in the procedure to follow in such an emergency, triggered a silent alarm to alert the CTA control center that a robbery was in progress.

Her cool, calm collectiveness as emphasized by CTA instructors no doubt prevented a tragedy and permitted her to concentrate on the holdup man who she would want to describe later.

In this case, the holdup was simulated and the people involved, including the man behind the gun, were all CTA employees. This reenactment of an actual incident taken from CTA files, was staged by the Training/Development section of the Human Resources department and vignettted for videotape as a training tool for ticket agents.

The scene was one of five vignettes used to portray real life incidents based on actual case studies of CTA employees in situations requiring them to deal with threats, forced entry, assaults on passengers and employees, as well as robbery.

Designed to orient employees to the general CTA security policy, this pilot program is being tested on 10 to 15 per cent of ticket agents. Changes will be made as necessary during its evaluation. The program is also being structured to comply with the mandates of Illinois House Bill 1804 which requires security orientation and training for public transportation employees.

"You are the most important thing in the agent's booth as far as we are concerned," Transportation department Instructor Rudy Lyles told trainees. "We don't want you to be a hero. Don't argue with anyone over money, a transfer punch, or any CTA property. Give the offender what he wants and act like you want him to have it," said Lyles.

The three-hour training orientation also deals with the subjects of employee fear, recognition of dangerous



Project manager Bill Sholdice and ticket agent Marie Heffernan discuss her key role in the longest video vignette.

behavior, hostage training, and communication and identification of an assailant.

Responding to the training, one participant, Virginia Urias, a north side ticket agent, said it was the first time in her two years of employment that anyone had even suggested that the CTA employee is the most important thing to the CTA. "This is great," she said of the program.

The security training program offered CTA employees is the first of its kind in the nation, according to CTA Chairman Eugene Barnes, who anticipates that it will be a model for other transit properties.

The orientation of ticket agents in security procedures is the first step in the program as established by the 81st General Assembly of Illinois legislators and is being implemented here by its author, Robert Kren, special assistant to Chairman Barnes.

Kren, who chairs the CTA Security Training committee which is spearheading the program, was a member of the House Democratic staff when he wrote the program for the Crime on Public Transportation Vehicles subcommittee of the House Committee on Transportation which was chaired by then State Representative Eugene Barnes.

"We have started with ticket agents which is a small group because it enables us to effectively evaluate the program as we get feedback, and make improvements as necessary," Kren said. His involvement emphasizes the importance placed on the program by top CTA management.

"We want to emphasize our concern for people, our riding public as well as our employees. This is the attitude which we brought with us to the job," said Kren. The program on security is being implemented



Heffernan is confronted by a robber (Darryl Lampkins, M/P intern, Operations). She observes the robber, follows proper security procedures, and provides a detailed description for the Chicago Police.

to include every operating employee, he said.

Similar training is already being planned for bus operators as well as train crews. Director of Support Services, Transportation, Edward Mitchell, said tapes will also be made for these employees.

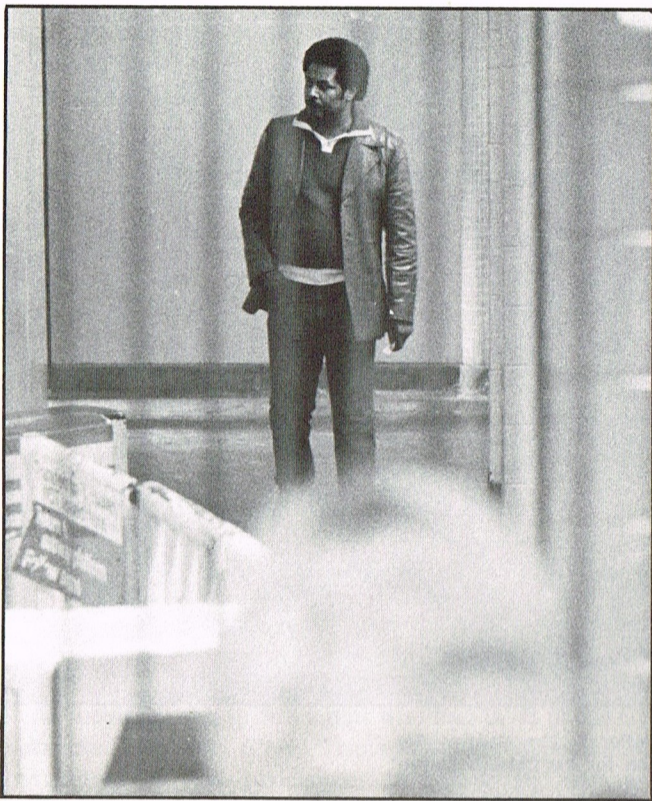
"This program gives us a chance to deal with the input from our employees, and what is more important is that it allows us to exercise our corporate responsibility to the employees by extending a hand of friendship," said Mitchell. He added that the Transporta-

tion department is behind the program 100 per cent.

CTA Chairman Eugene Barnes, who introduces the pilot tape, said that many people and millions of dollars worth of sophisticated electronic equipment including communications, lighting, monitoring systems and training programs, have been invested in various efforts to protect employees and passengers. The chairman stressed that the security and safety of the riding public as well as CTA employees is of prime importance and will continue to receive top priority.

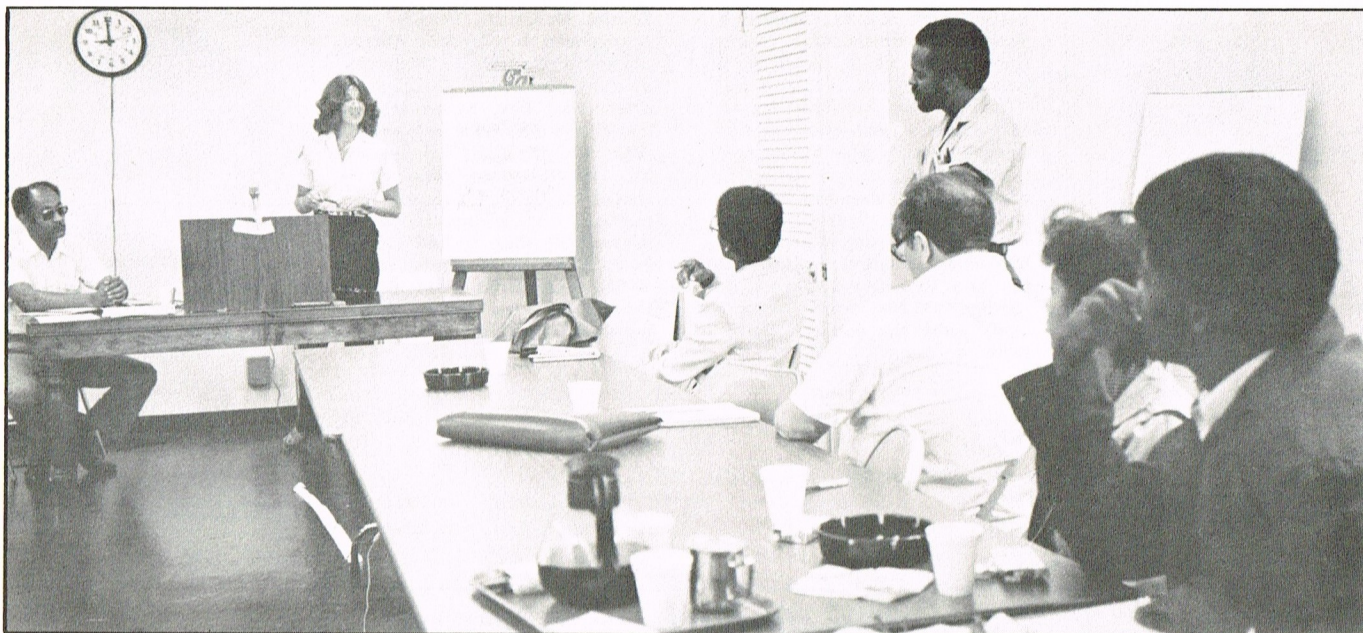


After viewing a vignette where ticket agent Deanna Edgerson observes an assault on a passenger (Burt Bosan, training aids technician, Training/Development) by Sal Terracina, training coordinator, Training/Development, program participants discuss correct action.



In the above vignette, Tom Anderson, analyst, Methods/Standards, walks into the subway station, approaches ticket agent Irene Godinez, pulls a gun and says, "Open the door!". Proper action is then discussed.

The vignette at the right shows the importance of observing people in the station area. After watching Michael Willis loiter near the station entrance, ticket agent Harry Seeley determines that his demand for money will not be followed by violence.



Instructors Rudy Lyles and Karen Eden lead discussion with group of ticket agents on security procedures to follow in emergencies. Participating in the first training session were, from left, Jane Ciolino,

South Section; Ricardo Cespedes, West Section; Elma Brown, South Section and Ted Caruthers, South Section. Rail instructor Jim Daugherty, standing, observes.

Program is combined effort of many departments

Although "lights, camera, action" were only the watch words for 24 actors and actresses making the tape for the CTA transit security pilot training program, support for the stars came from numerous CTA sources.

The Security Training Program committee, headed by Robert Kren, special assistant to the chairman, included Ronald Bartkowiec, first assistant general attorney; Harold H. Geissenheimer, General Operations manager; Fred G. King, manager, Human Resources; Raleigh Mathis, manager, Security; Edward Mitchell, director, Support Services; Bill Sholdice, supervisor, Transportation Training, Training/Development section, who also served as project manager, and Leon Wool, manager, Labor Relations.

The program development staff, all Training/Development personnel, were Ronald J. Baker, Anthony J. Borcic, Barbara A. Colwell, F. Lynn Drake, Jim Kinahan, Mary H. Manoni, Linda Martinez, and Salvatore J. Terracina.

Training/Development section members also served as the video crew. Tony Ambut, training coordinator, was the audio engineer, and Michael McNamara, procedures/training coordinator, was the video engineer/cameraman. Communications Coordinator Martha Koch was crew director, and Bill Sholdice was the producer. Ambut and McNamara also arranged and performed the original music for the production. The two spent some 150 man hours perfecting the music for the video production, including studio mixing and recording.

Transportation department personnel included Cynthia Florence, Shirley McClure, and William Mooney. Barbara Reeves, agent instructor, and Della Richards, group supervisor of agents, served as advisors.

Members of the cast representing the Transportation department were: Thomas Anderson and Rosemary Barnett, Methods and Standards; Joseph Daquilante, assistant superintendent, Control Center; Ossie Graham, assignment agent; Madison Palmer, agent supervisor; Deanna Edgersen, Harold Gillis, Irene Godinez, ticket agents.

Other ticket agents having a part in the production were Marie Heffernan, Harry Seeley and Gerald Tamborello. Operations Division personnel appearing on tape were Darryl Lampkins and Patti Leal.

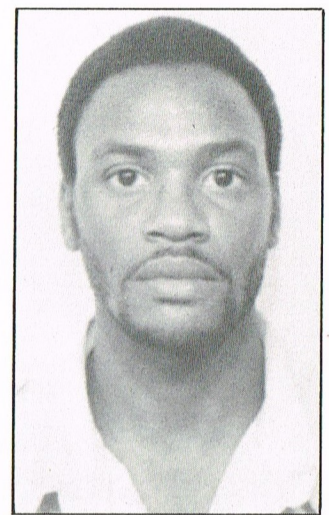
Members of the cast from the Training/Development section included Burton Bosan, Linda Martinez, Salvatore J. Terracina, Daisy Valdez and Jim Kinahan. Others were Officer Julius Mason, CTA police; Officers Nelson Barreto and Robert Bearden, Chicago Police department; Maurice Cannon, Mike Rivera and Michael Willis, local residents.

Special assistance was also rendered by Officers Gary Butler and Anthony Novakovich, CTA police; Jack Sowchin, Kathy Byrne, and Rick Willis, External Affairs; Bert Cadney, Photographic department; and electricians and janitors assigned to the CTA Maintenance department.



Betty Jones, Limits, received a glowing commendation from Bobbi Zabel of N. Larrabee, a passenger on her #156 route. "The trip was a delight due to the courtesy and good humor of the driver. She made nice, gentle stops, waited patiently while elderly passengers boarded and left, and helped arrange change for a young woman who had none. She truly epitomized the type of employee who makes citizens feel that public servants really serve the public. She is truly a credit to the CTA."

Charles McKissick, Beverly, was commended by Cordelia Watson of South Normal. "Yesterday morning, as I was charging to catch the 95th Street bus, a stream of traffic came between us. After the driver let everyone at the bus stop onto the bus, he waited for me to get through the traffic. I'm writing this note because it's nice to find such a humane driver. I think operator #7651 exemplifies what is best about CTA - it's desire to serve the citizens of Chicago."



commendation corner

SALVATORE MUSCARELLO, North Park, was thanked and praised by Dorothy McKeown of North Campbell, a rider on the Lincoln avenue route. "I got off the bus at Wellington, and had the green light to cross Lincoln. I began to cross in front of the bus, and the driver beeped his horn. I froze, and an automobile on the left side of the bus ran the red light. Evidently the driver saw the car coming in the rear view mirror. I would have been struck by this auto except for the warning by your driver."

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MARSHA POWELL, West Section, was commended by Jerry Scott of North Damen avenue. "Agent 1191 gets my vote for Ms. Genial, Ms. Politeness, Ms. Helpful, Ms. Everything, as far as I'm concerned. This young lady made my first experience on Chicago's public transportation a delight. I have just been transferred here from Phoenix, and fearing the worst, I took a dry run of the trip between my office and the airport. I was like a child with a new toy. Agent 1191 wrote step-by-step information, including cost, which train to take, which bus, and how to get back. I was able to sit back and watch Chicago pass by. I had no fears of where I was going or what was going to happen. When I returned to the station she remembered me and was interested in my experience. I called my family in Phoenix and they are now eager to discover the joys of public transportation in Chicago when they move out here in August."

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CHARLES FRASSICO, Forest Glen, was praised by Rocco Cimmarusti of Ottawa avenue. "I have found this gentleman to be very polite, very gracious to everyone who gets on and off the bus. He always gives a very cheery goodbye to passengers. If a passenger makes a mistake in putting money in the coin box, he politely tells the passenger that he is a little short,

and asks him to please put his change in. Many times the riders thank him for his politeness. I have found it very relaxing to be with such a competent driver. I hope I will have the pleasure of riding with him for many months."

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MONICA DAVIS, 52nd Street, was complimented by Thelma Ford of Cornell avenue. "I wish to nominate #8963 for exemplary recognition. Her manner of responding to a passenger's inquiry was superior. In a pleasant tone, she gave directions accurately and carefully. Her words were articulate. Further, I applaud the confident deftness with which she maneuvered her way through snarled rush hour traffic."

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JEAN CAGE, Limits, was praised by Mr. and Mrs. Lockhart of Barry avenue, both passengers on the #153 route. Operator #3117 would classify as one of your top drivers. She had complete control of her bus, she was polite, but wouldn't stand for any nonsense from young punks. It was also a very crowded bus, and the driver warned passengers several times to watch their wallets and purses. The CTA should be very proud of her, and we certainly wish there were more drivers like #3117."

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EDGAR MOLLINEDO, North Park, received kind words from Edith Lapidus of West Devon, a passenger on his route. "This man is not only a good driver, but he is also a pleasant person and very helpful. He answers questions, calls out streets, and thanks people for riding the CTA. He tells people to watch their step when getting off the bus. I sincerely think he deserves a recommendation for being an asset to the CTA. He truly loves people, and he shows it! Everyone having the privilege of riding with him starts to have renewed faith in the human race."

Thanks - - for a job well done

Among other operating employees receiving commendations recently were:

Pedro Balderas, Robert Bell, Imelda Brown and Robert Brown, all of North Park; Catherine Bares, Adonis Berrios, and Michael Bowman, all of Forest Glen; Harvey Beale Jr., Limits; Herbert Bryant, 77th Street; and S. T. Burton, North Avenue.

John Cameron, Ashland; Sergio Candelaria, Limits; Leroy Carr and Noel Castro, both of North Park; Johnnie Coleman, Lawndale; and Claude Conwell, 69th Street.

Maurice Dean, Douglas/Congress; James Fitzgerald and Noble Graves, both of Limits; Jack Foreman, Howard/Kimball; and Charley Franklin Jr., 69th Street.

Betty Hanley and Niki Hansen, both of Forest Glen; Robert Harrison and Annie Horton, both of 69th Street;

Peggy Haymon, West Section; Seymour Hoffman and James Howland, both of North Park; and Charles Holley, Beverly.

Samuel Janke, North Park; Roy Jenkins Jr., Lawndale; Florentino Jimenez, Archer; and Ducloux Johnson, 52nd Street.

James Kolstad, Beverly; John Kurinec, West Section; and Charles Kusch, District D.

Delia Lee, 52nd Street; and Giles Liddell Jr., Limits.

Louis Maravilla, 77th Street; Marvin Marshall, 69th Street; Geraldine Mason and Luster Morton, both of Limits; Hue Maxwell, 52nd Street; Flora McClure and Blanca Muniz, both of Forest Glen; Cordell McWorter, North Avenue; James Merritt, Archer; and Harold Moore, District D.

Joe Nash, North Park; and Nedeljko

Nikolic, Archer.

Dorothy O'Neal, North Avenue; and Florinda Orcasitas, Archer.

Frederick Pepke, Limits; and Harold Pierce Sr. and Wilhelmina Price, both of Forest Glen.

Francisco Rodriguez, North Park.

Hattie Sandrella, Howard/Kimball; Irene Scroggins, Beverly; Dorothy Smith, Howard Sneed, and Wilfred Spotwell, all of North Park; Frank Smith and Thomas Stiglic, both of Forest Glen; and Lopaz Swain, Limits.

Ronald Tatro, Archer; Mary Taylor, North Section; Robert Thomas, North Park; and Orlando Torres, North Avenue.

Frank Viola, North Park; and Juris Vitands, North Avenue.

Darold Wardlow, Limits; Tyree Watts, North Park; Vaddie Weekly, 52nd Street; Fred Williams Jr., 69th Street; and Edward Willis, District B.

Marvin Zabel and Walter Zinkovich, both of North Park.

promotions

Daniel J. Kane has been appointed superintendent, Customer Relations Section of the newly created Customer Services Department within the External Affairs Division. Kane joined CTA in



1973 as a graduate trainee, Training/Development programs. The following year he became a Training Program developer, and, later, a training coordinator, Training/Development programs. In 1977 he was selected management development coordinator. He most recently was education coordinator, Law/Claims. Kane and his wife, Arline, a former Public Affairs specialist at CTA, live in the Irving Park neighborhood on the Northwest Side.

In the Transportation Department, two former management/professional interns have been named assistant superintendents in the same sections respectively: Brian Sharrett, Service, and Carl Davis, Personnel. William Jaycox, former driver, Forest Glen, has become an m/p intern, while Steven McDonald, former conductor, South Section, has been selected yard

foreman, West Section. Joseph Tunzi has moved from transportation clerk III to transportation clerk IV.

Cong Do, former ticket agent, West Section, is now a transit professional trainee, Human Resources/Training Development Programs. Robert Ready, another former West Section ticket agent, has been appointed safety specialist, Maintenance.

Phyllis Brzeczek, former secretarial stenographer reporting to the Secretary to the Board, has been chosen first assistant secretary in the same office. Ernestine Flient, former confidential office assistant in the office of the General Finance Manager, has become an m/p intern at the same location.

New as bus and truck mechanic helpers, South Shops, are William Jennings, former shop tractor operator, and Ernest Barry, former laborer at the same location, and former drivers Daniel Jefferson (69th Street), Robert Cooper (Beverly), and James Weaver (North Park).

Cesar Flores, former tool and fire blacksmith, Plant Maintenance, has been reassigned blacksmith/welder, Skokie Shop. Also moving from Plant Maintenance to Skokie Shop are Dennis Porcaro, former janitor, who is now an assembler helper, and Marino Puric, who remains a machinist.

Omar Colon, former driver, Forest Glen, has been selected bilingual claims/law coordinator, Law - Legal Investigations. Catherine Spears, former security stenographer, Security, has been named stenographer II, Materials Management - Procurement. Kathleen

Fabry, former administrative clerk, Safety, has become a typist, Skokie Shop.

In Operations Planning, George Griffin has been promoted from schedule clerk to statistician. Norman Webb, former file clerk, Financial Services, has been selected treasury utility clerk, Treasury. William Blinstrub has moved from stock clerk to order control clerk, Materials Management - Stores.

At South Shops, Louis Readus has been reassigned from unit exchange clerk to production clerk, while John Moore Jr. has moved from combination clerk to senior combination clerk, Vehicle Maintenance.



Sal M. Bianchi, manager, Risk Management, has been elected a vice president and board member of the Public Risk and Insurance Management Association, Washington, D.C. Bianchi is the first PRIMA board member from an agency not affiliated with a city or county government. PRIMA is sponsored by the International City Management Association, an association for developing stronger, more effective government.

Ronald Glaser earns largest suggestion award

The largest award in the 28-year history of the Employee Suggestion Plan was earned by Ronald Glaser, value testing engineer, Materials Management. Glaser earned an award of \$4,900 for his suggestion to recondition accelerator clamps for rapid transit cars. In the past, new clamps were purchased. The suggestion has already saved the CTA more than \$33,000.

Norman Milies, signal maintenance specialist, Electrical, earned an award of \$2,125 for his suggestion to repair and rebuild receiver coils from the cab signal system on rapid transit cars. This idea proved to be successful enough to end a six-month delay for new parts, and kept many cars in service.

Joseph Ritrovato, schedule control clerk, Operations Planning, earned an award of \$980 for suggesting a more efficient way of producing the box pullers schedules by re-sorting IBM cards rather than doing it manually.

Albert Samaska, Lawrence Bernas and Lawrence Jareckas, machinists, South Shops, earned awards totaling \$475 for three suggestions relating to the maintenance and repair of fare boxes.

Frank Corbett, senior schedule clerk, Operations Planning, earned an award of \$320 for suggesting greater utilization of the 15th street storage lot to save bus miles and maintenance costs.

Joseph M. Czaja, electrical worker, Skokie Shop, earned an award of \$290 for suggesting the use of a 2½ inch sanding disc to clean commutator risers on rapid transit car motors to reduce future open circuits and breakdowns.

Edward F. Menzel, lineman, Electrical Maintenance, earned an award of \$200 for his idea to modify existing molds for cement pot heads to enable two sizes to be made from the same mold.

James Lyons, stock clerk (retired), Materials Management, earned \$170 for suggesting open bid on seat studs rather than using only one supplier.

Ronald Nelson, lineman, Electrical Maintenance, earned an award of \$165 for devising a tool to enable heater pipe to be welded to the rail without use of blocks or wedges.

Florence Janczura, calculator/voucher clerk, Accounts Payable, earned an award of \$90 for suggesting a form for detailed information on deleted vouchers.

Matthew Mantia, assistant day foreman, 77th Street, earned an award of \$75 for suggesting a modification of



Ronald Glaser is congratulated by Chairman Eugene Barnes after receiving the largest award in Employee Suggestion Plan history.



Norman Milies receives check for \$2,125 from Chairman Barnes for his top-notch suggestion.

the horn buttons on newer series buses.

Lawrence Bernas, machinist, South Shops, earned an award of \$70 for suggesting use of larger screws to secure the stop pin holders in money vaults.

George Gustafson, draftsman, Engineering, earned \$15 for suggesting additional coat racks for use in the Engineering conference rooms.

Honorable Mention Awards

January: Virginia Harrer, Skokie Shop, and Paul Turner, Rail Vehicle Maintenance.

March: Terry Bernero, Vehicle Maintenance, and John F. Billis, Accounting.

April: Mary Berry, Treasury, and Joan Lomax, Library.

May: Joan Lomax, Library; James H. McManus, North Section; W. J. McVea, Reproduction (retired); Wayne Miedema, North Avenue; Patrick Mulcahy, Limits; Kenneth Pott, Plant Maintenance; Raymond Swiec, Electrical; Dianne Weier, Forms Design, and Rudolph Zepeda, Engineering.

Since the first of the year, the CTA Employee Suggestion Plan has distributed awards in excess of \$10,000, which represent savings to the company of over \$70,000, for the most successful year in Suggestion Plan history.

Chairman Barnes heads Chicago Urban League membership drive

CTA Chairman Eugene M. Barnes has been named Chairman of the Chicago Urban League's 1980 Annual Membership Drive.

In accepting the chairmanship, Barnes said, "It is a great honor for me to have been selected for this great endeavor. I have long supported the mission of the Chicago Urban League. Thus, I am pleased that so many outstanding citizens of Chicago have joined me in this all-out effort to increase the League membership."

Among those persons heading various divisions in the campaign which is designed to raise \$60,000 in memberships are: CTA Board member Ernie Banks; William Campbell of Channel 7 (WLS TV); Rev. Reatha Brown, Pastor, Progressive Baptist Church; Oliver Darden, Allstate Insurance Co.; Paul Patterson, Secretary-Treasurer of the Chicago Bears; Vince Evans and Dan Jiggetts of the Chicago Bears, and many others.

CTA employees who would like to join the Urban League can make checks payable to the Chicago Urban League and submit them to Betty Edwards in Community Relations, Room 742, or for more information call her on Ext. 809.

Chairman Barnes and Betty Edwards, director, Community Relations, CTA, with Vince Evans of the Chicago Bears, who is a member of the sports committee of the membership drive. Mrs. Edwards is serving as the liaison between Mr. Barnes and the Urban League.



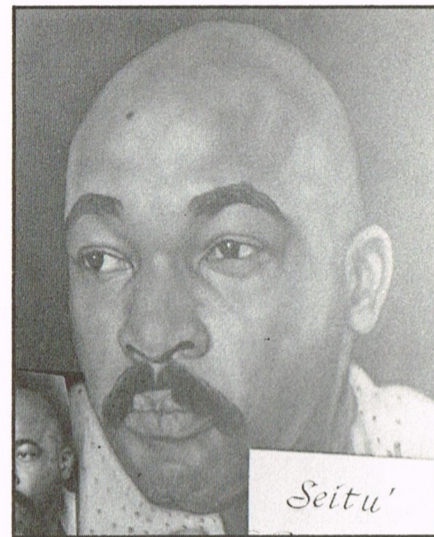
Eugene M. Barnes, CTA Chairman, in his first civic endeavor since leaving the legislature, as chairman of the Chicago Urban League membership drive, welcomed over 500 volunteers to the League's annual membership drive kick-off held recently at the Illinois Athletic Club. Standing next to Barnes is Ms. Rosalind Valentine, membership drive coordinator and a staff person at the Chicago Urban League.

CTA Board member Ernie Banks (left), co-chairman of the sports division of the drive, pledged his all-out support to James W. Compton, president of the Chicago Urban League, during the membership drive kick-off. (Photos by Brian Johnson, for Chicago Urban League)



Executives of Mobil Oil Corporation and the Christchurch Transport Board (New Zealand) visited CTA on July 5. Shown touring the Control Center are (left to right): Alan F. Coopland, Acting Division Manager, and R. W. Kepner, Pricing Staff Assistant, both of the Central Commercial Division of Mobil Oil Corporation; CTA General Operations Manager Harold Geisenheimer; CTA Chairman Eugene M. Barnes; David J. Kelleher, chairman, Christchurch Transport Board, and James Blaa, manager, Transportation, CTA.





A very artistic cta couple

Bus repairman Calvin Himel of the 69th Street garage and his wife, Dell, find the creative world of art very rewarding. Their home at 9529 S. Bishop which they call "Himel House," serves as their studio.

The Himels bring canvas to life with a variety of subjects that run the gamut from beautiful models to still life paintings which excite the imagination. Their special attention to detail and their affinity for blending of colors attracts special attention from peers and art lovers wherever they go.

The son of retired bus operator Edgar Himel, Calvin is quite modest about his work. He has exhibited in only three art fairs in the past year although he has been painting for eight years. Himel credits his wife with his new interest in art exhibitions.

"It's just an outlet for me," said Cal. "I think if I did this full time it would take all the enjoyment out of it."

Cal Himel was always an artist. The pencil and charcoal drawings of earlier years turned to acrylic painting two years ago and finally to oil 10 months ago. "After a while one wants something more permanent," said Himel. He averages a painting per month specializing in models which he paints from pictures.

"Calvin is a mad man when he paints, but he is good," his wife explained. "He likes to get through as fast as possible because he wants to see a finished product, but," she added, "he is learning to control his impatience."

Painting is a very special feeling with Dell. "Once I get started there is no stopping. This sort of thing really does

Dell and Cal Himel pause in front of part of their display at the 24th annual Lake Meadows Art Fair on June 14. They first met at this art fair last year. Some of Dell's pastel drawings are shown at the left, and some of Cal's oils are shown at the right.

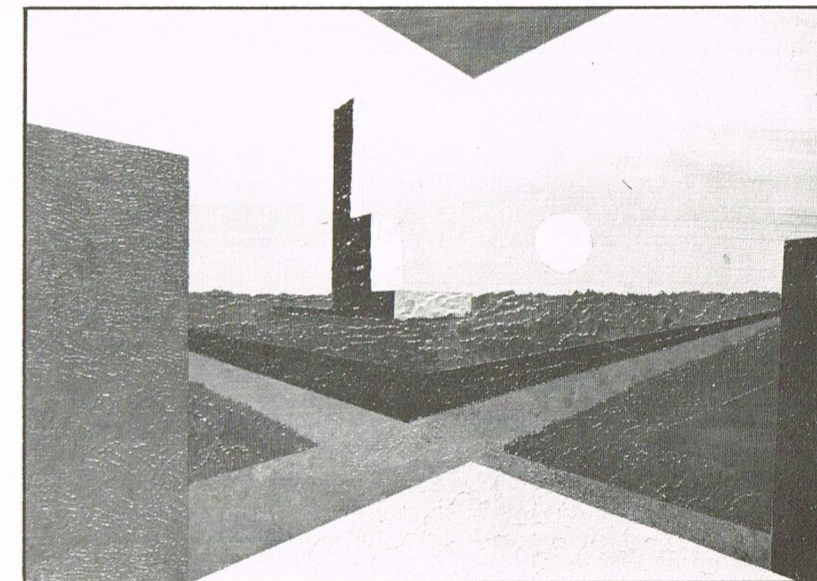
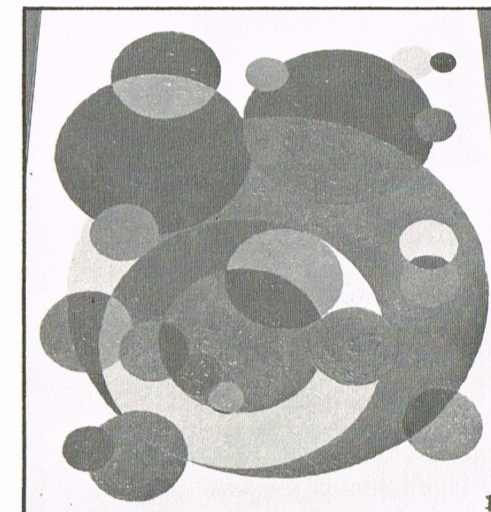
require a lot of patience. You either learn to have patience, or you become a patient," she believes.

Although a newcomer to the field, Mrs. Himel is an accomplished artist who has taken several honors in her brief career which began three years ago. Only last month she received a cash award as first prize in the South Commons Art Fair. Other honors include a first, a second, and a third place award in three previous art exhibits.

The Himels met last June at the 23rd annual Lake Meadows Art Fair where Dell received her third place ribbon. They were married a few months later, following a whirlwind courtship. A return to the Lake Meadows Art Fair this year brought Mrs. Himel an honorable mention.

"I can get a lot accomplished in the early morning," she said of her working habit, explaining that she frequently works as much as four hours before stopping for breakfast. She also joins her husband later in the evening when they both occupy their studio for several hours.

"Painting is a joy for both of us and we have friends from all walks of life because of our interest. This kind of creativity leads you that way and requires that you remain open and honest with everybody. We just love it," she concluded.



Collector spreads spirit of service

It had started to rain slightly as Eddie Ross stood watching a cab driver at the Desplaines bus terminal trying to get his disabled cab moving again.

"I wish I could help that fellow get his car going, why it was only a few days ago that he helped me when my battery was down." His concern for the cab driver was typical of Ross, a street collector at the Desplaines terminal since January 1979.

A distinguished looking six footer with greying hair and a pleasant face, Ross is a man with a kind word and good deed for everyone he encounters. He likes to lend a helping hand and keep busy.

"When there are no buses to load, sometimes I'll make myself busy cleaning up the area, you know, picking up cigarette butts, paper and things like that. I just like to keep busy.

"I see all kinds of people at this terminal and I try to accommodate them all. I keep plenty of maps on hand for the folks who are not too sure about how to get to various locations. I'm always ready to give them any information that I can," said Ross, who seldom has to refer to a map or other guide for information. He knows it by heart.

"Most of the folks I meet are pleasant and appreciate help, but then we get some out here who are hard to please, but I give them all the same consideration," he added.

Recalling such an incident, Ross said that once an elderly man, who had become tired and frustrated with



Always willing to lend a helping hand, Eddie Ross, street collector at Desplaines terminal, makes sure this couple gets the correct information from map which he issued.

waiting for a bus, began berating him for the inconvenience and insisted that it was his fault that he had to wait.

"Somehow he lost his balance and fell backward into a big puddle of water during his ranting. I could have left him there, but I don't live like that, so I reached down and helped the old man to his feet.

"I really like my job and I try to do whatever I can to help make it a nice day for other people at all times. I enjoy seeing happy people and I just try to do my little share to make them happy," he said.

Jim Thrower, superintendent, District C, said that with Ross at Desplaines terminal it will not be necessary to have a supervisor at the location once construction of the facility is completed.

"Ross is a very dependable person," said Thrower. "We only have a supervisor there now to help him out while the construction project is underway." Calling Ross an outstanding individual,

Thrower said, "It's a blessing to have him at that terminal."

"Whatever else is said, I want everybody to know that I deem it a pleasure to work with such fine drivers as those assigned to this terminal. They are the best anywhere, and I like to do anything that I can to help them," said Ross, himself a former bus driver.

He began his career with the CTA in 1951 as an operator. "In those days we had street cars," he recalled. Ross left the CTA in 1954 for a two year stint in the Army and returned in 1956 to resume his duties as a bus operator.

"I remember what it was like, and I know how much a driver appreciates the help he gets from his co-workers," he said.

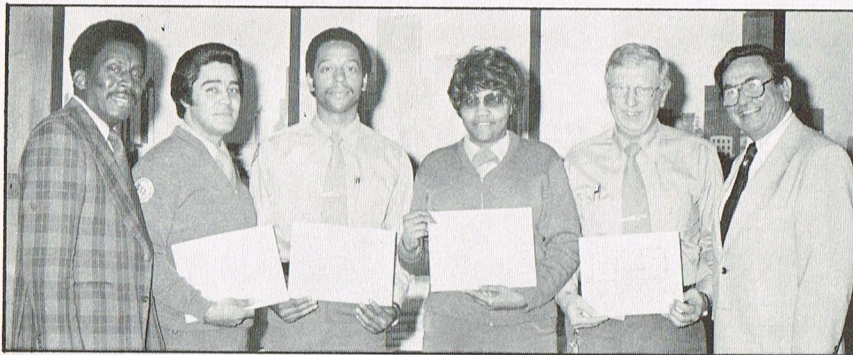
Ross also knows how much the riders appreciate his kind attention to their comfort and frequently goes beyond the call of duty for them, as exemplified by his concern to those waiting for a bus in the dead of winter.

Frequently he parks his big camper at the terminal to provide winter riders refuge from the weather. At other times riders find shelter in his private automobile.

Many times there isn't enough room to accommodate Ross, but he continues to provide his camper or automobile as the weather dictates.

"My wife says it's just like me to do that," said Ross. He and his wife, Maggie, reside on west Madison street in Chicago. He is the father of a son and six daughters.

Now that the new Desplaines terminal has been opened to the public, offering more shelter and convenience to our passengers, Ross's job may become easier, but his spirit of cooperation and service will continue to be appreciated by our riders.



Rail instructor graduation

Ed Mitchell (left) director, Support Services, Transportation, and James Blaa (right), manager, Transportation, congratulate new rail instructors (left to right) Videl Rodriguez, Willie Wells, Cynthia Florence, and Wilbert Gerrish.

Andrew Mosley named American Legion District Commander



Andrew J. Mosley, coordinator, Records Center, West Shops, will be installed as commander of the American Legion's Third District Council on September 6, in ceremonies starting at 7:30 p.m. in Mount Carmel High school, 64th street and Dante avenue.

The Third District Council encompasses 31 American Legion posts on Chicago's Southside with a total membership of more than 4,000 Legionnaires.

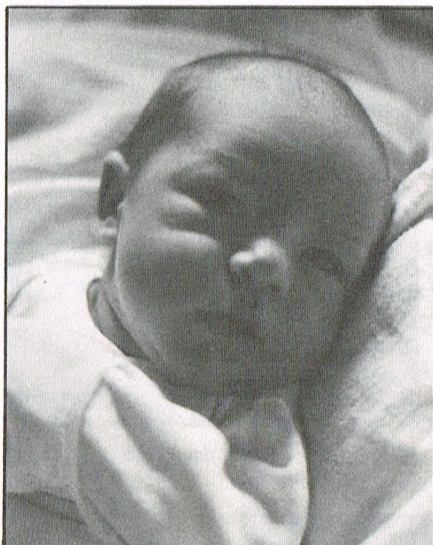
Mosley is a 35-year member of the Dorie Miller Post 915. The post has 402 members, nearly all are CTA employees or retirees.

He is a World War II army veteran, a Mason, Sunday school teacher, and a member of the Windy City Voiture 40/8 American Legion unit. Mosley has worked for the CTA for 26 years.

To North Avenue garage:

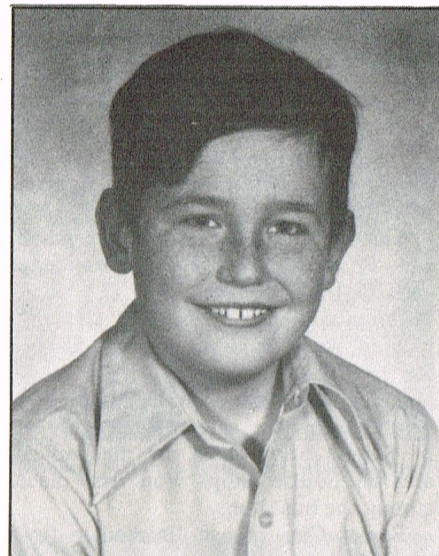
My thanks to all of my wonderful fellow co-workers at North Avenue garage for their get-well wishes, cards, telephone calls and flowers, while I was hospitalized as a result of a near fatal car accident. All these expressions of concern helped me to a speedy recovery.

Robert G. Mumbower



Bus controller Walter Bunch and his wife, Lucy, recently became grandparents for the first time. Their daughter, Mrs. Debra Mueller, gave birth May 14 to a 7 pound, 7½ ounce girl in Resurrection hospital. Mrs. Mueller and her husband, Michael, have named their baby Angelina.

Life saver



Ten-year-old Scott Van Norman (above), son of Gordon Van Norman, Kimball Shop, and his friend, Tommy Riley, age 13, were real heroes on a recent weekend that the two families took together in Wisconsin.

At a visit to a nearby swimming hole, Van Norman's 12-year-old niece, Lynan, jumped into deep water and began to drown. None of the adults were close enough to reach her before she went down for the second time.

Scott and Tommy, neither of whom had had any life saving training, rescued the struggling Lynan and brought her to safety.

The cool-headed action of these two boys prevented a holiday weekend from turning into a tragedy.

More June Graduates



JOEL H. BERMAN
New Trier H.S.
Joby H. Berman
External Affairs



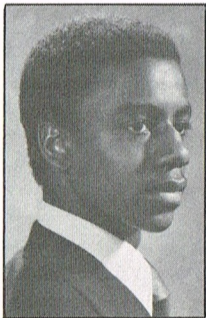
CONNIE CACIOPPO
Good Counsel H.S.
Carlo C. Cacioppo
Retired



CAMILLE CATANESE
Northeastern U.
Raymond Catanese
DesPlaines Shop



MARY K. DOBBYN
Kennedy H.S.
Denis Dobbyn
Signal



DAVID MOORE JR.
Julian H.S.
David Moore Sr.
61st Street



KATHLEEN O'CONNOR
St. Xavier College
Jack O'Connor
Central Counting



GEORGEAN SULLIVAN
Steinmetz H.S.
Gene Sullivan
Retired

Textbook Exchange book list now available

A textbook exchange program is being sponsored by the Tuition Aid Plan, Training/Development programs. A list of available textbooks offered for sale by CTA employees is being compiled, and any employee wishing a copy of the list should send the following information to the Tuition Aid Plan/Textbook Exchange, Room 752, Mart:

Employee's name and badge number
Department
Work location

This information must be received by August 6, 1980.

**NO INFORMATION WILL BE
TAKEN BY TELEPHONE.**

The textbook list will be mailed on August 11, 1980. Employees are responsible for all transactions, and are strongly reminded to check with their college for any textbook changes that might have occurred.

ZAP Awards

The Zero Accident Program Safety Award contest in the vehicle maintenance section, Maintenance Department, has two first place winners in the rail vehicle competition for the first quarter of 1980.

The winners are Harlem terminal and 98th terminal at the opposite ends of the Lake-Dan Ryan 'L' route. Coming in second, behind the co-winners, was the combined 61st Street-Racine terminals.

Vehicle overhaul, Skokie Shop, won first place in the safety award contest in Skokie Shop, and the mechanical area in South Shops won first place among the bus shops.

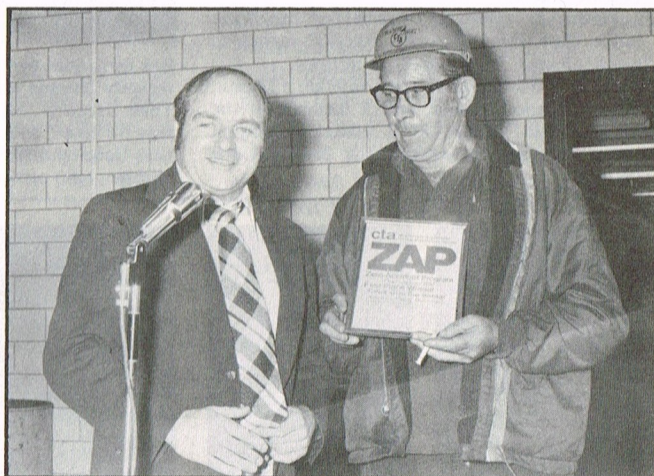
Forest Glen garage finished in first place in the competition among the 10 garages in the vehicle maintenance section, Maintenance Department, followed by 77th Street garage which put on a strong effort to climb near the top of the competition.



Chuck Meyers (left), day assistant foreman, Harlem terminal, and Mike Vasquez, display awards presented to them.



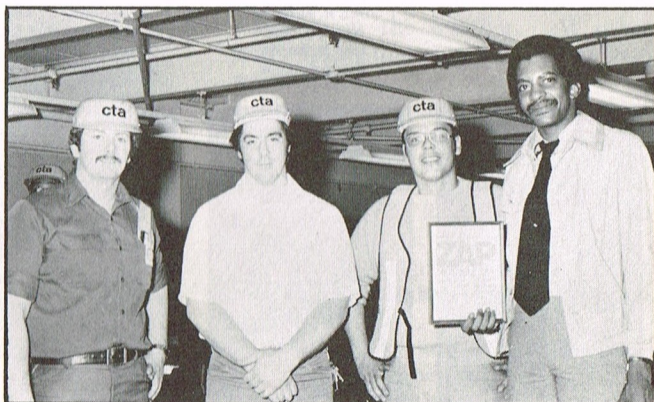
Larry Monaghan (left), supervisor, rail terminals, presents ZAP award to Aaron Swoope, day foreman, 98th terminal, in the terminal.



Terry McGuigan (left), superintendent, bus garages, presents first place ZAP award to John Joyce, day foreman, Forest Glen garage.



Paul Venticinque (left), unit supervisor, Skokie Shop, vehicle overhaul area, and George Haenisch, superintendent, Skokie Shop, at award ceremony. Venticinque's crew won the ZAP safety award for second quarter in a row.



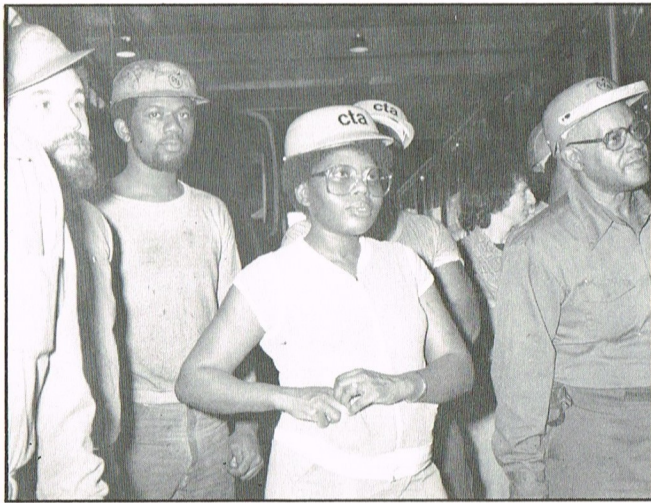
Some of 77th Street garage leaders who helped bring the facility up to second place are, from left, Mike Hennessy, day assistant foreman; Guido Mrzena, relief foreman, and Mike Farmer, night foreman. Presenting ZAP award is Dennis Took, unit supervisor, bus garages.



Day shift members at 77th Street garage show their interest in ZAP award ceremony.



Members of 61st Street terminal gather to watch the presentation of the ZAP award.



Some members of the 98th terminal watch with pride as they are awarded first place in the ZAP award.



Enjoying a coffee break while watching award ceremony in Harlem terminal are, left to right: Joe Carello, Stan Maturo, Joe Sontelli, Gary Kempe, and Herman Swoope.



Mike Vasquez (left), unit supervisor, rail terminals, presents ZAP award to Leon Fields, day foreman, 61st Street terminal.



Marilyn Randall, executive secretary to CTA Chairman Eugene M. Barnes, became the bride of Daniel Mancini of Springfield, IL, May 23, in a civil wedding ceremony. Associate Judge Jerry S. Rhodes, Sangamon County Circuit court, performed the ceremony in the Sangamon County municipal building in Springfield, Ms. Betty Sommerfeld, a friend of the bride's, and John Mancini, the bridegroom's brother, served as witnesses. Mr. and Mrs. Mancini are making their home in Schaumburg. Mancini is a Sangamon county deputy sheriff assigned to the detective bureau.

69th Street 1980 volleyball champs

The 69th Street Raiders and Raiderettes beat 52nd Street two out of three games to become the 1980 volleyball champs of the CTA Sports Program Volleyball League on June 5.

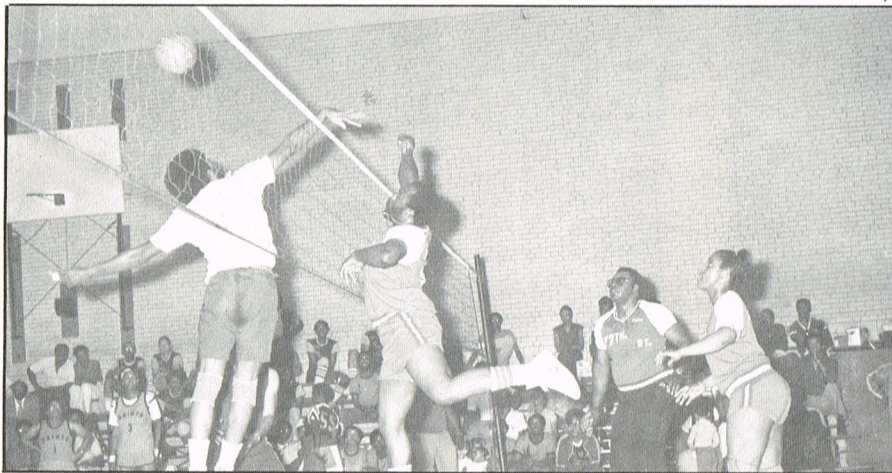
Games were played at Foster Park, 83rd and Loomis, each Thursday night beginning at 7 p.m. Seven teams participated- -Limits, Lawndale, 69th Street, 52nd Street, 77th Street, Beverly and Archer.

Coordinator for the 1980 volleyball league was Lorraine B. Hardy of 77th Street garage.

(CTA photos by Julius Brazil)



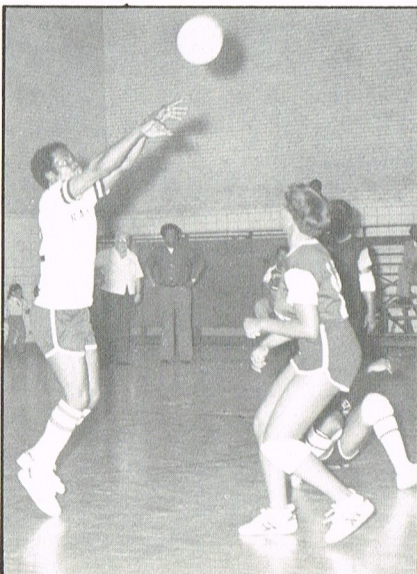
THE CHAMPS: The 69th Street Raiders and Raiderettes, winners of the 1980 CTA Volleyball League are (left to right): Ruth Gill; Belinda Hayes; David Ward, hidden behind Fred King, manager, Human Resources; Virbie Martin; Idell Richards; Sandra Johnson; John Bonds; Toni Caldwell; Elnora Russell; "Jerry"; Joe Jones; Jenipher Fingers, and Instructor Micky O'Donnell.



James Yancey (right), 52nd Street, goes high to return shot by Henry Ragsdale, 77th Street, as Wavie Murphy and Brenda Sparks watch the action.



Wavie Murphy (right), 77th Street, dunks a shot out of the reach of Lawrence Williams, 52nd Street.



Marcellus Williams, 69th Street, returns a shot as Idell Richards looks on.



Vera Tucker, Lawndale, takes a sitting position as she tries vainly to return ball from David Ward (right), 69th Street, as Richard Wently rush to get in the action.

Train collectors hold annual convention

If beauty is in the eye of the beholder, then there were thousands of beauties on display and for sale at the 26th Annual Convention of the Train Collectors Association (TCA) held June 27 to June 29 in the Expocenter/Chicago in the Apparel Center.

Joe Bak, registration chairman, estimated the lineup of tables for the trade show measured three-quarters of a mile and held just about every conceivable kind of model railroad equipment anyone could possibly want.

Taking part in the show were Mrs. Barbara Colwell, training coordinator, Training/Development; her husband, Edward, assistant superintendent, Rail Service, and George Macak, graphics production supervisor, Operations Planning department.

The show, not open to the public, attracted 957 members from 44 states, Canada, and Germany; 1,158 spouses and children of TCA members, and 75 sponsored guests.

In addition to the trade show and convention, 117 TCA members took a chartered tour of the CTA's 'L' system on the 50-year-old refurbished Special Train. TCA members also visited the Illinois Railway Museum at Union, Ill.



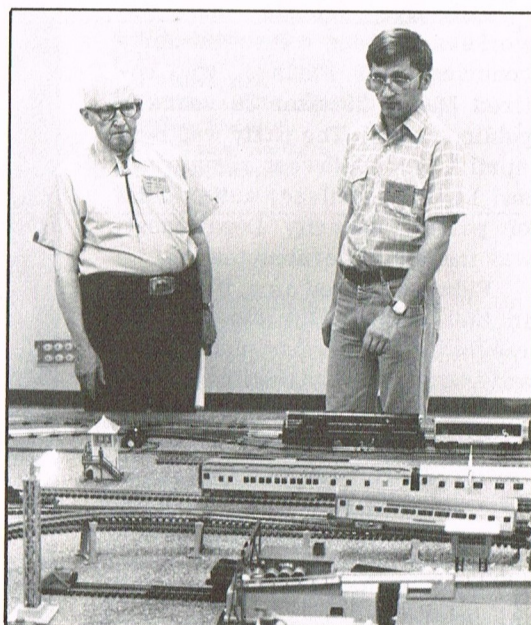
Assisting registration of TCA members is Mrs. Barbara Colwell, training coordinator, Training/Development. Her husband, Edward Colwell, assistant superintendent, Rail Service, was an exhibitor and was in charge of chartered 'L' tour.



At CTA's Merchandise Mart station, 117 TCA members took a chartered tour of the 'L' system on the refurbished 50-year-old Special Train.



Showing off a locomotive he values at \$1,000 is George Macak, graphics production supervisor, Operations Planning department.



Bruce Moffat (right), planner, Street Traffic section, and his grandfather, Byron Gentry, of Longmont, Colo., view part of model train setup for TCA's convention.

Retirements

James Finlay

James Finlay ended his 44-year career in public transit when he retired July 1 from the Lawndale garage. About 35 persons attended an informal retirement party in Finlay's honor in the maintenance shop June 30 at Lawndale.

Finlay received a cash gift as a farewell present from his friends. Spencer Bennett, day foreman, 77th Street garage, attended the party of his long-time former co-worker. Finlay was a bus repairer for many years.

Finlay began his career in public transit in 1936 with the Chicago Surface Lines, a predecessor company to the CTA. He lives in Forest Park, and plans to do some fishing, traveling, and visiting with his grown daughter.



James Finlay (wearing fedora), receives retirement papers from Terrence Muellner (right), unit supervisor, Lawndale garage, at farewell party for Finlay at Lawndale. Others are (from left) Spencer Bennett, day foreman, 77th garage; William Toomey, day foreman, Lawndale garage, and William Lambert, unit supervisor, Lawndale garage.

Paul Fidanze

Fifty-five friends and co-workers attended a farewell party honoring Paul Fidanze, who retired March 28 after 38 years in public transit. The party was held April 1 in a southwest restaurant, and Lt. Paul Wallace, acting chief of patrol, Security Department, was master of ceremonies.

Fidanze retired as a lieutenant in the Security Department, and received a retirement plaque, star and baton, and a cash gift.

Fidanze began his career in 1942 with the Chicago Surface Lines. In 1953 he was one of the first members appointed to the CTA's new police department.

He and his wife, Susan, have two sons and live on the near west side.



Paul Fidanze (wearing lapel flower) is congratulated by (left to right): Billy Butler, former CTA police chief; the late Vic Coleman, then retired security director; his son Daniel Fidanze; Norman Graver, former security superintendent; Earl McGhee, area superintendent, security, and Edward Mitchell, director, support services, Transportation Department.

NEW PENSIONERS



JOINING THE ranks of the retired on July 1 were JAMES J. FINLAY (left), and ROBERT M. PAOLICCHI, who had more than 40 years service each with CTA and its predecessor companies.

EUGENE BANKS, Operator, Beverly, Emp. 3-21-45
JUNE B. BAREKMAN, Ticket Agent, Assignment Office, Emp. 12-12-59
GENEVIEVE BERG, Typist, Skokie Shop, Emp. 5-4-70
JOHN R. BREYTSPPRAAK, Bricklayer, West Shops, Emp. 4-1-47
ROBERT BRUCE, Operator, Lawndale, Emp. 6-10-52
ERNEST BUCHANAN, Operator, North Park, Emp. 6-4-46
DAN CAWTHON, Rail Janitor, Maintenance, Emp. 11-30-56
JAMES J. FINLAY, Bus Repairer, Lawndale, Emp. 2-4-36
JOSEPH A. GORECKI, Operator, Archer, Emp. 3-31-43
ILMARS GRAUDINS, Operator, Limits, Emp. 8-13-56
JOHN G. HOYNE, Operator, Archer, Emp. 7-12-54
LEROY KNIGHT, Operator, Archer, Emp. 11-13-61
WALTER A. LOFTLIN, Guard, 61st Street, Emp. 1-13-49
JOHN B. MARSHALL, Operator, 52nd Street, Emp. 6-5-50
ROBERT M. PAOLICCHI, Electrician B, West Shops, Emp. 2-19-40
LARS C. PEDERSEN, Operator, North Park, Emp. 7-30-47
KENNETH G. STENDEL, Bus Servicer, Limits, Emp. 6-10-68

DISABILITY RETIREMENTS

WANDA A. BEKIER, Record Clerk II, Financial Services, Emp. 8-17-44
JAMES J. MOSS, Conductor, Ashland, Emp. 12-10-48
HURLEY THOMAS, Collector, 77th Street, Emp. 6-16-48

Mr. and Mrs. Damon P. Riley (right), will celebrate their 50th wedding anniversary during the latter part of August. Damon formerly worked in Storeroom 58 before taking his pension on April 1, 1972.

IN MEMORIAM

FRANKLIN BJORNSON, 70, North Avenue, Emp. 3-28-29, Died 5-22-80
FLORENCE BUTTERFIELD, 71, Treasury, Emp. 11-15-28, Died 5-9-80
ARNOLD E. CARLSTROM, 67, West Sect., Emp. 11-9-36, Died 5-7-80
THOMAS J. CULHANE, 71, West Section, Emp. 12-7-28, Died 5-2-80
ROBERT DEMSKE, 56, West Shops, Emp. 3-11-52, Died 5-24-80
JAMES DENNARD, 67, North Section, Emp. 2-1-51, Died 5-11-80
JOHN GRYS, 76, Keeler, Emp. 7-30-28, Died 5-20-80
DAVID GURWICH, 83, Skokie Shop, Emp. 10-8-41, Died 5-22-80
HENRY HOFFMAN, 88, South Section, Emp. 9-11-19, Died 5-7-80
JONAS HOOVER, 64, 77th Street, Emp. 1-13-47, Died 5-26-80
LUIGI IMBURGIA, 94, Way & Structs., Emp. 4-4-21, Died 4-14-80
SAMUEL A. IZZO, 76, Lake Street, Emp. 1-7-47, Died 5-19-80
CHARLES KLIMCKE, 79, Stores, Emp. 9-30-46, Died 5-22-80
FRANK J. KOLAR, 90, West Section, Emp. 5-6-10, Died 5-24-80
GEORGE J. KOLATH, 86, Devon, Emp. 12-6-23, Died 5-24-80

ALEXANDER McKECHNIE, 87, 77th St., Emp. 11-1-57, Died 5-2-80
ELIJAH MIJANOVICH, 90, Way & Structs., Emp. 5-24-21, Died 4-28-80
RAJKO MIJANOVICH, 53, Limits, Emp. 3-3-47, Died 5-30-80
EDWARD MIKALAWSKAS, 62, 77th St., Emp. 8-26-42, Died 5-22-80
ANNE T. MORAN, 80, North Section, Emp. 5-23-23, Died 5-8-80
JAMES O'MALLEY, 49, South Shops, Emp. 4-6-61, Died 6-10-80
RAYMOND R. PARKER, 70, Archer, Emp. 5-15-43, Died 5-13-80
JAMES L. PERKINS, 57, Adm. Services, Emp. 12-26-48, Died 5-14-80
JAMES ROEBER, 52, Maintenance, Emp. 1-13-56, Died 5-25-80
JOHN F. RYAN, 98, Kedzie, Emp. 12-17-16, Died 5-4-80
HOWARD TALUZEK, 74, Beverly, Emp. 9-13-27, Died 5-15-80
BILL TETRYK, 63, South Shops, Emp. 4-4-49, Died 6-12-80
VINCENT VACCARO, 83, Douglas, Emp. 7-12-27, Died 5-21-80
FREDERICK WHITFIELD, 80, North Park, Emp. 10-28-42, Died 5-14-80
ONUFRY WOYAK, 36, West Shops, Emp. 9-3-64, Died 5-28-80
ANTON ZALEWSKI, 80, Lawndale, Emp. 2-21-29, Died 5-25-80

Service anniversaries in July

35 years

R. Boschert, Electrical
C. C. Cudek, Electrical

30 years

L. J. Anderson, Maintenance
A. Conroy, Maintenance
T. Dunleavy, Forest Park
F. G. Ellis, Control Center

25 years

S. H. Adams Jr., North Park
E. L. Bryant, North Avenue
H. J. Derengowski, North Park
M. R. Dzincioloski, Lawndale
J. F. Heidewald, Archer
C. O. James, Maintenance
E. J. Johnson, West Section
R. C. Lanett, North Avenue
V. Patellaro, Maintenance
W. C. Pickett, South Shops
J. H. Strong, Maintenance

S. W. Maginnis, Support Services
P. McGing, Maintenance
F. J. Mullen, Law
P. E. O'Connor, North Park
J. O'Shea, Electrical
M. J. O'Toole, Electrical
D. R. Perk, Treasury
R. B. Stamper, Archer



CTA TRANSIT NEWS

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Officer Mazurkiewicz honored for heroism

CTA Police Officer Chester Mazurkiewicz was honored by the Polish American Police Association for having pulled an unconscious driver from his wrecked truck next to the CTA's Addison station in the southbound lanes of the Kennedy expressway.

Mazurkiewicz received the P.A.P.A.'s Award of Merit on May 3 in ceremonies in a northwest side restaurant. Three others receiving awards during the ceremony were Chicago Police Superintendent Richard Brzeczek and two members of the Chicago Police department's gang crimes unit.

After the ceremony, Mazurkiewicz recalled that he received a radio message of the accident about 5:15 a.m. on November 22.

"I was about four miles away and managed to get to the accident in minutes. I saw the big semi-trailer truck sprawled on its left side alongside the concrete abutment near the Addison station.

"I jumped out of my car and climbed up on the overturned truck cab. Smoke was pouring out of the cab, but I could see the driver, unconscious, behind the wheel, against the right door.

"The fear of injuring him if I moved him crossed my mind. But with the smoke, and probable fire, under the hood, and a big fuel tank next to us-



CTA Police Officer Chester Mazurkiewicz (right) displays his Award of Merit from the Polish American Police Association. Others who received awards from the association were (from left) Chicago Police Officer William Morrisette, gang crimes unit; Chicago Police Superintendent Richard Brzeczek, and Chicago Police Officer John Chojnacki, gang crimes unit.

well, I had to move fast.

"I looked outside - there was no help in sight yet. The smoke's intensity increased, the temperature in the cab was getting hot. I had no choice; I had to move him."

Somehow, Mazurkiewicz managed to pull the unconscious driver, who weighed approximately 180 pounds, from behind the steering wheel, up through the overturned cab, out the door, and away from the burning engine.

"Just as I got the trucker on the pavement, the Chicago Fire Department paramedics and fire fighters arrived. In a matter of minutes, the paramedics rushed the trucker off to the hospital, and the firemen put out the fire in the truck. Chicago police were on the scene diverting traffic around the truck.

"So I climbed back into my car and continued my patrol.

"That's all there is to tell."

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