

# ESPP

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Operator Georgia Harris is greeted by Transportation Manager Harry Reddick at the ESPP reception held in the Transportation Department's conference room. Ms. Harris is Team Four leader, 52nd Street Garage.



Operator Robert Kelly, Team Four leader, Limits Garage, is congratulated by Executive Director Bernard Ford for his team's outstanding performance. Raymond Goshe, Limits' Team Three leader, looks on. Ford greeted the Transportation Department's ESPP pioneers at a reception, and congratulated the department for starting implementation of the program at all operating locations following its successful pilot program at Limits Garage.



# ESPP saves money, cuts complaints

A new safety and performance program designed to recognize operating personnel and make special use of their daily input on job-related problems has been implemented by the Transportation Department.

Through the all-new Employee Safety/Performance Program, operating personnel at all locations may not interrelate more efficiently with departments throughout the Authority, particularly on matters relating to employee-management problem solving.

At the same time, the program reduces expenditures in overtime costs, equipment repair bills, and settlements of personal injury cases.

The savings are attributed to the actual decreases in absenteeism, accidents and employee/passenger injury cases, which have already been realized since the implementation of the Employee Safety/Performance Program under the auspices of the Transportation Department's Training and Instruction Section.

Elonzo Hill, director of Training and Instruction, said since its inception, the new program has enhanced passenger relations and reduced the number of passenger complaints over last year, thus its results are being experienced by the most important recipients, the riding public.

Employee Safety/Performance, first implemented as a pilot program at Limits Garage on January 3, 1982, has survived its trial balloon and has been extended to 52nd, 69th, and Forest Glen Garages, as well as the South Section Rail. Hill said the program is expected to be in effect at all garages and rail terminals by the end of September.

He said crucial to the success of ESPP is the active participation and cooperation of all CTA departments, as well as the support and cooperation of CTA labor and management teams.

The Training and Instruction Section director explained that not only does ESPP emphasize safe operating practices, but gauges the productivity, job knowledge, and safety consciousness



Operator Huey L. Stewart, Team Five leader, 69th Street Garage, is flanked by Area Superintendent of Instruction Paul Kadowaki (left), and Garage Superintendent Clark Carter as they display the Employee Safety/Performance Program plaque for February which Stewart's team earned.

of each operating employee. Hill said the innovative program has sparked a more enthusiastic and competitive spirit on the part of all operating personnel to maintain zero accidents as well as an exceptional productivity record.

Explaining the mechanics of the program, Limits Training Center Superintendent Norman Herron said training, team selections, and preliminary meetings are required to begin the program at any operating location. He said the number of teams at each location is determined by the number of assigned operating personnel. Individual team members are named to teams according to seniority. The average team is comprised of 60 members. Team leaders and co-leaders are then selected from within each group.

Once the program is underway at a location, instructors monitor the daily performance of each team and conduct workshops with team leaders on safety and possible safety improvements.

The records of team and individual members are then reviewed on the basis of chargeable and non-chargeable passenger/traffic accidents, injury on duty, other reported violations, suspensions, illness, misses and absences

without leave, Herron said.

Commemorative items such as letters, pins, and plaques are awarded to the winning team and its members based on performance in a month, quarter, or for the year.

Hill said the impact which ESPP has had at Limits Garage is proof of its success. He said 322 chargeable and non-chargeable passenger/traffic accidents, and 58 injuries on duty occurred at Limits Garage in 1982. Figures for the previous year were 397 and 73, respectively, Hill said.

The corresponding percentage of decrease in 1982 over 1981 was 19 per cent for accidents and 21 per cent for injuries on duty. Hill said the previous safest year at Limits Garage in terms of passenger/traffic accidents was 1972. The figure for 1982, he said, was five per cent lower than that of 1972.

Besides the riding public, other direct beneficiaries of ESPP are CTA, and CTA employees. "ESPP fosters an excellent interchange of ideas between employees and management to provide new problem-solving techniques. We are finding it to be a wonderful forum for employees to participate in the decision-making process," Hill said.



# Rider praises conductor, awards a certificate



*Ms. Karol R. Pierson, administrative clerk for the College of Advanced Traffic, presents a certificate of appreciation to Line Instructor Eugene Embry, a conductor on the Lake Dan Ryan rapid transit service, for "A most informative and pleasant attitude while working." Taking the opportunity to also express appreciation for Embry's outstanding service were Michael LaValle (left), director of service, and CTA Chairman Michael Cardilli.*

Lake-Dan Ryan Rapid Transit conductor Eugene Embry keeps his riders happy about their daily routine of traveling on board his train every morning.

Karol R. Pierson of the College of Advanced Traffic was so impressed with Embry's cheery approach to his job she presented him with a certificate of merit "For a most informative and pleasant attitude while working."

The certificate, designed by Ms. Pierson, an administrative clerk, came after she rode Embry's train one morning. "A ray of sunshine enveloped me and caused me to smile as I boarded the train," she said. "The conductor wished everyone a good morning and announced the time.

"Subsequently, at each stop he announced the train, gave the time, and welcomed everybody aboard with a cheery good morning. He also advised riders of the businesses located at various stops."

Ms. Pierson complimented Embry as being "informative and humorous. He adds a certain dignity to the ride which takes passengers into their own world for the work day," she said. She noted that the certificate of merit presented the conductor represents "the spirit of all passengers whose days he helps to brighten. We share in the giving," she said.

Kudos for Eugene Embry, who joined CTA in April 1968, are nothing new, but a certificate of merit from a rider to an employee is a CTA first. "I'm very pleased to know that I've brightened someone's day," said Embry. "It's what I like doing.

"I take pride in my work and try to do it the way I think it should be done. I also try to put myself in the other person's shoes when I'm working. I know that sometimes people are not sure of where they are going or how to get to a certain place, so I try to provide that information," said Embry.

CTA Chairman Michael Cardilli praised Embry for his outstanding performance. The chairman told Ms. Pierson who was accompanied by her supervisor, Ms. Joyce Whitaker, "We have many employees who are doing an outstanding job, but there are not many people who will come forward as you have to express appreciation. We appreciate you for what you have done."

Chairman Cardilli later introduced Ms. Pierson and Ms. Whitaker to Embry's union president, Ron Flowers of Division 308, Amalgamated Transit Union. They were also treated to a tour of the Control Center by Director of Service Michael LaVelle.

## From the Chairman

# The season to be friendly



As Chicago approaches the summer season of tourism and recreation, our thoughts should turn to helping people on the move. Newcomers, bewildered by their unfamiliarity with our city, will be rushing to keep appointments with friends and business associates, and searching for interesting places to go and things to do. Chicagoans and visitors alike will also have to endure our hot, humid, summer weather, while trying to make the most of the recreation and enjoyment that summer brings.

As transit employees, we must extend ourselves in a professional, friendly, and courteous manner to inquiring visitors, excited vacationers, and weary commuters. Because we serve so many people each day, performing our jobs in an efficient and helpful manner can contribute greatly to everyone's enjoyment of the summer season.

Perhaps the best way to serve riders is to imagine yourself in their place. You will soon understand the importance of smooth vehicle operation, timely arrival at transfer points, and a concern for safety and rider comfort. And you will realize the value of a friendly greeting and willingness to help riders along by answering questions about your route and connecting services.

So let's all have a wonderful summer, by performing our jobs in a manner that will spread the spirit of courtesy and friendliness that makes Chicago a great city.

*Michael Cardilli*





*Engine J-611 is out of retirement and back in action. Norfolk and Western's J-Class steam engine, #611, built in 1950 in NW's Roanoke shops, was one of 14 special steam passenger engines used to pull passenger trains in the final days of steam. It produces 5,200 horsepower, twice that of the usual diesel passenger engine. After spending over 20 years in the Roanoke Transportation Museum, the engine was towed to Birmingham, Ala., for a complete overhaul. (Norfolk and Western Railway Photo, courtesy of TRAINS Magazine)*

## Railroad travel is still fun and exciting

When Amtrak, the nation's passenger rail corporation, was formed in 1971, the passenger train seemed to be a dying breed. Many thought Amtrak would be a new beginning, or the beginning of the end of the passenger train.

Through the efforts of thousands of Amtrak employees, millions of passengers, and hundreds of supporting groups, the passenger train has been making a strong comeback in recent years.

One such group which has done much to promote passenger rail travel is the 20th Century Railroad Club of Chicago. Like Amtrak, the 20th Century Railroad Club was formed in 1971. The purpose of the club was to cultivate an appreciation of the history, lore, and socio-economic importance of the railroad industry in North

America. The club's membership has grown steadily through the years, as well as its activity and visibility.

Its activities, especially its rail excursions, have appealed not only to rail enthusiasts, but to a wide variety of individuals and families. The excursions offer something for everyone—a ride on the train where one can relax, talk, sightsee, have a drink, meet new people, or enjoy the ride in solitude. The excursions run to a wide variety of functions—from football games to the Illinois State Fair.

This summer, the 20th Century Railroad Club will sponsor several excursions on a special train pulled by a steam locomotive. Two trips will run to Decatur, Illinois, on July 31 and August 6, 1983, and two trips to Fort Wayne, Indiana, on July 30 and August 7, 1983. All excursions will

depart from and return to Chicago's Union Station at Canal and Adams. The trains will leave at 8 a.m. and return so that connections may be made with late evening suburban trains. Each trip will cover close to 300 miles.

The locomotive which will pull these special trains is the Norfolk & Western Railway's "J" class #611. The locomotive was placed in service by the Norfolk & Western in May of 1950, and saw service on the N&W and many passenger trains in the South. The locomotive ran in service until it was retired by the railroad in 1959. The 611 was donated to the City of Roanoke (Va.) by the Norfolk & Western and placed in the city's Museum of Transportation. In 1981 the Norfolk Southern Railroad (the merged Norfolk & Western and The Southern Railroad) leased the 611



from the museum and completely restored it.

The train 611 will pull from Chicago this summer will consist of both open-window and air-conditioned coaches. In the center of the train a car will provide coach passengers with food, beverages, and souvenirs at reasonable prices. Two specially designed open-door coaches behind the locomotive will be available for enthusiasts who wish to record the sounds of the locomotive.

For those who want to experience more of the real luxury of riding a train, a special premium-fare, first-class section will be available. First-class passengers will have access to two full-length dome cars, the dining car from the Norfolk Southern's business train, and the Mardi Gras, a round-end observation car which operated on the Illinois Central Railroad's famed "City of New Orleans."

The first-class fare will include meals on board the train and unlimited beverages. First-class passengers will also be served by the club's famous white-jacketed car hosts, who will see to the passengers' every need. Coach tickets will be \$49.95. First-class tickets cost \$99.95.

Numerous opportunities will be provided for photos of the locomotive and the train. In addition, a photo/sound run-by is scheduled for each trip.

For further information, contact Mike Cramer of the Public Affairs/Consumer Services Department in the Mart, Room 730, phone: 664-7200, Ext. 3367. Or call the 20th Century Railroad Club's Steam Hotline, 387-6000.

Cramer also has information on the 20th Century Club's many other one-day excursions planned for the summer and fall in 1983. Trips will be to such places as "Railroad Days" at Galesburg, Illinois (June 11); two one-day trips to the Wisconsin Dells (June 23 and July 25); a special train to the State Fair in Springfield (August 6), and fall foliage train to Dubuque-Galena. These excursions will use chartered Amtrak trains and will feature some of the most modern railroad equipment in use in this country. The club's white-jacketed car hosts will be on board each train to assist passengers and answer questions. For information, call the club's Excursion-train Hotline, 846-3600.

## Five graduates 'strive for excellence'



*Striving for excellence are new management and skills orientation program graduates (left to right) Byron Winburn, William Claiborne, Robert Loughran, Ulysee Coley, and Frank Jones.*

Transportation Manager Harry Reddrick has named five supervisory personnel to new assignments at the assistant superintendent level.

The appointments were made following the graduation of the supervisors in the first class of the recently created management and skills orientation program which was devised by the Training/Instruction Section staff directed by Elonzo Hill. The training coordinator was William Sholdice.

The new appointees are Assistant Superintendents Ulysee Coley, far north area; Byron Winburn, far south, and William Claiborne, near south. Rail/Bus Controllers Robert Loughran and Frank Jones were both assigned to the Control Center at the Merchandise Mart.

The 15-day management and skills orientation program which qualified the five men for their new positions encompasses training segments which were part of both CTA's Management Institute in the early 70s, and the more recent Management Professional Institute. The new program covers the gamut of instruction on superintendent's tasks from motivation and performance to policy and administration, Sholdice said.

Following the presentation of certificates of training, Ulysee Coley said instructors led him and other trainees

through various aspects of management in a manner which challenged them to "strive for excellence," exemplifying the class motto that was fostered by Sholdice.

"Striving for excellence was not only our class motto, but was our objective," said Coley. "We plan to remind each other frequently of this motto as we go our separate ways to various job assignments," he added.

William Claiborne, a former bus instructor with 22 years of service, said the three-week training provided information which will be useful beyond the job. "This is good information for one's personal life," said Claiborne.

Voicing agreement with Claiborne was former RTA Travel Information Supervisor Robert Loughran, senior member of the class with 34 years of service. Loughran praised the instructors for being very thorough. "I thought I knew something about transportation. There is so much here to help an individual," said Loughran.

Transportation Manager Reddrick praised the new program and its training staff for an outstanding job. He told Transportation Department managers that more innovations are planned for the newly created program, and indicated that future classes will accommodate more personnel.

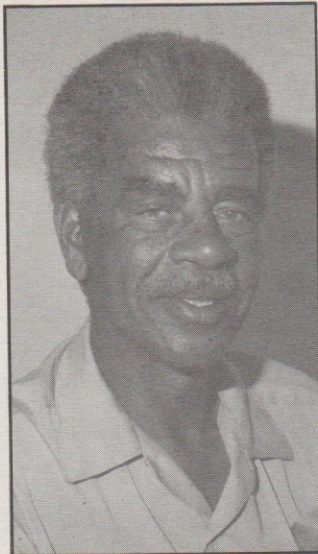


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## Commendation Corner

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Sam Thomas (Washington garage) received a note of thanks from Kathleen Mullaghy, of the Little Brothers of the Poor, for his courtesy while operating a Special Services bus. "As a staff member, I was assigned to follow one of the buses and assist the driver in picking up our elderly friends. I want to let you know that Sam Thomas, the driver, was not only competent and efficient, but had a wonderful disposition. He was friendly and very helpful, and was a joy to work with. Many of the elderly people commented on what a nice bus driver they had. I think you should be proud he represents the CTA so well."



**Kenneth Richards** (now at Limits garage) was admired by Mrs. L. Quarles, of Jeffery Boulevard, for "his courteous and skillful manner" as operator of No. 6 Jeffery and No. 14 South Lake Shore Express buses. "It's seldom you see someone willing to smile, offer assistance, and show patience at the beginning of a work day. He gives the impression of someone who is interested in his work and concerned with the safety of his passengers, regardless of conditions. All of this contributes to a big plus in Mr. Richards' favor, and I would appreciate your informing him of this letter and our thoughts therein."

**Henry Harper and Melvin Perry** (both of Washington garage) are appreciated by Oddesa Powell, of West Cermak Road, who uses their Special Service buses. "Your service has given me a measure of independence in traveling, which helps me get around more. I want very much to commend two of your drivers who make using the service so wonderful. Henry Harper, who picks me up, is very thoughtful in doing little things that make you feel human, like watching for holes in the street to avoid jarring a person. He also has a positive attitude in talking to people, and doesn't bring his problems to his job. Melvin Perry also shows his concern for my well-being. I recommend them as very efficient drivers."

**David Gaston** (North Park garage) was considered "courteous and helpful" by Mrs. Harry Bernstein, of North Sheridan Road, who was a rider on his No. 147 Outer Drive Express bus. "I boarded the bus at Berwyn with a heavy bag. He put the brake on the bus and helped me with my package. When I dismounted at Catalpa, he again helped me with my bundle. I surely appreciate his courteous and thoughtful help, and think he should be commended for this. I am handicapped and appreciate this kind of thoughtfulness."



Jennifer Johnson (North Section) was the agent at Grand in the State Street subway where William Crawford went on his way home to Seminary Avenue. "In my haste, I paid Jennifer and left my wallet, which contained the essentials of my entire life, on the ticket counter. It was not until I was in my neighborhood grocery store that I discovered my loss. However, when I arrived home, a neighbor had attached a note to my door stating that my wife had received a call at work from Jennifer, who said she would hold on to my wallet until I returned. Thanks to Jennifer for her honesty and integrity."

**Maurice Preacely** (Archer garage) was called "a very special driver" by Marie Vaughan, of South Park Terrace, in the Dearborn Park development, who was a rider on his No. 62 Archer bus. "I am a senior citizen who rides the buses daily because I go to church, and in all my travels I have to depend on the CTA and RTA for transportation. When I get on the bus driven by Driver No. 8895, he makes my day because he is truly gracious in every way. It is such a pleasure to ride with him. By writing you this letter about one of your very special drivers, I am also trying to show my gratitude to all concerned."

**Diane Thomas** (77th Street garage) was praised by E. Thurton, of South Chicago Avenue, for "her concern on the job. About 5:45 p.m., a man walked in front of her east-bound (No. 95E 93rd/95th) bus, and after crossing the street, he stood on the sidewalk. Then he walked back in front of the bus and collapsed. No one came to his aid until she parked her bus and picked him up all by herself. I was quite impressed by her concern, especially since the bus had quite a few men riding, and not one tried to help. Since the public always seems ready to beef about your employees, I thought you ought to know about this special lady."

**Dorothy Weeks** (North Avenue garage) was commended by Sylvia Hudson, of West Jackson Boulevard. "I think that when a person can drive a bus every day and deal with all kinds of people, and yet maintain a sweet personality herself, she deserves to be honored for her service to the public. I am speaking of Dorothy Weeks. It's always a pleasure to board the No. 126 Jackson bus and see her smiling face and pleasant disposition, and receive a pleasant greeting from her. To let a person know their value is to encourage them to go on and do even better because they know people are watching them."



# Thanks—for a job well done

Employees who have received commendations since the last listing.

**Hasan Abed**, Archer

**James Barlow**, North Avenue

**Mattie Battiste**, Forest Park

**Charlotte Brent**, West Section

**Glenn Carpenter**, Archer

**Wafer Carter**, 69th Street

**Marvin Chachere**, North Park

**Thomas Christian**, District D

**Marvin Covington**, Limits

**William Davis**, North Avenue

**George Davis Jr.**, 69th Street

**John Dotson**, North Avenue

**Cynthia Florence**, Near North

**Jeffrey Gilbert**, Howard/Kimball

**Christopher Gilbert Jr.**, Forest Glen

**Andrew Gowin**, Archer

**Celester Gray Jr.**, North Avenue

**Marvin Harris**, Lawndale

**Cecilio Hernandez**, Forest Glen

**Willie James**, North Park

**Robert Jenkins Jr.**, North Park

**Tyree Johnson**, Forest Glen

**Robert Lawson**, North Park

**Nathaniel Lee**, Ashland Terminal

**Nelson Machado**, Forest Glen

**William McCotry Jr.**, 69th Street

**Jodie McGuire**, North Park

**Edgar Mollinedo**, North Park

**Robert Moreno**, North Avenue

**Linda Morgan**, Howard/Kimball

**Charles Murrell**, Limits

**Robert Owens**, 69th Street

**Drago Pancic**, North Park

**Marlene Phillips**, North Section

**Miriam Rodriguez**, Howard/Kimball

**Vera Smith**, Archer

**Allen Smith III**, 77th Street

**Johnny Taylor**, North Park

**Sam Thomas**, Washington

**Lee Thompson**, North Park

**Stanley Thompson**, Forest Park

**Arthur Turner**, Douglas/Congress

**Willy Turner**, Stores-West

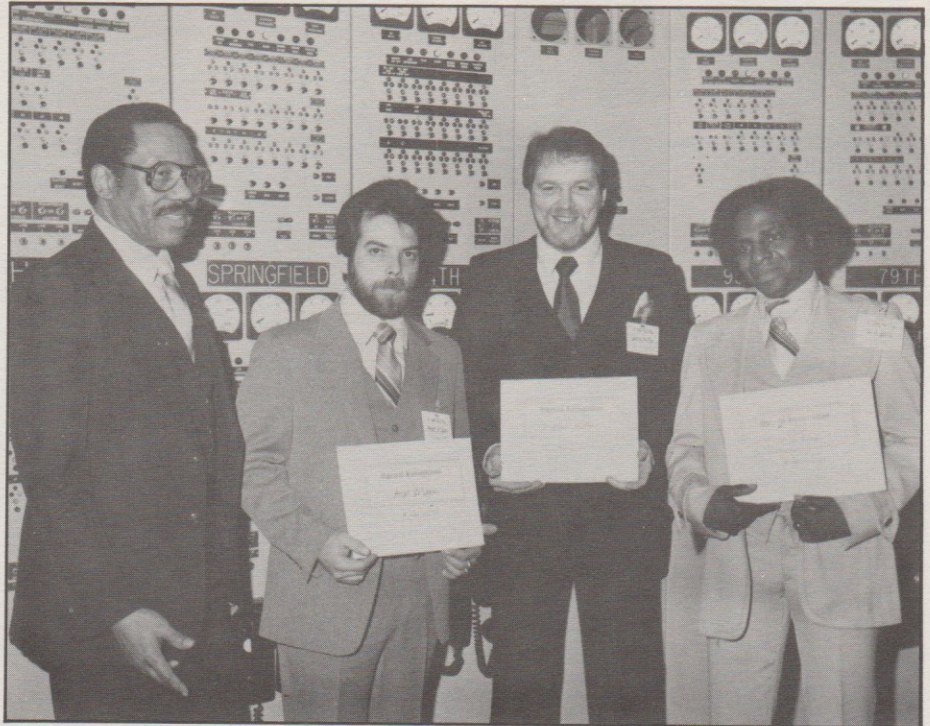
**Walter Walker Jr.**, Lawndale

**Louis Ward**, North Park

**Pearlie Williams**, North Park

**Frederick Wilson Jr.**, 77th Street

**John Zupko**, Howard/Kimball



Special effort in their jobs earned them special recognition as 'A Day in CTA' honorees. Proudly displaying the certificates which they received from Transportation Manager Harry Reddrick (left) are bus operator Angel DeLapaz, Forest Glen; agent supervisor James McPhee, and bus operator W. B. Jones, 69th Street. Reddrick greeted the three employees at the power supervisor's cubicle in the Control Center.

## Extraordinary service earns 'Day in CTA' honors for three

An alert agent supervisor, James McPhee, is credited with aiding police in the apprehension of a 32-year old man in connection with the knifing of a 73-year old man near the Argyle "L" station.

As the suspect attempted to escape, McPhee followed him and, using a portable radio, relayed his location to another employee who was on the telephone to police. A short time later, police arrived and arrested the man.

McPhee received special recognition on "A Day in CTA" for responding to the elderly victim's plight. Transportation Manager Harry Reddrick welcomed the 10-year veteran along with bus operators Angel DeLapaz and W. B. Jones, who were also honored for extraordinary service during fires at their respective garages.

DeLapaz of Forest Glen was injured

January 1 by an explosion as he prepared to move a bus away from another burning vehicle in the garage bay. The injured operator had already removed one bus from the garage when the blast occurred. DeLapaz, who joined CTA in 1975, discovered the fire in the bay as he was preparing to pull out, and reported it to the Control Center.

Four days later, W. B. Jones was on duty at 69th Street Garage when an early morning fire ravaged that facility. Jones, a 10-year CTA veteran, reported the fire immediately, and began pulling buses out of the garage. Reports from the garage superintendent's office said at least 20-30 buses were believed saved and many injuries averted as a result of Jones' thinking and disregard for his own safety.



# Culture Buses begin 7th season

Enjoy a lively guided tour!

**cta**  
**Culture Buses**

Sundays and Holidays  
Now through Sept. 25, 1983  
10:35 a.m. to 4:45 p.m.

Fare is a Sunday Supertransfer. Only \$1.40 for adults and 70 cents for seniors, children, or handicapped persons. EXACT FARE REQUIRED WHEN BOARDING.  
Or you can use your Supertransfer already purchased for all-day riding on a Sunday or Holiday on CTA.  
Or you can use your CTA Monthly Pass.

For travel information phone:  
Chicago: 836-7000  
Suburbs: 1-800-972-7000 (toll free)

**Chicago Transit Authority**

The "CTA Culture Buses" poster, featuring illustrations by Erv Harris, training aids technician, is the latest Culture Bus promotional piece designed by the Publications section. The bright yellow posters with earth-toned illustrations are displayed on CTA rapid transit platforms and inside museums and other Culture Bus stops. A very limited supply of additional posters (30" x 46") may be purchased, in person only, at the CTA Public Affairs office, Rm. 734, Merchandise Mart, during regular office hours, or at the bus stop in front of the Art Institute during Culture Bus operating hours. Price is \$5.00 each.

Big Bend buses used for the service are too bulky to be mistaken for swallows, and Chicago's weather could hardly be confused with that of Capistrano, California. Nevertheless, just like our faithful feathered friends, CTA's Culture Buses have returned to Chicago streets for the seventh consecutive season to take area residents and visitors alike to the city's major cultural attractions.

Service on all three Culture Bus routes began Sunday, April 24, and will continue every Sunday and holiday until September 25. Round trips from the Art Institute take about an hour and a quarter on the South and North routes, and an hour and a half on the West.

South route buses operate every 20 minutes, from 10:40 a.m. until 4:40 p.m. North route buses leave the Art Institute every 30 minutes between 10:45 and 4:45. And this year, for the first time, West route buses will be operating at 30-minute intervals all season between 10:35 and 4:05. For rider convenience, schedules are listed on Culture Bus literature.

To make the rides educational as well as convenient and economical, commentators on each bus inform riders about Chicago history and points of interest along the routes. The information is updated every year and covers everything from LaSalle's explorations of 300 years ago to plans for the World's Fair of 1992.

Riding the Culture Bus costs the same as last year. For adults, it's the price of a Supertransfer (\$1.40) or the flash of a monthly riding pass. For children, senior citizens, or handicapped riders, it's 70 cents. For the severely disabled who regularly use CTA's Special Services buses, there is a Special Services Culture Bus, which operates every second Sunday.

Supertransfers that are issued to Culture Bus riders have a "C" stamped on them. By special arrangement, this provides riders with discounts on the price of admission to the John Hancock Observatory and Ripley's Believe It Or Not Museum, on the North route, and to the Sears Tower Skydeck on the West route.

Any way you look at it, the Culture Bus is still flying high, and it's a feather in CTA's cap that every visitor and hometown should know about and use.



# TV monitors improve vault security

Installation has been completed for closed circuit television cameras with time lapse video recorders including monitors in garage superintendents' offices at all bus garage vault islands.

The contract for the project, including a total of 35 cameras, 25 monitors and 12 time-lapse video cassette tape recorders for \$148,000, was awarded to Video & Sound Service, Inc., of North Riverside, the lowest of three qualified bidders.

This project, begun last October, provides improved television monitoring of vault areas at garages for increased security.

The system enables each station superintendent to monitor and record the activities of box pullers inside buses as well as at vaults. Karlis Pliuksis, communications design engineer, Facilities Engineering and Maintenance department, was project manager.

"This interesting project applied current state-of-the-art design in a high tech field to deal with a universal problem that recently had a high level of visibility at the CTA," said Thomas Wolgemuth, manager, Facilities Engineering and Maintenance.



*Video monitoring system, as shown at North Avenue garage, will improve vault island security at all bus garages.*





# Day in CTA honors four alert bus operators

Knowing how to apply cardiopulmonary resuscitation may have been the difference in a life threatening situation at North Avenue garage recently as three operators responded to a co-worker who collapsed in the train room, apparently of a heart attack.

Operators Elizabeth Duren, Jose Portell, and Eddie Carey began immediately to revive the man, after he had lapsed into an unconscious state shortly before 6 a.m. on February 18 as personnel on the morning shift were starting to work. Rescue efforts were underway in seconds as Mrs. Duren, without experience, training, or hesitation, began artificial respiration by simply following methods she had observed others perform.

Portell, and Carey, a former Green Beret who saw action in Viet Nam, assisted Mrs. Duren in restoring the man's breathing. Both men, familiar with CPR techniques, received training while serving in the Army. "There was really no time to think about it. We just did what we had to do." Emphasizing that it was an automatic response by the trio, Portell said, "When you see something like that you just want to help, and that's what we did."

William Parnum, assistant superintendent at North Avenue, said color began returning to the stricken operator's cheeks as Mrs. Duren and Portell continued to press on the man's chest.

Parnum said Carey assisted Fire Department paramedics when they arrived, by continuing artificial respiration as the paramedics placed the stricken man in the ambulance and began applying oxygen and injecting medication. Parnum said Carey's efforts continued diligently until additional medical help arrived. By that time a heart beat and slight pulse had been restored, Parnum said. Paramedics were grateful for the assistance rendered by the three CTA employees.

Carey has been a CTA employee since 1967. Portell and Mrs. Duren, both 1983 Bus Rodeo participants, joined CTA in 1978 and '79, respectively.

Meanwhile, a fourth bus operator honored last month on "A Day in



CTA bus operators (left to right) Eddie Carey, Elizabeth Duren, James Mayes, and Jose Portell enjoy their visit to the Power Control section of the CTA Control Center during 'A Day in CTA.' Transportation Manager Harry Reddrick (third from left) and Director, Administration and Performance Control, Robert Desvignes (far right) praised the operators for their prompt response during crisis situations.

CTA," was a member of the "Winning Circle 20" in CTA's first Bus Rodeo. Operator James E. Mayes of the 69th Street garage, was the recipient of special recognition in connection with the recovery of a lost child.

Mayes garnered 542 points in CTA's 1981 Rodeo contest to place 15th in the winning circle. He attributed his success in part to the support he received from his wife, Beverly, and their four children.

It was that same strong family orientation which drew Operator Mayes' at-

tention to a small boy, whom he spotted wandering in a heavy industrial area near Ashland and 36th Street, late in the rain-threatening afternoon of February 16. "I stopped my bus to question the child and discovered that this was indeed the same one announced earlier as being lost," said Mayes.

The report, made only minutes earlier over bus monitors, urged operators to be alert for the boy. Mayes said he took the child aboard his bus and held him until police arrived.

## New rail clerks



Four North Section rail operating employees have graduated from the Transportation department's Rail Clerk Training Program and have become pool rail terminal clerks. Proudly displaying their achievement awards are (left to right): Randy Antokal, Steven James, Donald Seay, and Walter Holmes. Joining in the graduation ceremony are (standing, from left) Louis Loebbaka, chief clerk, Howard terminal; Gerald West, rail instructor; Dennis Closs, superintendent, Howard; and (foreground) Arthur Hubbard, superintendent, Rail Instruction.



# CTA Third Rail Roundup Contest



CTA's finest rail operating employees will compete this summer in the first annual CTA Third Rail Roundup Contest, an intense competition that will test job knowledge and operating skills. The Third Rail Roundup is an expansion of the Bus Roadeo concept to CTA rail operations. Since 1981, the Bus Roadeo has proven to be an exciting and challenging contest that has promoted the development of superior operating skills, keener awareness of the importance of safety procedures, and improvement of morale with a greater sense of professionalism among operating employees. Now rail operating employees can gain similar benefits through participation in the Third Rail Roundup, and enjoy friendly competition with fellow employees while vying for valuable prizes.

## Entry and eligibility

Entry blanks may be obtained at each operating employee's home terminal, and must be filled out and submitted to the terminal superintendent between June 23 and July 2, 1983.

Full-time rail operating employees may enter the Third Rail Roundup only if they have:

- at least two years of continuous service as of the date of contest entry
- qualified as a motorman at least 12 months prior to the date of contest entry
- worked a minimum of 200 days within the preceding 12 months

- worked a minimum of 10 days as a motorman or switchman during the preceding 12 months

In addition, to be accepted as a contestant, a records review must indicate that, during the twelve months preceding date of entry, the rail operating employee must have had:

- no suspensions
- no chargeable passenger complaints
- no uniform violations
- no more than 2 misses
- no more than 2 sick entries (not counting IOD's)
- no more than 5 minor violations (no more than 3 minor violations for switchmen)
- no chargeable accidents

Lists of eligible contestants will be posted at each employee's home terminal on July 6, 1983.

Any entrant who does not continue to meet the above criteria during the life of this contest may be disqualified, subject to review by the Eligibility Committee.

## Competition schedule

During the week of July 10, 1983, applicants will take a written test at their home terminals. To qualify for further competition, applicants must achieve a score of 70 percent or better on test items relating to signals, standard operating procedures, troubleshooting, CTA rules and regulations, and knowledge of equipment. Contestants will also be evaluated on a points system for uniform and appearance, which will become a part of their total scores.

From July 17 to July 30, 1983, qualified contestants will participate in the terminal level competition at their home terminals. This competition will require a practical demonstration of preparation of a train for service in the yard and the clearing of various troubleshooting problems. The eighteen highest scoring contestants systemwide, regardless of terminal assignment, will then advance to the "Roundhouse 18" final competition. Names of "Roundhouse 18" participants will be posted at all terminals on August 4.

The "Roundhouse 18" Systemwide Competition will take place on the Wells Street portion of the Loop 'L' and a portion of the Ravenswood Branch on one or more Sundays during August, 1983. The "1983 CTA Third Rail Roundup Champion" will be determined by a series of practical skills tests involving operation of a two car train, troubleshooting ability, and uniform and appearance.

## Prizes

The "1983 CTA Third Rail Roundup Champion" (first place winner), as determined at the "Roundhouse 18" Competition, will receive a trophy and an all-expense-paid (transportation, meals, hotel) 5-day, 4-night trip for two to Washington, D.C.

A Chairman's Cup will also be awarded to the home terminal of the first place winner.

The Second Place Winner will receive a trophy and a \$500 Series EE Savings Bond.

The Third Place Winner will receive a trophy and a \$200 Series EE Savings Bond.

The Fourth Place Winner will receive a trophy and a \$100 Series EE Savings Bond.

Each contestant who participates in the "Roundhouse 18" Final Competition will receive a "CTA Third Rail Roundup" belt buckle, baseball cap or engineer's cap, and special recognition certificate.

The highest scoring contestant from each terminal in the terminal level competition will receive a special award, and every contestant who qualifies for terminal level competition will receive a pair of dinner-theater tickets and a special recognition certificate.

## 1983 CTA Third Rail Roundup

### Committee

Arthur C. Hubbard, superintendent, Rail Instruction, is the 1983 CTA Third Rail Roundup Chairman.

Subcommittees and subcommittee chairman are as follows: Materials and Equipment, Len Wiksten, director, Facilities Maintenance; Finance and Awards, Arliss Jones, transportation programs analyst; Eligibility and Criteria, Ardis Morris, superintendent, 95th Street Terminal; Testing Procedures, James Zepp, assistant superintendent, Rail Instruction; Publicity, Bill Sholdice, acting superintendent, Training; Volunteer Services, Linda Grysbeck, training programs analyst; Maintenance and Transportation Coordination, Les Racker, area superintendent, Control Center, and Communications Coordinator, James Washington, assistant superintendent, Control Center.

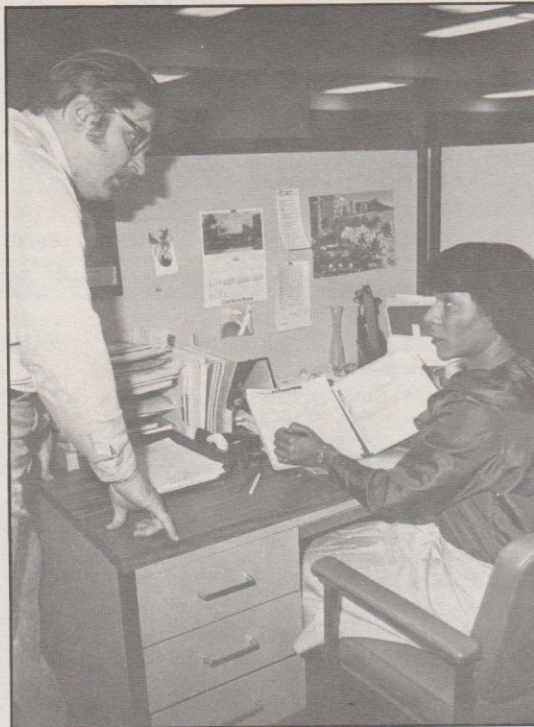
The 1983 CTA Third Rail Roundup Advisory Committee includes Elonzo Hill, director, Training/Instruction; Robert Desvignes, director, Administration/Performance Control; Paul Kadowaki, area superintendent, Instruction, and Robert Janz, area superintendent, Rail Service.



2



3



4



1



- 1 In the 77th Street garage yard, a list of buses to be sold as scrap is checked by Mrs. Harmon with Bill Bailey (sunglasses), unit supervisor, Storeroom 50, and Dalton Gilliland, warehouseman.
- 2 Henry Farley, unit supervisor, Lower Yard, and Mrs. Harmon inspect a pile of scrap from recent track work. New timber ties behind them will be used for track renewal projects.
- 3 William Roman, director, Stores, and Mrs. Harmon discuss the list of salvage items she is preparing for the next sale.
- 4 Mrs. Dorothy Harmon surveys a mountain of scrap in the 77th Street garage yard. As a salvage control clerk in the Materials Management department, she will sell this pile of junk to the highest bidder.
- 5 Jim Zazula, Storeroom 42 superintendent in Skokie Shop, and Mrs. Harmon inspect scrap roller curtain sign popular with rail buffs. Scrap 'L' cars, similar to one pictured, are stored in Skokie Shop yard for eventual sale.
- 6 Gilliland and Mrs. Harmon discuss impending sale of worn bus brake drums in 77th Street garage yard.

## Turning trash into

Dorothy Harmon sells junk.

But she doesn't sell run-of-the-mill garage sale-type junk popular with bargain-hunting householders.

She has been salvage control clerk in the Materials Management department since 1978, where she has sold tons of surplus and scrap materials so designated by various CTA departments. She has been a CTA employee since 1964.

Mrs. Harmon does have garage sales, so-to-speak. At various CTA bus garages and rapid transit terminals, there are areas and personnel who assemble scrap material to be sold. Most of her sales are done through competitive bidding, with highest bidder getting the junk and removing it from the premises.

These sales, sometimes mountains of junk towering over Mrs. Harmon, run into the thousands of dollars, with annual sales totals as high as \$200,000. The proceeds go to CTA's Treasury department.

Other sale items may be purchased over-the-counter at fixed prices, by transit and nostalgia fans, at either Skokie Shop or at the 77th Street

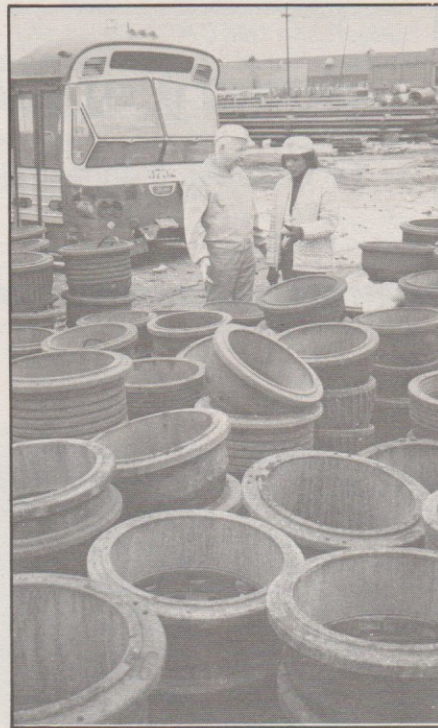




5



6



## cash



garage. The prices of these items are set by the departments disposing of them.

"Prices of these individual sales have ranged from as low as 25 cents for a cardboard box with a CTA logo on it to as much as \$9,500 for a diesel locomotive; waste oil has sold as low as 10 cents a gallon," Mrs. Harmon said.

She has even sold items to Hollywood film makers on location in Chicago.

"My most recent sale to a film producer was an old style gooseneck 'L' platform lighting fixture. The producer was with Universal Studios, and he was shooting the film, 'Streets of Fire,' in Chicago.

"Why he wanted this item I don't know. Come to think of it, the reasons for individual purchases are rarely explained," Mrs. Harmon said.

One of her most requested items is the coin changer—the kind fare collecting 'L' conductors wear. Unfortunately, the demand far exceeds the supply.

"Many retiring operating employees, who had been using coin chang-

ers for years, have asked to be allowed to buy them and keep them as souvenirs. Other CTA employees also buy the changers, and whatever is left is put on sale," she said.

So what does go on sale to individual buyers, be they transit buffs, nostalgia fans, or Hollywood moguls?

"We sell buses and rapid transit cars 'as is,' destination roller curtain signs from buses and 'L' cars, old platform lighting fixtures, 'L' platform station signs, old fare registers, pieces of damaged buses and 'L' cars, turnstiles, and the like.

"The supply of these items is unpredictable. When we are notified of impending shipments from the dispensing departments, we make room for them in our sales outlets," Mrs. Harmon said.

Most rapid transit items are sold over the counter in Storeroom 42 in Skokie Shop. Jim Zazula, storeroom superintendent, said sale hours are 7:30 a.m. to 4 p.m. Monday through Friday.

Most bus items are sold in Storeroom 15 in the 77th Street garage. Bill Bailey, storeroom unit supervisor, said his sale hours also are 7:30 a.m. to 4

p.m. Monday through Friday.

On the bulk scrap side of her sales, Mrs. Harmon sells (to the highest bidder) scrap steel, copper, brass, bronze, wood, paper, bus batteries, waste oil, and the like.

The way she sees it, there is something for everyone—only some things take a little longer.

William Roman, director, Stores, said:

"I feel the salvage control clerk's position is an interesting one, especially when Stores is asked to dispose of an item never handled before in a limited time frame. The research that may be involved both within CTA and outside gives Mrs. Harmon insights into all areas of the Authority.

"Mrs. Harmon's function as salvage control clerk affords her the opportunities to deal with people from all walks of life.

"I look upon her as our Ambassador of Good Will," Roman said.

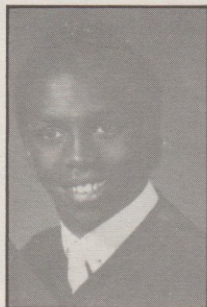
Edward Tobin, manager, Materials Management department, noted that the job of salvage control clerk has a very long history in public transit in Chicago.

It's a way of turning trash into cash.



# Gallery of June Graduates in CTA Families

Here are the proudest pictures of the school year identified by name, school, parent, and parent's CTA work location.



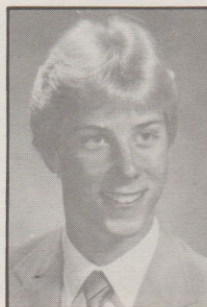
**LEON ABBINGTON**  
Corliss H.S.  
**Sarah P. Beaty**  
West Section



**SONYA ALEXANDER**  
Thornton H.S.  
**Effie Alexander**  
West Section



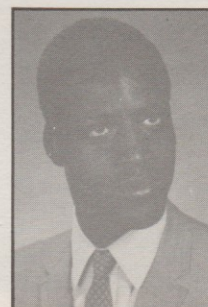
**MICHELLENE ANDERSON**  
Dunbar H.S.  
**Thomas L. Anderson**  
Transportation



**DONALD A. BARKER**  
Arlington H.S.  
**Allan R. Barker**  
Facil. Eng. & Maint.



**ELLEN J. BARKER**  
Northwestern University  
**Allan R. Barker**  
Facil. Eng. & Maint.



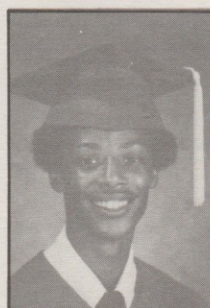
**ARNOLD JEFFREY BASSETT**  
Proviso East H.S.  
**Fred L. Bassett**  
North Avenue



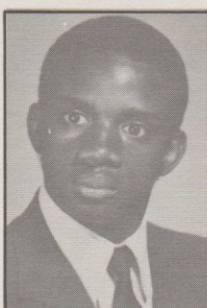
**MARGARET MARY BAXA**  
Immaculate Heart  
of Mary  
**Bill Baxa**  
Public Affairs



**JEAN BIESZKI**  
Madonna H.S.  
**Eugene H. Bieszki**  
Forest Park



**HAROLD BORDERS**  
East Marion H.S.  
**Willie Borders**  
North Avenue



**DWAYNE BRADFORD**  
Chicago Vocational H.S.  
**Nathaniel Bradford**  
69th Street



**MRS. CAROL BRAZEAU**  
College of Dupage  
**Paul Brazeau**  
North Avenue



**PAULA BRAZEAU**  
Glenbard North H.S.  
**Paul Brazeau**  
North Avenue



**LATANYA SHEREE BROWN**  
Notre Dame H.S.  
**John E. Brown**  
North Avenue



**ELIZABETH BUDZISZ**  
Resurrection H.S.  
**Jerry Budzisz**  
North Park



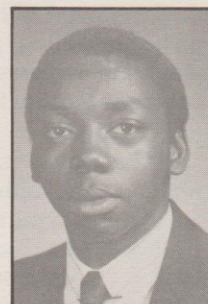
**ALICIA BURNS**  
Whitney M. Young H.S.  
**John W. Burns**  
District C



**CARLA R. CAMPBELL**  
Liberty H.S.  
**Eddie McClinton**  
Signal Maintenance

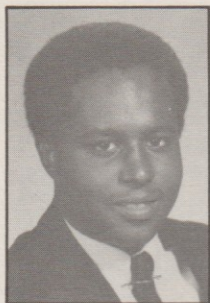


**ANGELA CARTER**  
Corliss H.S.  
**Sam Carter**  
Madison & Wabash

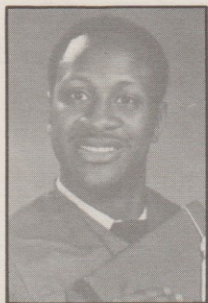


**REGINALD CARTER**  
St. Ignatius H.S.  
**William L. Carter**  
77th Street

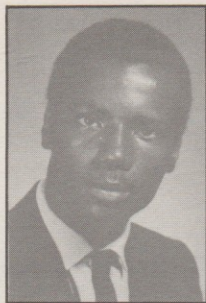




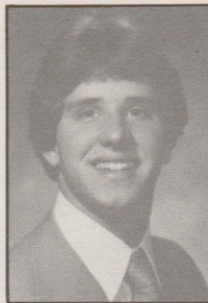
**JAMES C. COLLIER, JR.**  
Alan B. Shephard H.S.  
**James C. Collier, Sr.**  
Training Center



**VICTOR EUGENE COLLINS, JR.**  
Hyde Park Career Academy  
**Victor Eugene Collins, Sr.**  
77th Street



**DAVID CURRIN, JR.**  
Thornton H.S.  
**David Currin, Sr.**  
South District



**DAVID D. DAVENPORT**  
Victor J. Andrew H.S.  
**Leonard D. Davenport**  
Skokie Shop



**CYNTHIA MARIA DAVIS**  
Aquinas Catholic H.S.  
**Jessie F. Davis**  
Forest Glen



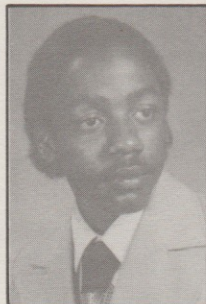
**LENELL DAVIS**  
Providence St. Mel H.S.  
**Minnie Davis**  
North Avenue



**NATALIE E. DEXTER**  
Alvernia H.S.  
**Jerome Dexter**  
South Shops



**MARK DUNDOVICH**  
Holy Cross H.S.  
**Mark Dundovich**  
Skokie Shop



**COPELAND G. EDWARDS, JR.**  
**SINCERERA E. EDWARDS**  
Percy L. Julian H.S.  
**Copeland G. Edwards, Sr.**—95th Terminal  
**Theresa Edwards**—Jefferson Park Terminal



**LISA M. EMERY**  
Percy L. Julian H.S.  
**Arnold Emery, Sr.**  
Limits



**JOANNA M. ERMON**  
Hyde Park H.S.  
**Sylvester Ermon**  
77th Street



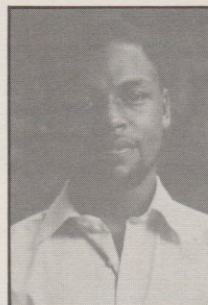
**CHERYL EVANS**  
Chicago Vocational H.S.  
**Norris Evans**  
Schedules



**LUCRETIA M. GARDNER**  
Academy of Our Lady  
**Mary F. Gardner**  
69th Street



**SOCARRITO M. GRABOWSKI**  
Mother Theodore  
Guerin H.S.  
**Maria R. Grabowski**  
Financial Services



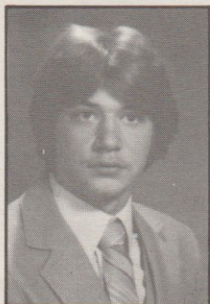
**MAURICE E. HARRIS**  
Illinois Wesleyan Univ.  
**Erv Harris**  
Publications



**MICHELLE D. HARRIS**  
Illinois Wesleyan Univ.  
**Erv Harris**  
Publications



**DARLENE A. HAWKINS**  
DePaul University  
**Donald Hawkins**  
West Shops



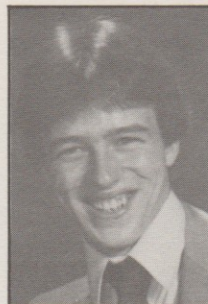
**ED HEIDEWALD**  
Curie H.S.  
**James Heidewald**  
Archer



**DEBBIE HEIDEWALD**  
Kelly H.S.  
**James Heidewald**  
Archer



**MARGARET HENNELLY**  
Good Counsel H.S.  
**Augustus Hennelly**  
Retired



**TIMOTHY HESTER**  
St. Patrick H.S.  
**John L. Hester**  
Far North



**BRIDGET HOBBS**  
Unity Catholic H.S.  
**Bobby Hobbs**  
Washington Garage

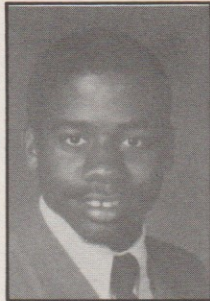


**SIMONA A. HUNT**  
Hillcrest H.S.  
**Marianne Hunt**  
Madison & Wabash

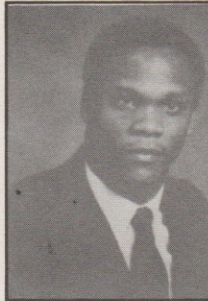




**MICHELLE  
MADELIENE  
HUSTON**  
Percy L. Julian H.S.  
**Matthew J. Huston**  
Limits



**ALPHONSO J.  
JACKSON**  
Walther Lutheran H.S.  
**Vernell Jackson**  
West Section



**DWAYNE JACKSON**  
Drake University  
**Roy Jackson**  
Claims



**BRENDA JOHNSON**  
Fenger H.S.  
**C.V. Johnson**  
77th Street



**JULIA JOHNSON**  
University of Texas  
**Joan Johnson**  
Budget



**DENEEN RENEE  
JONES**  
Carver H.S.  
**J. Perry Jones**  
South Shops



**CECILIA LAPID**  
Mather H.S.  
**Erlinda C. Lapid, R.N.**  
Medical



**SUSAN LAPID**  
Mather H.S.  
**Erlinda C. Lapid, R.N.**  
Medical



**LORI A. LAZZARA**  
Maine South H.S.  
**Joseph T. Lazzara**  
Capital Development



**DONNA LEWIS**  
DePaul University  
**Clinton Lewis**  
69th Street



**STEPHANIE D.  
MARBLE**  
St. Willibrod H.S.  
**James E. Marble**  
Schedules



**COLLETTE MARZEC**  
Lockport Township H.S.  
**Edwin J. Marzec**  
West Shops



**LOREN McCURTIS**  
Proviso East H.S.  
**James L. McCurtis**  
Forest Park Terminal



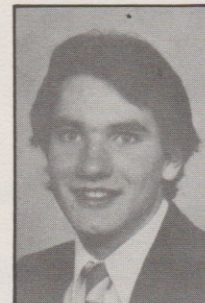
**SYLVIA McGEE**  
Fenger H.S.  
**Cleophus McGee**  
77th Street



**TERRANCE J.  
MUELLNER**  
Holy Cross H.S.  
**Terrance P. Muellner**  
Bus Maintenance,  
South



**TONJA MARIE  
MURRY**  
Corliss H.S.  
**David E. Murry, Sr.**  
Stores, South Shops



**FLEET LEE  
NEIGHBORS**  
East Leyden H.S.  
**Robert Neighbors**  
Rosemont Yard



**SILVIA S.  
NEIGHBORS**  
Western Illinois  
University  
**Robert Neighbors**  
Rosemont Yard



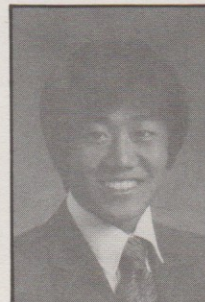
**GREGORY L.  
NEWELL**  
Devilbiss H.S.  
**Sammie Newell**  
West Section



**PAMELA NEWELL**  
Macomber-Whitney H.S.  
**Sammie Newell**  
West Section



**JOSEPH MICHAEL  
O'BRIEN**  
Mount Carmel H.S.  
**Christopher T. O'Brien**  
West Shops



**STEVEN K. PAEK**  
Maine East H.S.  
**Larry Paek**  
Public Affairs



**CHRISTINE  
PATTERSON**  
Glenbard North H.S.  
**Paul Brazeau**  
North Avenue



**SHERRI PATTERSON**  
Bowen H.S.  
**James L. Patterson**  
Schedules

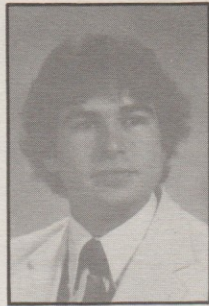




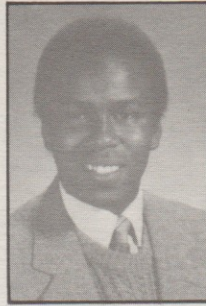
**YOLANDA L. POUNDS**  
Corliss H.S.  
**George Pounds**  
District A



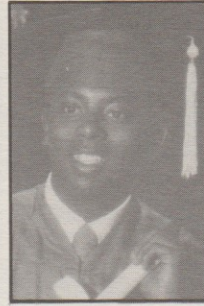
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New Trier H.S.  
**Leonard Quinlan**  
North Park



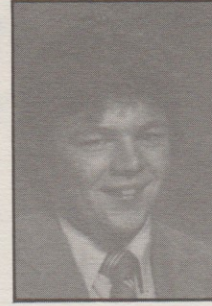
**JAMES T. RADOM**  
Weber H.S.  
**Henry Radom**  
Forest Glen



**ROBERT A. REDDRICK**  
Crete-Monee H.S.  
**Harry Reddrick**  
Transportation



**KEVIN L. REED**  
Mendel Catholic H.S.  
**Willie Reed**  
Beverly



**THOMAS A. REILLY**  
Divine Word Seminary  
**Thomas J. Reilly**  
Far South



**LOWELL Z. REYNOLDS, JR.**  
Harper H.S.  
**Lowell Z. Reynolds, Sr.**  
West Section



**DEBORAE CHER ROBINSON**  
Chicago Vocational H.S.  
**Jackie Robinson**  
Limits



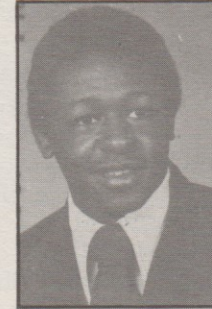
**MELINDA ROBINZINE**  
Jones Commercial H.S.  
**Pearlman Robinzine, Jr.**  
District B



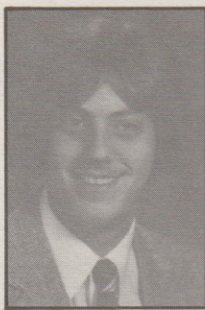
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Holy Cross H.S.  
**Edward J. Schnitzius**  
Forest Glen



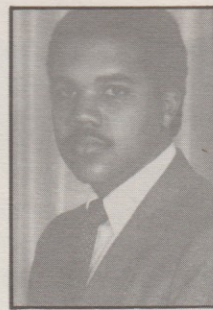
**MARGARET SCHWAMB**  
Maine East H.S.  
**Edward Schwamb**  
Limits



**CASIMUIR L. SIMMONS**  
Columbia College  
**Wade Simmons**  
North Avenue



**SCOTT MARSHALL SINGER**  
Lake Forest Academy  
**Paul L. Singer**  
Limits



**BRIAN A. STEPP**  
Purdue University  
**Thomas J. Stepp**  
Claims



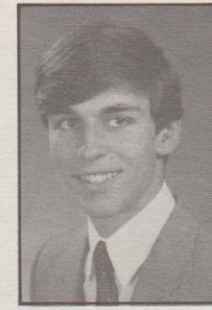
**DALE SZPISJAK**  
Marmion Military Academy  
**Joseph Masiarz**  
Retired



**MARTHA TRITTHARDT**  
Fenton H.S.  
**Alvin Tritthardt**  
Forest Glen



**CHRISTOPHER VARELAS**  
Kenwood Academy  
**Robert Julian, Jr.**  
Transportation  
**Margo Julian— Insurance**



**JOHN VUKOVICS**  
Carmel H.S.  
**John Vukovics**  
Skokie Shop



**ARLENE WHITE**  
Hirsch H.S.  
**Charlene McFadden**  
Control Center



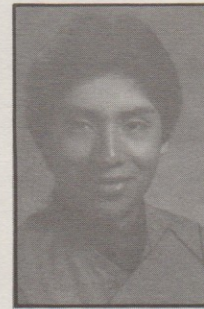
**STACEY WHITE**  
Percy L. Julian H.S.  
**Carolyn White**  
West Section



**LA TONYA WILLIAMS**  
Tuskegee Institute  
**Eddie Williams**  
77th Repair



**PAMELA WILSON**  
Madonna H.S.  
**Gary Wilson**  
Skokie Shop



**ADRIAN ZAPATA**  
Whitney M. Young H.S.  
**Carlos Z. Zapata**  
Lawndale

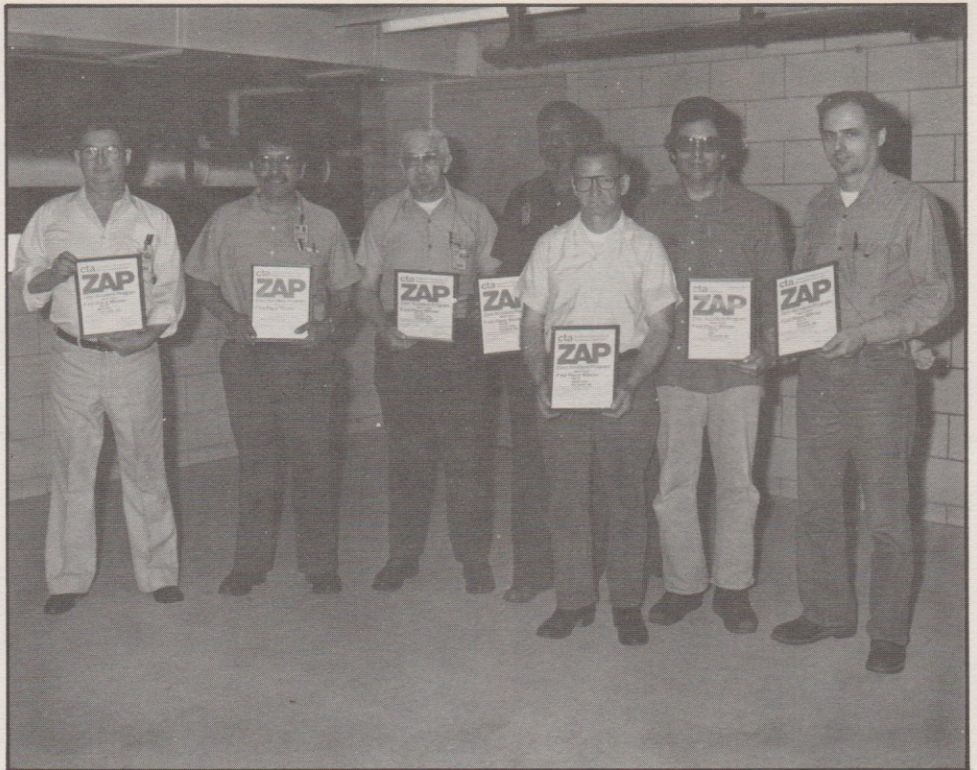


# ZAP

## A•W•A•R•D•S

Personnel at 61st Street/Racine Maintenance Terminal entered the first quarter of 1983 with continued success in CTA's Zero Accident Program as they took their ninth consecutive first place ZAP certificate since 1981.

First place ZAP awards also went to maintenance personnel at Limits and Forest Glen Garages. Winners in the Bus Shops competition included personnel in the Mechanical, Upholstery, Utility, Converter, Inspection, Radiator and the Paint Shops. Rail Shop competitors taking first place Zero Accident Program certificates were personnel in the Armature Room and the Axle Shop.

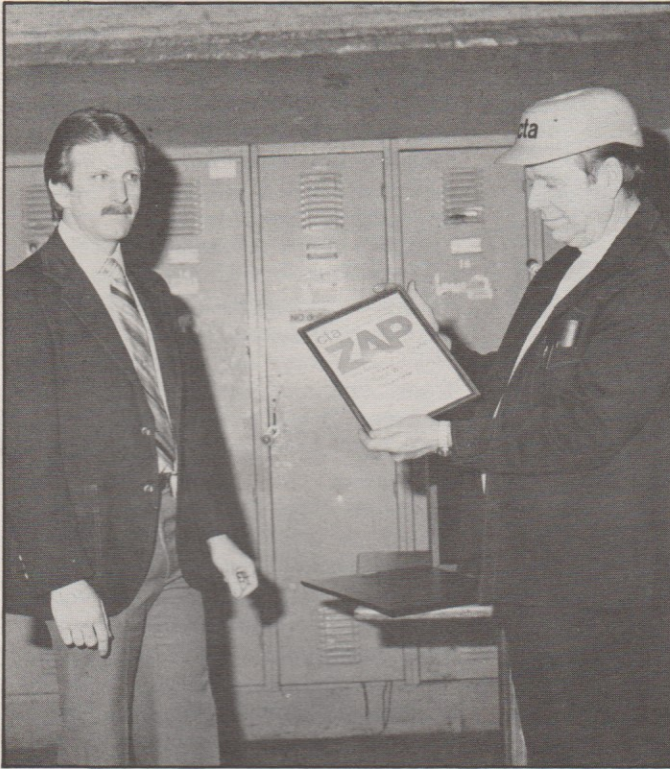


First place ZAP certificates at Bus Shops are displayed by representatives of the winning facilities. They are (from left), Ed Meskinan, Print Shop foreman; Bob Mandujano, acting foreman, Upholstery Shop; Rudolph Goode, foreman, Regrease and Teardown Area; David Madden, acting foreman, Converter Area; John Dopak, foreman, Radiator Shop; John Ware, acting foreman, Hoist Area; and John Vidas, acting foreman, Utility Area.



David Kowalski (left), unit supervisor, North Rail, presents the coveted ZAP certificate for first place to Charlie Nevels day foreman at 61st/Racine Maintenance Terminal. Employees (right) assigned to the terminal attended the presentation of this ninth ZAP award.





*James Langley (right), maintenance day foreman at **Limits Garage**, admires the first place certificate presented by Joe Ward, Jr., unit supervisor, North garages as personnel witness presentation made possible by their teamwork.*



*James Ward (left), maintenance day foreman at **Forest Glen Garage**, also accepts first place ZAP certificate on behalf of maintenance personnel from Unit Supervisor Joe Ward as workers look on.*





# Lakers, Outlaws take honors for cager season



Limits Lakers' Wade Jones looks with pride at the trophy for Most Valuable Player which he earned for 1982-83. Sharing the moment with Jones are Will Williams, left, coordinator, and Charlie Hall, secretary-treasurer, Division 241, ATU. (PHOTOS by Charlie Patton, Limits Garage)



Mrs. Gregory Groom was on hand to witness husband Greg of the Limits Lakers honored with Best Sportsmanship of the Year trophy.



Championship trophies for their respective leagues are displayed by Limits Laker coach Alexander Miller (left) of the National League, and Outlaws coach Arthur Hubbard of the American League.

Limits Lakers and the general office Outlaws garnered first-place honors in the National and American Leagues respectively as the 1982-83 CTA intramural basketball season climaxed with its annual awards banquet April 9 at the Americana Hotel.

Lakers coach Alexander Miller and Outlaws mentor Arthur Hubbard accepted championship trophies for their teams as Secretary-Treasurer Charlie Hall, Division 241, Amalgamated Transit Union, and President Elwood Flowers, Division 308, ATU, presented 76 of the coveted statuettes to honorees.

Coach Billy Stanback of North Avenue accepted the second-place National League Division team trophy for his cagers, while 77th Street, under coach Geoffrey Henderson, took second-place division team honors in the American League. Second and third-place league team trophies went to the Outlaws, and 77th Street, respectively.

Albert Know, 69th Street, received awards as the overall high point scorer as well as high point scorer in a single game. Honored with a trophy for his accomplishments as overall high point scorer in the playoff games and in a single playoff game was Michael Ewing of the Outlaws.

The coveted Best Sportsmanship of the Year trophy went to the Lakers' Gregory Groom while teammate Wade Jones garnered the championship game MVP Award. Congeniality awards went to coach Willie Done, Northside "L," and coach Will Williams, Westside "L." Special awards also went to Larry McNeil, Arliss Jones, Will Williams, and Division 241.

Earning 1982-83 League Championship Individual Ring Awards, as well as First Place National League Division Individual trophies, were: Donell Shuford, Joseph Johnson, Giles Liddell, James Barlow, Larry Coffey, Dewey Harper, Arthur Davis, Marvin Jefferson, Eugene Tate, Tyrone Brown, Anthony Coleman, Rick J. Davis, Gregory Groom, Wade Jones, and Robert Henley.

First-place and second-place American League Division Individual trophies were received by: Daniel Cox, Walter Frye, Charles Rowe, Reginald Spears, Tavel Rolston, Kent Thomas, Michael Ewing, Morris Bond, Daryl Lampkins, Joe Milbrook, John Harvey, and Phillip Ross.



# Public Safety

Public Safety Awards for the first quarter of 1983 were presented to North Avenue Garage and Congress Terminal.

It was the 10th PSA for North Avenue whose previous award was earned in the second quarter of 1979. The north side garage won its first quarter 1983 PSA with a traffic rate of 4.42 accidents per 100,000 miles during the quarter, an eight per cent improvement over the entire bus system rate of 4.82.

North Avenue experienced a passenger rate of 0.83. In other words, the garage was involved in less than one accident for every 100,000 miles of operation. This rate was 16 per cent better than the system rate of 0.99. North Avenue Garage experienced 21 accident-free days in the first quarter of 1983.

In a more exemplary fashion, Congress Terminal realized the unprecedented achievement of zero accidents for the entire quarter, thus continuing its long history of safety excellence. Congress enjoyed 120 accident-free days in the new quarter. It was the 23rd PSA for the terminal whose previous award was earned in the fourth quarter of 1981.

## WE'RE MOVING!

**52nd Street Garage  
Federal Credit Union  
has moved to  
319-329 East 61st Street  
Third Floor  
Chicago, Illinois 60637**

**New Phone: 324-5919**

**Office hours:  
10 am to 3:30 pm  
Monday, Thursday, and Friday**

**Please note:  
You must present your  
CTA Employee Identification Card  
to enter our new office!**



Michael Veltri, superintendent, Congress Terminal, accepts the Interstation Safety Plaque from Safety Manager Tom Boyle (right). Others on hand for the presentation are Teddy Kaczmarek (left), a motorman honored with the Outstanding Employee Award; Carl White, assistant superintendent, Near North, and Cora Davis, rail conductor also honored with the Outstanding Employee Award.



Personnel at North Avenue Garage also received interstation safety recognition as a plaque is presented by Safety Manager Tom Boyle (right) to David Hinman, superintendent, North Avenue. Others are (from left) Billy McKnight, bus instructor; William Parnum assistant superintendent, Near North; Jessee Byrd, bus instructor; Donald McKinney, bus instructor, and Salvador Perce, assistant superintendent, Near North.



## CTA Retirees announce plans for annual picnic



Recently elected officers of the CTA Senior Citizens Retirement Organization are (from left) Jack Kalka, secretary; Ben Scholz, CTA retiree representative; Clarence Lind, president; Harold Burda, assistant secretary and Bill Klecka, assistant treasurer. Not pictured are Pete Dowdall, treasurer, and Joe Nolan, general manager. The organization now numbers 1,700 members. For activities information, telephone 283-0486.

Winter now is officially over. Here's why:

The CTA Senior Citizens Retirement Organization has announced that its annual picnic for retirees, transit employees, families and friends will be held August 6 in the National Grove No. 2 Forest Preserve, two blocks west of Desplains avenue at 2900 South in North Riverside.

Jack Kalka is the picnic's chairman; Harold Burda is the co-chairman; Clarence Lind and Pete Dowdall complete the committee.

Burda said the committee is gathering an array of prizes to attract the fancies of young and old. Frankie Jay and his orchestra will provide the music for dancing and listening pleasure. The committee will also have prizes for all attending grandchildren.

Hot dogs will be sold at the event and free beverages will be available. Families are encouraged to bring their own picnic lunches. The festivities will start about noon and continue until dusk.

For further information, telephone Jack Kalka at 484-6610 or Harold Burda at 788-1022.

## Service anniversaries in May

### 40 Years

James Lemond,  
Fac. Engr. & Maint.

## 25 Years

Harvey Becker, North Avenue  
James Hall, Beverly  
Lee Oak, Bus Instruction  
Frederick Pepke, Limits  
James Sernek, Archer  
Roy Shores, 77th Street  
Mitchell Thomas, Rail Instruction

## 35 Years

Theodore Basgall, Forest Glen  
Ronald Blair, South Shops  
Bernard Konarski, North Park  
Casimir Kotara, Fac. Engr. & Maint.  
Joseph Lasinski, Bus Instruction  
Patrick Owens, 77th Street

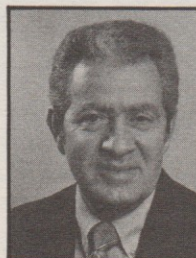
## 35 Years

Sol Battle, 52nd Street  
Paul Frank, Jefferson Park  
Anthony Grimaldi, South Shops  
Seymour Hoffman, North Park  
Vernon Kee, Fac. Engr. & Maint.  
Edward Kuberski, Utility  
George Mathews, Archer  
Francis Mulree, Fac. Engr. & Maint.  
William Speer, Limits  
George Thurman, North Avenue

## Service anniversaries in June

### 40 Years

John O'Connor,  
Central Counting



Michael Vitale,  
Claims Management

## 30 Years

George Butler, 77th Street  
James Carter Jr., 77th Street  
Daniel Daley, Central Bus Dist.  
James Farr, 69th Street  
Joseph Gingras, Systems Develpt.  
Irving Henderson, Beverly  
James Henderson, Far North  
A. D. Merrick, North Avenue  
Jerry West Jr., South Section

## 30 Years

Spencer Bennett, 77th Street  
Guy Brown Jr., Ashland Terminal  
Simmons Gibson, Materials Management  
Leon Hegwood, Fac. Engr. & Maint.  
Michael Loran, North Avenue  
John Norman, South Shops  
Arthur Turner, Douglas/Congress

## 25 Years

Bill Baxa, Public Affairs  
Clamie Herman, 77th Street  
William Holliday, Wilson  
Charles Marble, Claims Mgmt.  
Cleophus McGee, 77th Street  
Jerome Ryan, Forest Glen  
Herbert Slack, North Avenue



## NEW PENSIONERS

SAMMIE ANDERSON, Instructor,  
77th Street, Emp. 4-10-51  
RONALD BLAIR, Bus & Truck Mech.,  
South Shops, Emp. 6-25-48  
JOSEPH CONNORS, Bus Operator,  
Beverly, Emp. 1-25-46  
JOHN DANIELS, Care Repairman,  
Rail Maintenance, Emp. 10-2-46  
\*RUBY HITCHCOCK, Equip. Tech. I,  
Equip. Engr. & Maint., Emp. 5-2-77  
HERMAN IZZO, Car Repairman,  
Rail Maintenance, Emp. 10-2-46  
JOHN KEANE, Bus & Truck Mech.,  
South Shops, Emp. 2-23-53  
LEON MINOR, Collector,  
77th Street, Emps. 4-14-53  
IKE RIVERS, Mail Clerk,  
Adm. Services, Emp. 4-17-53

SPENCER BENNETT, Garage Frmn. A,  
77th Street, Emp. 5-21-53  
GUY BROWN Jr., Switchman,  
61st Street, Emp. 5-26-53  
HORACE BROWNING, Bus Operator,  
North Avenue, Emp. 11-5-52  
EARL BURKETT, Superintendent,  
North Park, Emp. 10-11-51  
JOHN COOK, Car Servicer  
Racine Terminal, Emp. 6-25-51  
FRANCIS FARRELLY, Box Puller,  
North Avenue, Emp. 8-10-53  
LEON HEGWOOD, Rail Janitor,  
Madison & Wabash, Emp. 5-26-53  
ANDREW HODOWANIC, Toolmaker,  
Skokie Shop, Emp. 3-17-50  
FLORENCE KLOSOWSKI, Ticket Agent,  
North Section, Emp. 1-27-71  
ELWOOD LATHAM, Rail Janitor,  
Madison & Wabash, Emp. 11-30-65  
STANLEY SKOWRONSKI, Bus Operator,  
Archer, Emp. 8-28-61  
ANTONIO TENNELLE, Supervisor,  
District A, Emp. 2-10-48  
WILLIE THOMAS, Bus Operator,  
Archer, Emp. 3-12-53  
CECIL WYRE, Bus Operator,  
Forest Glen, Emp. 12-19-60

## Disability Retiree

WILLIAM REYNOLDS, Transit Tech. I,  
Operations Planning, Emp. 3-17-69

## Golden Anniversary

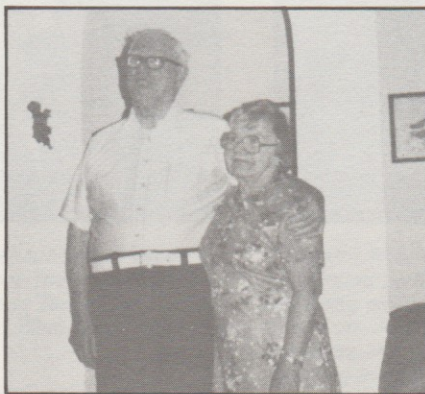
Mr. and Mrs. Peter G. Zacharias of Phoenix, Arz. observed their golden wedding anniversary on April 26. Celebrating the occasion with them was their daughter and her family, Dr. and Mrs. Gerhard Bach, and their five sons visiting from West Germany. Zacharias retired as B District supervisor, Archer Garage after 37 years of CTA service. They have resided in Phoenix for three years.

*The following names were omitted from the "In Memoriam" list in Vol. 36, No. 1 & 2. We apologize for any inconvenience that may have been caused by this error.*

EDWIN ANDERSON, 83, Shops & Equip.,  
Emp. 10-11-19, Died 12-6-82  
WILLIAM BASS, 71, South Shops,  
Emp. 8-27-41, Died 12-27-82  
JAMES BORNER, 76, Keeler,  
Emp. 9-7-43, Died 12-27-82  
HENRY BROADWELL, 72, North Section,  
Emp. 10-15-41, Died 12-25-82  
JOHN CAVANAGH, 84, Desplaines,  
Emp. 7-9-25, Died 12-17-82  
SAM DeSALVO, 67, Schedule/Traffic,  
Emp. 12-30-29, Died 12-6-82  
MORRIS DUKE, 71, Shops & Equip.,  
Emp. 3-17-53, Died 12-14-82  
EVALD ERICKSON, 82, 77th Street,  
Emp. 9-1-42, Died 12-28-82  
RAYMOND FELTZ, 66, 69th Street,  
Emp. 4-29-41, Died 12-6-82  
FRED GIESE, 98, Limits,  
Emp. 4-18-15, Died 12-15-82  
LEONARD HEILBRONNER, 61,  
South Section,  
Emp. 8-1-52, Died 12-28-82  
PETER HENRY, 82, 77th Street,  
Emp. 8-16-26, Died 12-17-82  
JOHN LARKIN, 75, Specifications,  
Emp. 11-23-48, Died 12-22-82  
MICHAEL LAVIN, 80, Transportation,  
Emp. 7-26-27, Died 12-19-82  
THOMAS PETERSEN, 75, Forest Glen,  
Emp. 9-28-36, Died 12-27-82  
STEPHEN POLNIASZEK, 73, Forest Glen,  
Emp. 3-20-43, Died 12-2-82  
AARON PRUITT, 60, North Avenue,  
Emp. 11-16-61, Died 12-25-82  
JOSEPH REDA, 79, Skokie Shop,  
Emp. 12-1-68, Died 12-7-82  
JOSEPH SMOK, 62, Archer,  
Emp. 11-28-45, Died 11-3-82  
FRANK STRUCK, 81, North Section,  
Emp. 4-16-25, Died 12-6-82  
DANIEL SULLIVAN, 74, Claims,  
Emp. 4-24-43, Died 12-4-82  
MICHAEL SULLIVAN, 84, 77th Street,  
Emp. 9-10-23, Died 12-30-82  
JOHN TUREK, 67, North Avenue,  
Emp. 8-8-45, Died 12-9-82

## IN MEMORIAM

PETER ALBAMONTE, 77, Howard,  
Emp. 2-19-42, Died 4-11-83  
GEORGE W. AUSTIN, 73, Kedzie,  
Emp. 2-14-46, Died 4-10-83  
ALVIN L. BELL, 71, South Section,  
Emp. 8-25-45, Died 4-29-83  
JOHN W. BRUCKER, 74, North Section,  
Emp. 1-27-42, Died 4-23-83  
JOHN CARNEY, 83, Beverly,  
Emp. 5-25-26, Died 4-19-83  
JOHN CURRAN, 75, 52nd Street,  
Emp. 2-24-41, Died 4-25-83  
RALPH E. DANIELSON, 80, Shops & Equip.,  
Emp. 5-16-17, Died 4-4-83  
JOHN DONOHUE, 76, Skokie Shops,  
Emp. 5-6-42, Died 4-22-83  
HAROLD W. FINLEY, 79, Shops & Equip.,  
Emp. 9-17-46, Died 3-19-83  
EDWARD J. FITZGERALD, 72, South Shops,  
Emp. 3-4-42, Died 4-28-83  
ZITA J. GYURICZA, 68, Fin. Ser./Oper.,  
Emp. 8-8-56, Died 4-28-83  
BERNARD H. HARKIN, 88, Desplaines,  
Emp. 10-2-26, Died 4-8-83  
JOHN J. HOFFMAN, 64, Schedules,  
Emp. 6-15-59, Died 4-16-83  
PHILLIP HUBER, 81, Forest Glen,  
Emp. 2-10-26, Died 4-17-83  
RAYMOND C. JANKOWSKI, 72, Archer,  
Emp. 10-18-33, Died 4-24-83  
GEORGE T. KELLY, 75, Transportation,  
Emp. 2-5-25, Died 4-12-83  
THOMAS J. KELLY, 79, Limits,  
Emp. 11-11-36, Died 4-9-83  
CHARLES KETUROSKEY, 78, North Park,  
Emp. 4-3-47, Died 4-4-83  
FRANK A. KOUBA, 67, Limits,  
Emp. 8-5-41, Died 4-11-83  
CHARLES LAUGHLIN, 59, North Park,  
Emp. 8-29-57, Died 2-25-83  
JAMES M. LUNDY, 75, 69th Street,  
Emp. 6-10-42, Died 4-10-83  
EDWARD F. LYNCH, 74, Kedzie,  
Emp. 2-3-43, Died 4-18-83  
RALPH MacDONALD, 62, Skokie Shop,  
Emp. 5-13-57, Died 4-18-83  
CARL G. MANTHEY, 77, Engineering,  
Emp. 4-20-23, Died 3-30-83  
JAMES H. McMENIMIN, 72, North Park,  
Emp. 1-30-54, Died 4-19-83  
JAMES H. MURRAY, 87, 69th Street,  
Emp. 6-9-43, Died 4-10-83  
WILLIAM T. NAGEL, 83, West Section,  
Emp. 11-14-29, Died 4-7-83  
CARL L. NELSON, 80, Lawndale,  
Emp. 4-3-28, Died 4-7-83  
WALLACE L. NELSON, 64, Plant Maint.,  
Emp. 4-1-43, Died 4-11-83  
JERRY PROCHASKA, 74, Lawndale,  
Emp. 10-29-29, Died 4-14-83  
JOSEPH E. SCHIEVE, 85, Beverly,  
Emp. 1-19-21, Died 4-27-83  
ANDREW W. SEGAR, 64, North Avenue,  
Emp. 9-12-57, Died 2-26-83  
EDMOND T. SEVERSON, 84, North Section,  
Emp. 7-31-24, Died 4-4-83  
ROBERT SMITH, 37, North Section,  
Emp. 4-13-73, Died 4-27-83  
WILLIE L. SNODGRASS, 75, North Park,  
Emp. 8-29-37, Died 4-15-83  
WILLIAM F. WALDMANN, 85, South Shops,  
Emp. 6-11-37, Died 4-1-83  
ELRATE WOOLFOLK, 65, 77th Street,  
Emp. 11-9-78, Died 4-23-83



\*Retroactive to 4-1-83



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To find solutions for problems

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Keep people working

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- MARITAL
- EMOTIONAL

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Company  
P.O. Box 3024  
100 Park Street  
Naperville, Illinois 60566*

*Telephone: (312) 369-8830*

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