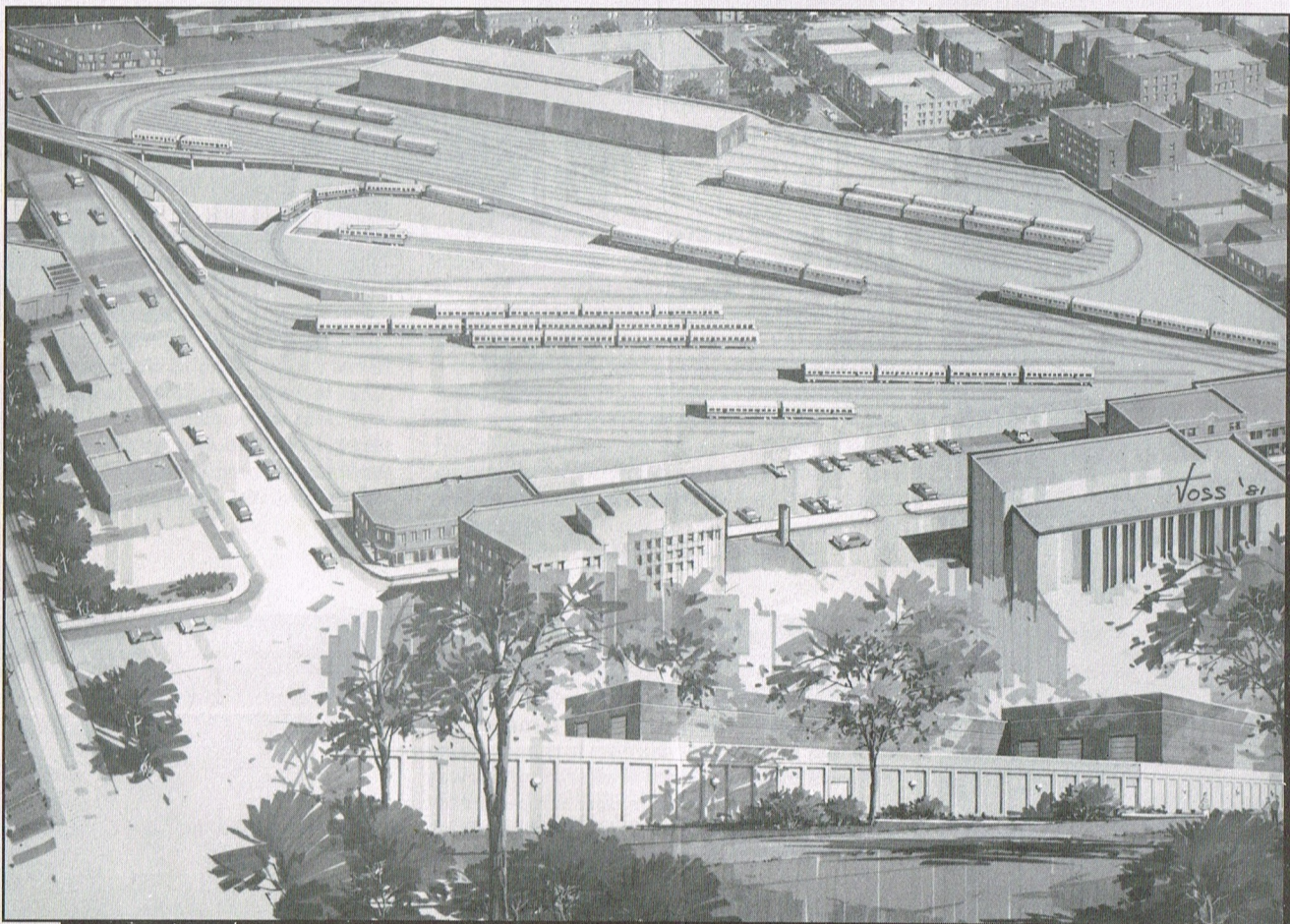


TRANSIT NEWS

FOR EMPLOYEES AND RETIREES OF THE CHICAGO TRANSIT AUTHORITY



This artist's rendering shows the proposed Howard Street yard and shop expansion facility as it is expected to look upon completion in 1992.

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WE'RE TAKING A FRESH APPROACH

It is with excitement and eager anticipation that I announce a new and improved Transit News. Our Marketing department, which is constantly searching for new and creative avenues to communicate our CTA message to the public and to our employees, will be publishing an edition of Transit News each and every month starting with this issue.

This timely, informational and employee-focused journal will serve many purposes; however, none will be more important than "getting the message out" about a hard-working, dedicated work force that serves the Authority above and beyond the call of duty; 13,000 employees who are on call 24 hours a day to insure that the riding public, served by the second largest transportation system in the country, has a safe, dependable and pleasant ride 365 days a year.

Many stories revealed are not likely to be read in the downtown dailies since they

prefer to emphasize the controversial and negative.

We will highlight the human interest side of our employees—the many unnoted charitable and volunteer activities in which our employees are involved without concern for thanks or recognition.

Our staff will focus on CTA sports teams and social events to bring you the real CTA news. Each month we will strive to be current, interesting and informative so all of our CTA "family" will be on top of the real story—those individual items which collectively make us unique and a unified team dedicated to delivering the kind of service which makes the Chicago Transit Authority a national model of public transportation.

On behalf of the Administrative Division, and especially the Marketing department, I am honored to make that commitment to you, the 13,000 employees who make us what we are.



Gloria Chevere,
Senior Deputy Executive Director, Administration

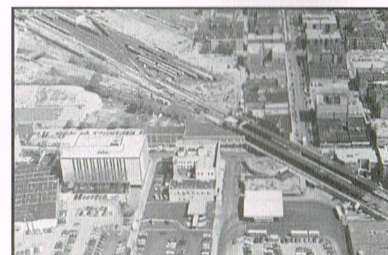
HOWARD IMPROVEMENTS TO EASE CONGESTION

A master plan for relieving terminal train congestion and getting the mainline turnback loop out of the Howard Street rail yard is already underway.

Major reconstruction and expansion of the Howard Street rail yard and terminal facilities requires nearly 10 major construction contracts. The plan calls for doubling Howard's storage capacity by erecting a terminal which will accommodate 262 rail cars, and increasing its maintenance capabilities from a four-car shop to a 26-car rail maintenance facility by 1992.

Ultimately, Howard will have an improved grade separation allowing concurrent train movements, a dedicated train turnback loop north of the station, a dedicated local train turnback stub track south of the platform for shuttle train turnback, and improved signalization throughout the site.

Track installation north and south of Howard is planned over the next two years to implement changes without having to sacrifice rail traffic movement. The improved site, situated half in Chicago and half in the City of Evanston, lies 12 miles east of O'Hare Airport, and nine miles north of the Chicago Loop.



Howard Street Rail Yard



BOARD HONORS FIVE WITH 'SPIRIT' AWARD

by Clayton McLean



Spirit of Chicago winners proudly displaying their certificates of appreciation are (from left) Therman Wolley, Michael Munley, Byron Franklin, Will Intoe, and Marilyn Sanchez

The Chicago Transit Board honored five employees with "Spirit of Chicago" awards recently for heroism and meritorious service. The honorees were operators **Marilyn Sanchez**, Lawndale garage, **Byron Franklin**, Limits garage, and **Will Intoe**, 77th Street garage; ticket agent **Therman Wolley**, and motorman **Michael Munley**.

Sanchez distinguished herself by testifying against three men who attempted to rob passengers on her Route 60 Blue Island-

26th Street bus, and Franklin helped police nab a purse snatcher at the 63rd Street station on the Lake-Dan Ryan rail line. Operator Intoe also assisted police in the capture of a purse snatcher.

Agent Therman Wolley was stationed at his Washington Street booth in the State Street subway when he apprehended a man who had assaulted a woman on the platform, and motorman Michael Munley merited the "Spirit of Chicago" award for assisting police in the apprehension of a purse snatcher who was on his North-South train at the 55th/Garfield station.

"This excellent group exemplifies the spirit of community service and caring that I think makes CTA people very special," said Board member **John Hoellen** as he presented the awards.

"To do what they have done requires a willingness to come to the aid of fellow citizens, and a desire to make our system as safe as it can be," he added.

To date, some 25 CTA employees in nearly all divisions have been honored for acts of heroism or community service with "Spirit of Chicago" commendations since the program was begun in March, 1988.

OPEN ENROLLMENT DELAYED FOR INSURANCE PROGRAMS



The Benefit Services department has delayed enrollment for CTA's insurance programs until early 1990. The delay is the result of a recent evaluation of CTA employee benefits programs.

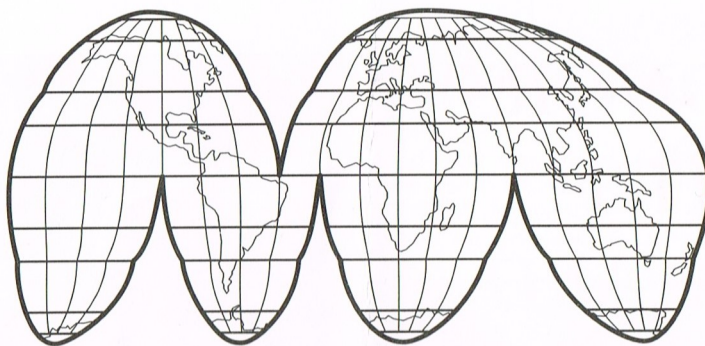
Charles A. Andersen, manager, Benefit Services, said employees will be notified as soon as the new enrollment dates are available. Meanwhile, the deadline has already passed for returning the recent health insurance questionnaire.

Andersen said some employees did not respond to the questionnaire which was mailed in June. A second questionnaire was mailed in September to provide an additional opportunity for employee response.

Disability Claims

Employees are reminded that timely sick pay claims are possible only when the employee making the claim submits a doctor's statement, which advises CTA of the first day the employee was treated as well as a diagnosis of the disabling condition, to the Benefit Services department. The statement must also include an estimated date of the employee's return to work. The doctor's statement must address all three items before sick claims will be paid, Andersen said. Employees with questions about sick pay claims or other matters in the Benefits Services department should call the department on extension 3616, Mart.





HERITAGE ACTIVITIES



A display of Mexican arts and crafts is arranged by **Elda Leal**, director, Community Relations. Others are (from left) **Charles Zanin**, director, Administrative Services; **Jesus Cappas**, Accounting, and **Awilda Zanin-Sierra**, Administrative Services.



Pins representing countries which participated in the Pan American games are displayed. Answering questions about the exhibit are Affirmative Action's superintendent, **Mario Ochoa**, and manager, **Aida Galarza**.

FOSTER BETTER UNDERSTANDING

Sharing pleasant memories and developing a better understanding between people is the idea behind Affirmative Action's ethnic culture observance.

"We want to share in the beauty, culture and richness of the different backgrounds represented in CTA's family of more than 13,000 employees," said **Aida Galarza**, Affirmative Action manager. "By learning more about each other, we foster greater understanding and better working relationships among ourselves."

The first in a series of ethnic heritage celebrations was presented in CTA's Merchandise Mart cafeteria on Sept. 13 as National Hispanic Heritage Week was observed. It was a "taste" of Hispanic culture as employees stopped in the cafeteria throughout the morning and sampled foods of more than 20 Latin nations from South and Central America. These cultural activities are sponsored through Affirmative Action with the cooperation and involvement of CTA employees. Besides the variety of culinary delights, there were arts, crafts, flags and native attire of the countries represented. There was also a display of Hispanic Metal of Honor winners, the highest recognition for gallantry bestowed upon members of the United States armed forces.

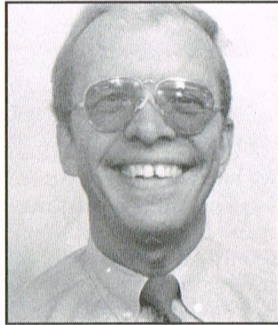
Many employees, Hispanic as well as non-Hispanic, donated time and effort after work to make the ethnic heritage activity a success. For example, **Harold Leonard**, transit market surveyor, exhibited his collection of pins representing the countries involved in the Pan American games.

Ms. Galarza said the next heritage activity is being planned by CTA Italian American employees. African American employees will host an activity in February during African American history month. Anyone interested in these events should contact the Affirmative Action department, extension 3520, Mart.

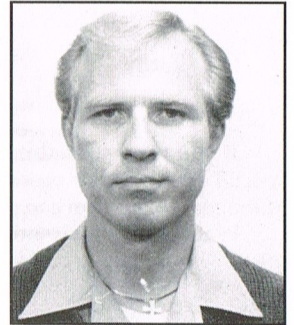


COMMENDATIONS

Zeke Jagst (No 136 Sheridan/LaSalle Express, North Park garage) was thanked by Darryl Simko, of Eugenie Street, "for greeting me and every other passenger with a pleasant 'Good morning.' He also warned each departing passenger to be careful in stepping off the bus, and wished everyone to 'Have a nice day.' Beyond being courteous, he adeptly handled his bus, and there was no rapid acceleration or jerky braking."



Eugene Motyka (conductor, O'Hare terminal) caught the attention of Jean Pavela, of Maywood. "He is the conductor of the train I take from Desplains Avenue. He gives clear announcements in a good, strong voice. Besides calling the stops, he makes other announcements, including telling passengers not to litter and to watch their belongings, and he conducts himself in a courteous and professional manner."



Ruby Norwood (No 67 67th/69th/71st, 69th Street garage) won the admiration of Jess Mosley, who works on South Western Avenue. "She greeted each boarding passenger with a 'Good morning,' thanked them after they deposited their fares, and cautioned them as they disembarked. She called out each stop and explained about connecting routes. She also demonstrated expertise in her handling of the bus."



Miguel Sanchez (No 152 Addison, Forest Glen garage) was commended by Sarah Kleinman and two other senior citizens he waited for as they hurried to board his bus at Diversey. "A few stops later, a crippled woman with a cane and carrying several packages got off the bus, but before he let her off, he got up and helped her safely to the sidewalk. I have never met a more considerate and courteous bus driver."

DAY IN CTA HONOREES



Rail controller **James Daugherty** (right), explains operational procedures to Day in CTA honorees (from left), conductor **Theron Weaver**, program coordinator **Tom Anderson**, motormen **Wesley Cole** and **Nathaniel Moore**, and conductor **Emory Brown**, all of the 95th street terminal. Anderson who scheduled the control center visit, is assigned to duty in the general office at the Merchandise Mart.



Agent controller **Charlie Lee** (right), explains how things work in the CTA control center to another group of Day in CTA honorees. They are (from left), **Francis Mullens**, CRO, **Joe Cook** and **James Edwards**, bus supervisors, District B; **Ralph Rosado**, motorman, Kimball terminal, and **Bernard Williams**, rail controller.





FORMS, TYPESETTING IS CTA'S JOB SHOP

If you need something typeset and prepared for printing like a special document or report, why contract it out when CTA's Forms Management section can do the job and save you money?

Walk into any job shop where volume typesetting, special documents, brochures, charts, maps and graphics are produced, and you're going to spend a big buck to get your product.

The need for an outside vendor to provide this service at CTA was eliminated when the authority's own Forms Management area acquired Compugraphic's "imagesetting" system, the state of the art laser instrument considered the Cadillac of image setting equipment.

Graphic information composers **Adele Monson** and **Robin Villarrubia**, CTA's in-house specialists, provide the production expertise needed to keep pace with the unforeseen volumes of work generated by various CTA departments from Operations to Maintenance and Marketing.

Monson, a CTA veteran of 39 years service in Information Services/Forms Management, is familiar with every facet of the modern communicative art from the outdated varitype machine to state-of-the-art equipment.

Villarrubia, a member of the CTA family since 1984, is a

graduate of Northern Illinois University at Dekalb where she earned her baccalaureate degree in graphic arts and communications.

Director of Information Services **Terry Magdongon** has only praise for her entire 13-member Forms Management staff which consistently meets its daily challenge of providing user departments with timely service.

Forms Management activities include preparing the CTA telephone directory for printing, administrative procedures, producing the employee rule book as well as safety bulletins, and all company

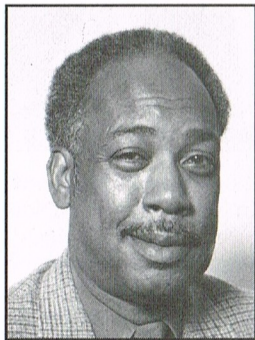
forms from vacation and leave request forms to supply requisitions. The employee retirement plan booklet as well as retirement plan financial statements, report covers and organizational charts are also produced by the Forms Management staff.

Once all of the section's sophisticated equipment is in place, Magdongon says an open house is planned. "I hate to think of work being farmed out at such extravagant rates when we can handle it here and save the CTA money," she said. "When people think of typesetting, charts, graphs, forms and similar matters, we hope they will think of us."



Charts of type faces and logos rest on the table at Robin Villarrubia's elbow as she prepares another document from the state-of-the-art imagesetter.

PROMOTIONS



John Wallace

John Wallace, of the CTA control center, has been promoted to assistant superintendent, bus communications. Formerly a bus/rail controller, Wallace started his CTA career as a bus operator in 1957. He and his wife, Jean are the parents of four sons.

Seven other Operations personnel were appointed to rail superintendent positions: **Cleveland Jackson, Jr.**, superintendent II, Service; **Marco Cordova**, superintendent I, Service; **Chester Kidd**, **Linda Lee**, **Andrew Robinson**, and **Edward Colding**, superintendent II, Transportation Personnel. **Grefen Harrington** was appointed superintendent I, Transportation Personnel.

Other recently announced promotions were: **Jeffrey Dolce**, supervisor, Bus Revenue Equipment, Shop Maintenance; **Luis Cantu**, **Ralph Larkin**, and **Vernon Lewis** were named unit supervisors, Bus Revenue, Equipment Field Operations.

Other recent career appointments announced are: **Frank Ma-chara**, supervisor, Electrical Testing; **Roy Stonecipher**, director, Systems Maintenance; **Charles Zanin**, manager, Management Services; **Allan Lee**, supervisor, Traffic Planning; **Robert Aldworth**, supervisor, graphics production director, Street Traffic/Graphics; **Christopher Gaca**, superintendent, Revenue Equipment Maintenance; **Raymond Schriks**, director, Power and Way Maintenance; **Napoleon Turner**, supervisor, traffic checkers, Traffic Data; **Roger Wood**, manager, Property Management; **Michael Hartman**, director, Facilities Planning; **John Davis**, manager, Property Development.



INSIDE NEWS



FIELD REVIEW AUDITOR EARNS SCHOLARSHIP

Field review auditor **Beverly Catherine** is attending Roosevelt University evening school where she is studying for a baccalaureate degree in labor relations. Mrs. Catherine, a recent recipient of the university's Regina Polk Scholarship award, previously earned a degree in business administration/marketing from Chicago State University. She joined CTA in 1974 as a file clerk in the accounting department.

REILLYS CELEBRATE SILVER WEDDING ANNIVERSARY

Thomas and Bridget Reilly recently observed their 25th wedding anniversary by repeating their vows in a special mass at St. Justin Martyr church, 71st and Honore.

Reilly, a CTA employee for 27 years, is director of bus personnel. A dinner party at Rosewood West following the service was hosted for 150 people by the couple's sons, Thomas, William and Patrick Reilly.

SOMEONE YOU SHOULD KNOW

Nora Kenny, 17, the daughter of **Joe Kenny**, South Shops, was recommended by two members of the John F. Kennedy high school faculty for the 1990 Seabreeze awards, a national honor presented by Clairol to teens who demonstrate "courage, heroism, integrity, and compassion in a spirit of public service." Miss Kenny is a senior at JFK high school where she teaches a signing class to hearing-impaired students after school. She is also a teacher's aide and play leader in a hearing-impaired classroom, and has planned a Christmas party for the hearing-impaired. The Kennedy high senior began signing when she was a third grader, and continued taking lessons for five years. Her proficiency in sign language has benefitted numerous hearing-impaired children in Chicago.



ELECTRONIC FILING GIVES TAXPAYERS A FASTER REFUND

Internal Revenue Service has a quick solution called electronic filing for taxpayers who want early returns. The method requires tax information to be transmitted directly to an IRS center over telephone lines, a faster and more accurate procedure than paper returns.

The processing time is reduced by as much as three weeks, so refunds are received much faster. Direct deposit is available to individual taxpayers who wish to have their refunds go directly to a savings or checking account. According to IRS officials, for tax year 1989 electronic filing is limited to returns showing a refund. Forms 1040EZ, 1040A, and Form 1040 may be filed as well as some schedules. Complete information on electronic filing is available from your individual tax preparer.

DOUBLE DELIGHT

Keysha (left) and Jessica Dillor are the twin daughters of **Lessie L. Dillor**, bus operator at 77th street garage. Looking fit and robust today, the girls weighted 3 pounds, 12 ounces, and 3 pounds, 15 ounces respectively when they were born at St. Francis hospital on January 15.



COMPLETES MARINE CORPS TRAINING

Support Services training coordinator **Collette Zogg** of the Operations division is the mother of one of "the few, the proud, a marine." Her son, Private First Class **Paul V.**



Zogg, recently completed 13 weeks of basic training at the Marine Corps Recruit depot in San Diego, Calif. Zogg, a 1988 graduate of Brother Rice high school, joined the Marine Corps in April.



CTA EMPLOYEES WATCH A WRIGLEY FIELD THRILLER

by Rick Willis

It was one of those games when no one wanted to leave until the last out. The Cubs, in a must win situation, were battling the first place St. Louis Cardinals in the "friendly confines," where there were as many full-throated red bird fans as there were Cubs rooters.

The date was September 9, a Saturday and a rain-threatening, overcast sort of day, yet the stands at Wrigley Field were packed to the rafters. Included in the throng were 1,500 loyal CTA employee Cubs fans, sitting together in Section 233 and cheering for the home team as they celebrated CTA Appreciation Day. There was hardly standing room in the ole ball yard on this special CTA day, as the Cubs staged a successful battle to supplant the Cards as Number One in the National League East.

While CTA fans and the rest of Chicago watched, hurlers Sutcliffe, Bielecki, Wilson and Lancaster created an edge-of-the-seat afternoon for spectators in a do or die situation.

The Cardinals came to play and were not in a mood to surrender their top-of-the-chart standing by rolling over for Chicago. The two teams battled to a 2-2 tie right through nine and two thirds innings. Then Luis Salazar hit



a line drive into right field to send outfielder Andre Dawson, bad knees and all, wheeling home for all his worth. The Cubs' victory drew an overwhelming response from fans that all but shook the rafters to turf level.

It was one of those moments, one of those days, and just one of those games when the most sophisticated got on board as a real honest to goodness Cubs fans. Everybody from CTA's chiefs to the cooks and bottle washers were really having a great time.

Sunday's game was more of the same as another 1,500 CTA employees occupied the stands and watched the Cubbies swat the Cardinals 4-1. Simply put, Sunday was merely icing on the cake, and to appreciate it you would really have had to be there.

What a great way to observe CTA Appreciation! It was a fantastic Wrigley Field weekend.

CTA's 1989 top motorman, Robert Sanders of Howard terminal, gets the autograph of Cubs catcher Joe Girardi.

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