



*Johnny, the 20-month old tot who helped launch a new outlet for child adoption last summer with CTA's Company Kid program, has charmed his way into the hearts of new parents....Story on page 2.*

# TRANSIT NEWS

Volume 42 - Number 2, 1989

**FOR EMPLOYEES AND RETIREES OF THE CHICAGO TRANSIT AUTHORITY**



# Kids awaiting adoption listed in CTA library

It was a year ago that a 20-month old boy named Johnny, dressed in a blue and white shirt and short pants, and a sailor's cap, stole the hearts of CTA employees, the press, the mayor and other city officials, and everybody who met this tiny ward of the State of Illinois.

Johnny came to CTA on June 7, 1988 to help launch a new outlet for child adoption called the Company Kid Program. Today, Johnny himself has an adoptive family.

CTA was one of 38 "corporate partners" recognized by Governor James Thompson at a May 4 breakfast for offering adoption benefits to their employees or promoting adoption.

**Mrs. Gloria Chevere**, senior deputy executive director, Administration, who attended the Quaker Oats sponsored breakfast, received an "Honor Roll" certificate on behalf of CTA. Upon acceptance Mrs. Chevere said, "We think the transit cards that were installed on our buses and trains said it all. We'll reach out to every couple who would still love a child. To every empty nest-er who still feels they have more love to give, and to every single person who would like to double the meaning of their life."

CTA became the first Company Kid partner last June. Due to the unique ability of CTA to reach millions of people interested in adoption, the authority agreed to actively promote adoption by placing advertising throughout the system, and by spreading information to CTA employees. The program

## TRANSIT NEWS

Volume 42, Number 2, 1989

Kids Awaiting Adoption Listed in CTA Library.....	2
Employees Join WalkAmerica.....	3
Day in CTA	
Honor 11 Employees.....	4
Maintenance is Ready for '89 Bus Roadeo.....	5
Thanks for Making their Day	
Commendations from riders.....	6
Keeping Cholesterol in Check.....	8
CTA at Work	
Insuring the Right-of-way is Street Traffic Forte.....	10
On Their Time	
Two CTA Attorneys Join Chicago Lyric Opera.....	11
Observe Transit Appreciation Day.....	12
Walter McCarter, First CTA General Manager Dies.....	13
Tuition Reimbursement Needs participants.....	14
Retirements.....	15

started with a press conference to focus attention upon the need and desirability for adoption of waiting children.

Johnny was only a year old when the Adoption Center of Illinois was given his picture and description and asked to find a family for him. At last summer's press announcing CTA's participation in the Company Kid Program, Johnny was the star of the moment. He helped

place the first informational car card on a bus, and eventually all 3,300 CTA buses and trains displayed these cards. Adoption information was also displayed on CTA Metrovision TV monitors at the 15 busiest rail stations.

Marilyn Panichi of the Adoption Information Center, noting that Johnny's story has a happy ending, said, "Johnny now has a mom and dad, but for hundreds of children in Illinois who live in foster homes, group homes, or residential centers, the wait continues."

CTA employees wishing more information on children waiting for adoption and the adoption process may see the listing of children including photos at the CTA library in the Merchandise Mart. Other informational brochures are on hand in the Promotions section of CTA Marketing.

Employees may also write or call the Adoption Information Center of Illinois at 201 North Wells Street, Suite 1342, telephone 346-1516, or toll free 1-800-572-2390. The Adoption Information Center of Illinois is open daily from 8:30 am until 5 pm.



Gordon Johnson, director, Illinois Department of Children and Family Services, presents an "Honor Roll" certificate to **Mrs. Gloria Chevere**, senior deputy director, Administration, for the role CTA assumed in support of the Company Kid Program.

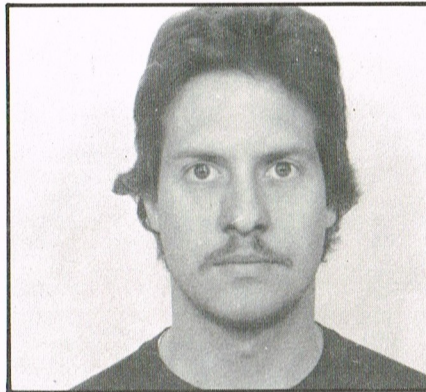


## CTA Skokie Machinist joins Morton College curriculum panel

When Morton College began an occupational analysis of its Heating, Ventilation, and Air Conditioning Technology program, among its consultants was alumnus **Dale B. Jones**, a machinist with CTA Equipment engineering and Maintenance in Rail Shops. Jones installs and services rapid transit car air conditioners.

Morton called on a panel of local heating, ventilation, and air conditioning experts who created a small group forum for a "Developing A Curriculum" (DACUM) workshop.

The purpose of the panel was to create a job description by defining on-the-job competencies of a heating, ventilation, and air conditioning technician.



*CTA machinist Dale B. Jones is a consultant to Morton College's Heating, Ventilation and Air Conditioning Technology program. Jones used his expertise to help the college create a DACUM workshop.*

Based on the panel's information, the college expects to create a curriculum which will include courses and activities to adequately prepare Morton's students for the job market.

The final product of the recent two-day session at Morton College could become a competency-based curriculum model throughout the State of Illinois, and will be sent to a national data base for nationwide distribution. Jones, who joined CTA in 1983, earned a Morton college certificate of training last year in the college's Heating Ventilation and Air Conditioning Technology program where he maintained a 4.0 grade point average in the 30-hour program.

## Employees join

## WalkAmerica

More than a few CTA employees showed up for work Monday, May 1 with tell tale signs of physical abuse for Sunday's 19th annual March of Dimes' WalkAmerica, a nationwide fund raising event to fight birth defects.

The March of Dimes received \$1.376

million in pledges, somewhat exceeding its \$1.3 million 1989 goal, but the accomplishment was not without the help of 55 dedicated CTA employees from management and professional to operations personnel. It was the third annual WalkAmerica participation for CTA.

CTA Marketing representative **Michael Taylor**, CTA's WalkAmerica coordinator, said volunteers arrived at Grant Park by 7am where they registered aboard the CTA Information bus. The walkers left the park for Foster Avenue, mid-point of the hike, and then returned to Grant Park where the trek of 30 kilometers ended.

As coordinator, Taylor was assisted by **Ellis Kendricks** of the Disadvantaged Business Enterprise staff, **Sharon Williams**, Management Services, and Mrs. **Joyce Shaw**, Marketing.

Box lunches were provided by the Marketing department, and veteran photographer **Julius Brazil** roasted hot dogs for the CTA team. The March of Dimes organization provided each hiker with painters caps which promoted the event. CTA team members also received caps and T-shirts embossed with the CTA logo.



*CTA employees made strides Sunday, April 30 from Grant Park to Foster Avenue in the 19th annual March of Dimes' WalkAmerica, the nationwide fund raising effort to fight birth defects. It was CTA's third consecutive participation.*



# DAY IN cta

## Honor 11 employees

Since January, 11 Operations personnel have been selected for Day in CTA recognition as a result of distinguishing themselves with exceptional job performance beyond their job requirements.

The January honorees were: **Johnny Brown**, bus operator, Kedzie garage; **Robert Curley**, switchman from Howard terminal; ticket agent **Bryant Smith**, Ashland terminal, and conductor **Eugene Motyka** of O'Hare terminal. Named Day in CTA honorees in February were: bus operator **Charles Welch** of 77th street, combined rail operator **Elidania Martinez** of Howard terminal, and **Clyde Harden**, yard foreman at 95th terminal.

Selected for honors in March were: bus operator **Jerry Garcia**, Archer garage; rail conductor **Philip Buscemi**, Howard terminal, **Ana Stoika**, combined rail operator, Congress terminal, and **Gordon Butler**, ticket agent, Ashland terminal.

The honorees saw "Once Upon a Timetable," a 20-minute historical film on public transportation in Chicago from the early 1900s to the present day. They were also treated to lunch at the Merchandise Mart M & M Club, given a tour of the control center and presented with certificates of special recognition.

Day in CTA honorees for January display the special recognition certificates presented them after a day of briefings by CTA management. The group includes (from left) **Johnny Brown**, Kedzie garage; **Lino Alcaraz**, manager, Communications/Power Control; **Robert Curley**, Howard terminal; **Thomas Anderson**, program coordinator; **Bryant Smith**, Ashland terminal, and **Eugene Motyka**, O'Hare terminal.



Certificates of special recognition were presented to March honorees in the control center. They are (from left) **Jerry Garcia**, Archer garage; **Philip Buscemi**, Howard terminal; Program Coordinator **Thomas Anderson**, **Ana Stoika**, Congress terminal, and **Gordon Butler**, Ashland terminal.



Ready for lunch after a morning filled with briefings, this trio of February honorees and their hosts dined at the M&M Club. They are (seated from left) **Charles Welch**, 77th Street; **Elidania Martinez**, Howard terminal, and **Clyde Harden**, 95th Street terminal. Hosts are (standing from left) **Mike LaVelle**, senior manager, Transportation Services; **Elonzo Hill**, deputy executive director, Operations, and **Edward Mitchell**, manager, Support Services.





## Maintenance is ready for '89 bus roadeo

Winners of the June 10-11 CTA Bus Maintenance Roadeo will represent the Authority in the 1989 International Bus Maintenance Roadeo to be held at Dallas in October.

Contestants in this year's local event will be tasked as teams and must take a safety and mechanical quiz. They will also troubleshoot 18 defects and will be required to report them within seven minutes.

Seven power train defects which must be located and corrected within 10 minutes is also a part of the test. Meanwhile, the designated driver of each team will take to the driving course for testing on 10 different skills from serpentine and rear dual clearance to the wash rack and a judgment stop.

Members of the first place trio will have the honor of representing CTA in the APTA contest, and will be accompanied by guests of their choice with all expenses borne by the transit authority. Members of the second place team will each receive a \$300 savings bond and a \$150 gift certificate. A \$150 savings bond, and \$75 gift certificate will be awarded to third place team members. Fourth and fifth place finishers will each receive \$50 gift certificates.

The first APTA International Bus Maintenance Roadeo was held last September when APTA convened in Washington. CTA was represented in that contest by Kedzie maintenance clerk **Thomas Smith**, and bus repairmen **John Murphy** and **Philip Murnane** of Support Services. The three spent five days in the nation's capital with their guests.

Second place honors in the 1988 competition were awarded to Maintenance foreman **Roy Reed**, and repairmen **Andrew Durity** and **Jerry William** of 77th street. North Park maintenance garage assistant foreman **Richard Swanson** who was subsequently promoted to unit supervisor, repairmen **John Kochopolus**, and **John Dzul**, and bus servicer **Robert Kaese** of Forest Glen were fourth prize recipients.

Finishing fifth place in the '88 competition were repairmen **Martin Paczkowski**, **Mark Bonk**, and **David Maynard** of the Campaign area.

The bus maintenance roadeo is conducted simultaneously with Transportation's bus roadeo, and always includes the driving obstacle course, bus inspection and a safety and mechanical quiz. The written test is administered to judge



1988's top team in the Bus Maintenance Roadeo represented CTA in the first APTA International Bus Maintenance Roadeo in Washington. They are (from left) clerk **Tom Smith** and repairmen **John Murphy** and **Philip Murnane**.

the team's knowledge of rules and regulations of safety, equipment, tools and mechanical information.

**Michael Hennessy**, acting superintendent at the 103rd Street maintenance garage, and bus maintenance roadeo chairman, received special APTA recognition for his tireless contribution to the transit organization's first international bus maintenance roadeo last year.

A letter signed by APTA Technology Director John J. Schiavone, which accompanied a plaque to Hennessy said,

"We at APTA applaud your efforts to recognize the backbone of the transit industry---the maintenance personnel. The correspondence went on to say that the plaque was an expression of APTA's Bus Equipment and Maintenance Committee activities. Hennessy is a member of the APTA Bus Maintenance Roadeo subcommittee which put the competition together.

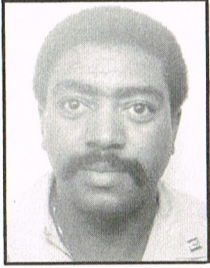
## Public Safety awards presented

Douglas Park teminal received its second consecutive public safety award in the first quarter of 1989, its 16th since 1961 when the public safety contest began.

Meanwhile, North Park garage was presented with its fourth public safety award, its first since the first quarter of 1979. The garage had 34 accident-free days during the first quarter of 1989.



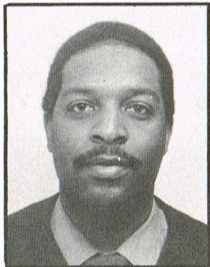
# Thanks for



**Andrew Ford** (No. 41 Elston/Clybourn, Forest Glen garage) was called "a very thoughtful person" by Vilva Robinson, of East End Avenue. "He will wait if he sees you running for the bus. He always tells older or handicapped people to take their time getting on or off. He is never too busy to give passengers directions. He is very courteous, has a smile for his passengers, and tells them to be careful getting on and off."



**Maria Agnew** (No. 155 Devon, North Park garage) was appreciated by Vickie Tamoush, of Ardmore Avenue, "She announced the stops as we approached them, so you knew in advance which stop was next. She was careful in her driving, and courteous to all her passengers. Even when other drivers pulled out in front of her or tried to cut her off, she handled the bus with real expertise, and was calm and professional."



**Michael Haywood** (No. 53A South Pulaski, Archer garage) was praised by Clinton Allen, who works for the city on Peshtigo Court. "He noticed that I was having great difficulty reading his bus sign. He then called to me and said what direction he was going. The few words he spoke may seem unimportant; however, he enabled me to arrive at work on time as well as to maintain my dignity despite my visual handicap."



**Joseph Smith** (No. 145 Wilson/Michigan Express, Limits garage) was thanked by LaVanche O'Rielly, of Wilson Avenue. "He gave me explicit directions, called out the name of the street I wanted, and told me which bus to transfer to---all in a most courteous manner, and with no condescension because of my age. He was a gentleman in the finest sense of the word. CTA is indeed fortunate to have such an employee."

## Employees who received

**Sherman Adams**, 103rd Street  
**Louis Adams**, Kedzie  
**Jimmye Arnold**, Limits

**LaForce Baker**, Limits  
**Vernon Barney**, Limits  
**Adonis Berrios**, Forest Glen  
**Rhonda Berry**, Limits  
**Alvin Bond**, Lawndale  
**Kenneth Brown**, 77th Street  
**Bobby Brown**, North Park  
**Chester Buchanan**, North Park  
**Leonard Burns**, Revenue Accounting  
**Sylvester Bush**, Kedzie  
**Medrick Bussie**, Lawndale

**Sam Caccitolo**, Forest Glen  
**Eudes Calderon, Jr.**, North Park  
**Ruben Calle**, North Park  
**Ben Carter**, Limits  
**Ilda Castellanos-Wadde**, North Park  
**Thomas Christian**, Bus District D  
**Albert Clark**, 69th Street  
**Rafael Colon**, North Park  
**Frank Connolly**, North Park  
**Juan Cuza**, North Park

**Leon Davis**, North Park  
**Lawrence Davis**, North Park

**Arthur Davis**, Forest Glen  
**Irwin Davis**, Howard-Kimball  
**Wayne Delgado**, 77th Street  
**Robert Devitt**, Forest Glen  
**Julio Diaz**, Rail District West  
**Richard Doeblar**, North Park  
**Herman Duffin**, Forest Glen

**Scherron Edwards**, 69th Street  
**Exeline Elliot**, North Park  
**Ophelia Ellis**, North Park  
**Virbie Evans**, Forest Glen

**Eddie Figueroa**, North Park  
**Hubert Fincher**, North Park  
**William Finley, Jr.**, Kedzie  
**James Fitzgerald**, Limits  
**Howard Flowers**, Limits  
**Lonnice Ford**, 69th Street  
**Lois Fuqua**, 103rd Street

**Jennifer Gant**, Jefferson Park  
**Angela Grady**, 69th Street  
**Herman Grady**, Archer  
**Odell Granger**, Forest Glen  
**Elizabeth Gwin**, North Park

**Walter Hampton**, 103rd Street  
**George Hampton**, 103rd Street

**James Handy**, North Park  
**Robert Harris, Jr.**, Agents South  
**Chester Hendrix**, 77th Street  
**Mary Hill**, 77th Street  
**Mark Hislop**, 103rd Street  
**Thomas Houston**, 69th Street  
**Charles Howard**, Kedzie  
**Jonathan Hulon**, North Park

**John Isaac**, North Park

**Waymon Jeffrey**, 103rd Street  
**Mary Jerry**, 77th Street  
**Ducloux Johnson**, 77th Street  
**Andre Johnson**, 77th Street  
**John Johnson**, 77th Street  
**Odean Johnson**, 69th Street  
**Cedric Johnson**, Kedzie  
**George Johnson**, Limits  
**Edith Johnson**, Agents South  
**Amy Johnson Young**, 69th Street

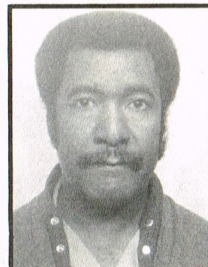
**Walter Kenerson**, 103rd Street  
**Charles Kinnard**, 103rd Street



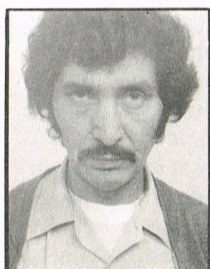
# making their day!



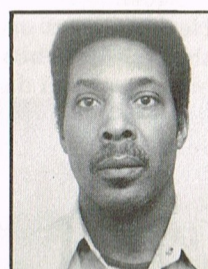
**Kenneth Brown** (No. 3 King Drive, 77th Street garage) was the operator of a crowded bus ridden by Terrence Pettiford, of South Michigan Avenue, "Some people got on and were very rude to the driver and others around him. Older citizens got on requiring assistance and directions, and there were others who were trying to aggravate him. But he handled the situation professionally, and was very nice under the circumstances."



**Albert White, Jr.** (No. 51 51st, Archer garage) "makes each passenger welcome," according to Marilyn Gaudry, of South Campbell Avenue. "I have found him punctual and very concerned about his passengers' comfort. He knows his route, and makes every effort to avoid the potholes, etc., and provide a smooth ride. He also remembers regular riders, and makes a quick check to see that no one misses his bus just by 'a hair.'"



**Javier Delarosa** (No. 92 Foster, North Park garage) is regarded as "one of the CTA's finest drivers" by Bonnie Baker, who works on East Jackson Boulevard. "Every morning I am greeted with a pleasant smile and a cheery 'Good morning!' As I alight, I am wished a pleasant day. As to his driving, I truly feel I am riding with a professional. He takes to heart his responsibility for his vehicle and passengers."



**James Fitzgerald** (No. 145 Wilson/Michigan Express, Limits garage) was commended by Nathaniel Snow, of North Lake Shore Drive. "He was thoroughly professional. He drove at appropriate speeds, announced street names prior to arrival, and made all starts and stops with moderate acceleration and deceleration. He was also a model of courtesy, greeting each passenger with a smile and thanking us for patronizing the CTA."

## commendations since our last listing

Cesar Lam, Forest Glen  
Delia Lee, North Park  
Robert Lee, Jefferson Park  
Ricardo Leiva, Forest Glen  
Ollie Lenoir, Jr., Central Counting Ops  
John Lewis, Douglas-Congress  
Robert Lucas, Lawndale

Alfred Mann, Forest Park  
Louis Maravilla, 103rd Street  
Adolph Marth, Forest Glen  
Kenneth Martin, Kedzie  
Robert Martinez, North Park  
Geraldine Mason, Limits  
Robert Matthews, Lawndale  
Hue Maxwell, 103rd Street  
Peggy McChriston, Archer  
Elsa McCrory, DBE Prog./Contract Comp.  
Willie McFarland, Kedzie  
Tyrone McFolling, 103rd Street  
Jerry McKinney, Jr., 69th Street  
Frederick Mead, Jefferson Park  
James Merritt, Archer  
Susan Miller, 77th Street  
Edward Moore, Lawndale  
Guilford Moore, Rail System Janitor Service  
Robert Moskovitz, North Park  
Edgar Moya, Forest Glen  
Carolyn Nabors, 103rd Street

Peter Norfleet, Jr., 77th Street  
Luis Nunez, North Park

Richard Olson, Jr., Forest Glen

John Parker, Lawndale  
Meldon Patton, Wilson Maintenance  
Melvin Payne, 77th Street  
Jose Pereda, Limits

Billy Ragsdale, 103rd Street  
Oswald Ramsay, Sr., North Park  
Johnnie Readus, 77th Street  
Gloria Richmond, Archer  
Anthony Rivera, Forest Glen  
Harold Robinson, Consumer Affairs  
Ramon Rodriguez, North Park  
James Rubio, Archer

Janet Sams, North Park  
Robert Setnicker, Elec. Maint., West Shops  
Leobardo Sifuentes, Archer  
Barnett Simmons, 69th Street  
Rubben Sims, 69th Street  
Peggy Smith, Archer  
Robert Smith, Kedzie  
Dennis Smith, Howard-Kimball  
Frank Staszak, Archer  
Edward Sullivan, 69th Street

Maurice Sutton, 77th Street  
Valentino Sykes, Agents South

Joseph Taylor, North Park  
Patricia Thomas, North Park  
Orlando Torres, Kedzie  
Ina Tuff, Central Bus District

Clarence Vanmiddlesworth, North Park

Frances Walker, North Park  
Merle Ward, Agents North  
Darold Wardlow, Limits  
Elizabeth Washington, 77th Street  
Ekzie Washington, 77th Street  
Stanley Watson, Forest Glen  
Myron Webb, 77th Street  
Constance Wiley, 77th Street  
Ronald Williams, Kedzie  
Lester Williams, North Park  
Woodrow Williams, Forest Glen  
Elton Williams, Howard-Kimball

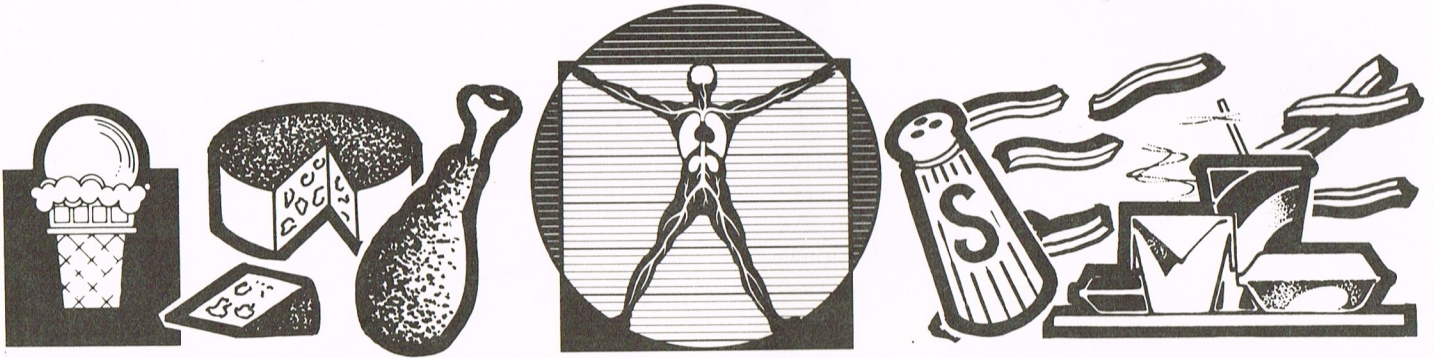
Janie Yarbrough, Kedzie  
Kazimer Yaworski, Forest Glen  
Jacques Yezeguelian, Forest Glen  
Charles Young, Jefferson Park

Denice Zillender, 69th Street



# Keeping cholesterol in check improves odds on good health

by Buzz Alpert & Rick Willis



"If I had known I would live this long I would have taken better care of myself." That is a comment so often heard in these high tech days of increased life expectancy as more Americans are challenging the actuarial odds. Its much like the old cliché about closing the barn doors after the horse has gotten out.

Our fast-paced society seems geared to chasing the buck and keeping up with the Joneses, yet we are leaving the proverbial barn door open by neglecting our health, the one aspect which ultimately determines the quality of our lives.

Lately there has been much serious discussion in the medical community about the danger of elevated cholesterol levels. Although this odorless, white powdery substance cannot be tasted or seen in the foods we eat, it is found in all foods of animal origin, and is part of every animal cell.

The human body uses cholesterol to make essential body substances such as cell walls and hormones, and a variety of other functions. Even if one did not eat any cholesterol producing foods, the liver would manufacture enough cholesterol for the body's needs. Therefore, a continuous consumption of fatty foods causes an excessive production of the substance into the blood stream.

Recently, St. Francis Hospital and Health Center of Blue Island set up shop in CTA's board room where 250 employees had their blood cholesterol levels checked. More than a few were surprised at the results and went away vowing to make some dietary changes.

A desirable blood cholesterol level is 120-200 milligrams. There is good reason to be concerned about cholesterol levels which are higher. The blood cholesterol level is one of the three most controllable risk factors of coronary heart disease, according to the U.S. Department of Health and Human Services. The other two controllable factors are hypertension, better known as high blood pressure, and cigarette smoking. Any one of these factors increases an individual's chances of developing heart disease, and all three together greatly increases the heart disease risk possibly by a factor of 10 or more, the report says.

If your cholesterol has blown the barn door it isn't too late to corral it with some sensible eating habits. Lowering cholesterol does not mean suffering of deprivation through some insane diet. Neither does it mean fasting or painful encounters of abstinence from the things you enjoy eating, but it does mean moderation.

It's a good idea to save the cholesterol raising foods that you love to eat for

special occasions, and eat them as treats. When you do eat such foods you should eat them slowly to savor the taste and relish the experience rather than eating as though you were being timed for the next course.

Make it a practice to eat to live rather than living to eat. Long life is much more enjoyable when one is healthy since good health enhances the quality of life. Avoiding heart disease can certainly add to the quality of your life.

Here are some quick tips to dietary changes that are relatively easy to follow:

Use spices and herbs instead of fats for flavoring. Eat beef with minimal marbling of fat, and trim all excess of fat.

- Poultry should be eaten without the skin. Avoid frying chicken, but try it baked or broiled. When eating toast spread it with jam rather than butter.
- Mustard is a good substitute for mayonnaise.
- Low fat cottage cheese, low fat yogurt and non-fat yogurt can replace toppings on baked potatoes and other foods.
- Add spices and herbs to plain yogurt and see what culinary surprises you discover for a healthy, creamy and delicious salad dressing.



- Avoid fried foods whenever possible and limit your intake of red meat. Delicacies such as chocolate cake, ice cream, fancy pies, etc. should be left for special occasions, or at best eaten with cautious moderation.

### **Rich in cholesterol**

These foods are rich in saturated fats and produce high levels of cholesterol in the blood stream: Organ meats, butter, cream, lard, vegetable oils such as cottonseed, palm, palm kernel and coconut. Sausages and cold cuts should be avoided or eaten in moderation as well as cream cheese, although there is a low fat variety of cream cheese. Leave the hard cheeses in the freezer and limit your egg yolk intake. You may try substituting two egg whites for one egg when baking. All foods with hydrogenated or partially hydrogenated oils are rich in saturated fats and should be avoided. **Be sure to read the labels when you shop.**

### **Low in cholesterol**

Whole grains such as oats, barley, and dried peas and beans should be eaten in a natural form, but nuts should be eaten without salt or oils added. You should remember, however, that macadamia nuts are extremely high in fats.

Low fat and skim milk, and other low fat dairy products are low in cholesterol as is fish, especially whitefish. Avoid butter sauces and eat shellfish in moderation for the latter are cholesterol producing.

Fruits and vegetables are ideal, especially leafy types. Carrots are a must, and for the brave who can handle it, **garlic** cuts cholesterol. Olive, peanut and polyunsaturated oils such as corn and safflower oil are excellent but the latter two become a saturated fat when used under high temperature as in frying.

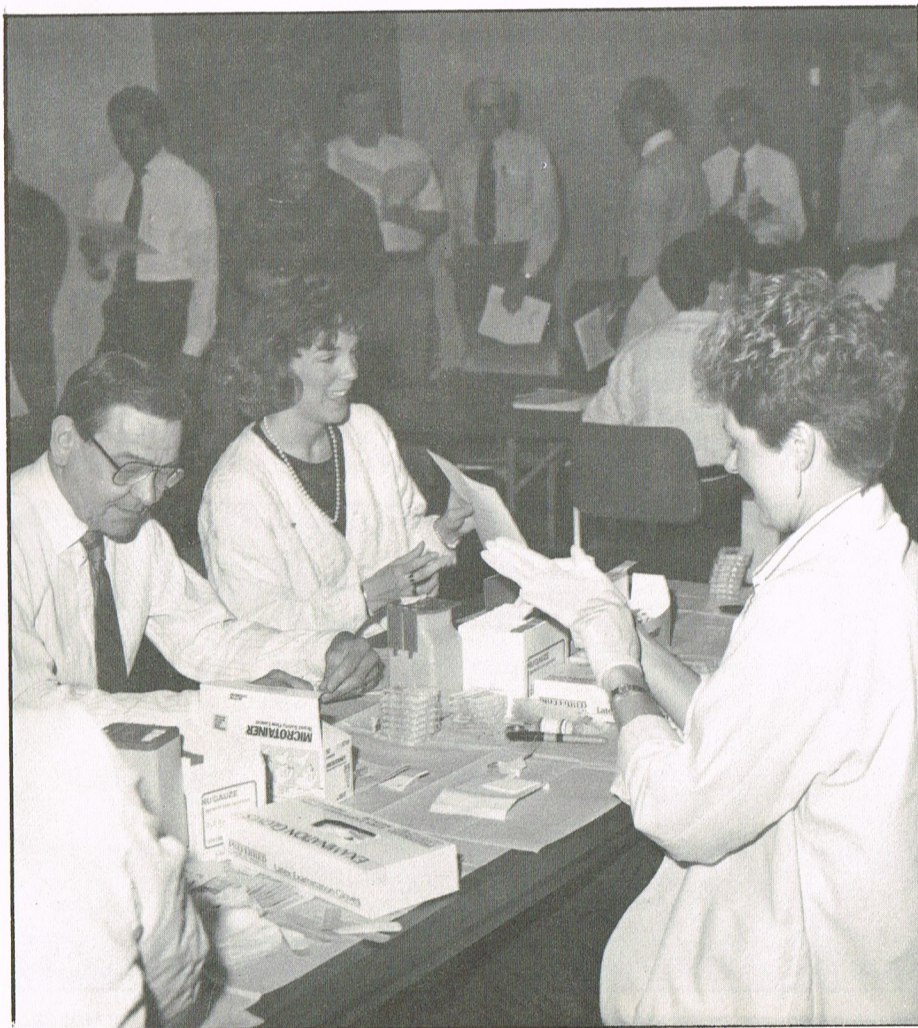
Some avid joggers are of the opinion that such rigorous exercise will allow them to eat whatever they wish in-

cluding fast foods of the hamburger and french fries variety, but medical evidence does not support this theory. Exercise does elevate HDL, the "good cholesterol," or high density lipoprotein which contains the greatest amount of protein. HDL's are believed to take cholesterol away from cells and transport it back to the liver for processing or removal.

Researchers have noted that persons with higher levels of HDLs have less heart disease. Scientific studies seem to indicate that women generally have higher levels of HDL than men which may explain why they experience fewer heart attacks.

A final thought on diet---It is best to consult a recognized dietician who can customize a program for your dietary nutritional needs. Remember, when you eat right you generally feel right. When you feel right your whole attitude is better and you can deal with life's trials with a steadier hand. Good health.

*Manager of Media Relations William Baxa, and his daughter, Margaret, a staff assistant in the executive director's office, are signed up for cholesterol screening by a health service staff worker as other CTA employees wait in line to give blood samples. The screening was offered by St. Francis Hospital Blue Island.*







## Insuring the right-of-way is street traffic's forte

As CTA buses roll along Chicago streets the patrons waiting at stops along the way are unaware of behind the scenes roles CTA Street Traffic/Graphics personnel play to provide Chicagoans with public transportation.

The safe and efficient operation of CTA's rolling stock is the result of much more than an operator behind the wheel of a bus sticking to a schedule along a particular route. It is the result of cooperation between many CTA departments such as Street Traffic/Graphics.

Street Traffic/Graphics, located in the CTA's Merchandise Mart offices, is part of the Operations Planning department. Its staff includes traffic planners, graphic designers, transit technicians, and a draftsman.

Director Robert Grady who started his transit career 17 years ago as a bus operator, says whenever there is activity on Chicago's streets that could impact on the operation of CTA buses, Street Traffic is sure to be involved.

A primary function of Street Traffic/Graphics is to insure that there is a public right-of-way in suitable condition for the safe and efficient operation of buses, a job that requires its staff to be knowledgeable of traffic operations, and to know the city's streets.

Grady notes that Street Traffic/Graphics handles the authority's

### RIDER ALERT RIDER ALERT

## Ravenswood Sunday Riders

Due to a Track Renewal Project, on **Sundays October 23, 1988 and October 30, 1988**, from 5 am until 8 pm, the Ravenswood Branch between Kimball and Western Avenue stations will be out of service.

A Shuttle Bus will be provided between Kimball and Western making stops on Lawrence at Kedzie, Sacramento and Rockwell.

**No transfer will be required to change from 'L' to Shuttle Bus or Shuttle Bus to 'L'.**

We regret any inconvenience.

**Shuttle Bus**  
Bus Stops ●

M 88-027  
Yellow  
Ravenswood Branch  
and Stations  
Remove after  
October 30, 1988

*A Rider Alert published by Street Traffic/Graphics, provides detailed information about a temporary rail service change affecting riders on the Ravenswood branch due to a track renewal project.*

short range bus planning including traffic engineering functions such as designing routes around construction sites, bridge outages, parades, neighborhood festivals and similar special events.

Keeping the public informed about transit routes especially where service changes are concerned, is a key responsibility of this department. Thus, erecting bus stop signs and keeping some 12,000 of them up to date is an on-going project. Likewise, pavement markings, exterior roadway signs for CTA property, park and ride facilities, and the CTA passenger shelter program

are all on-going responsibilities for this dedicated staff.

Street traffic personnel negotiate on behalf of the authority with city departments such as Public Works and other agencies for CTA to operate buses on city streets, re-route service, or devise temporary routes to accommodate construction, street repairs, or emergencies.

Graphics personnel design the destination signs for more than 130 bus routes, and 11 rail routes as well as yard signs, rail station, and right-of-way signs. They also provide platform drawings and yard layouts and give input to architectural, signal and track sections of engineering and transportation concerning signs and platform safety stripes.

Street traffic/graphics maintains the proper user flow through rapid transit stations, a skill which Grady says is not easily taught. "Our purpose is to make the flow continuous. We don't want people to have to stop to read signs. Our station graphics are designed to guide passengers into, through and out of the system," Grady said.

Like the sand so necessary to a concrete mix, the people in Street Traffic/Graphics are key elements to meeting the transportation needs of Chicagoans. Overall, the staff is not readily recognizable, but without them nothing would hold together.



*Bus stop signs and passenger shelters such as shown here along the 33-Magnificent Mile route are on-going responsibilities of Street Traffic.*



# Two CTA Attorneys Join Chicago Lyric Opera

Live long enough and maybe one day you will realize your wildest dream--perhaps a fantasy "they" said would never happen.

CTA attorney **Marvin Luckman** had such an experience recently when he and CTA co-worker, attorney **Jack Richards**, were selected as Chicago

for the Egyptian king in Verdi's **Aida**, said to be "the grandest opera of them all." His friend Richards who also put in a bid as a supernumerary with Luckman's encouragement, was picked to be a soldier in the giant Aida cast.

The popular Verdi opera is the legendary romantic story of enslaved Ethio-

money," said Luckman. "We did it because it was fun to do."

Both attorneys had to be at the opera house very early before each show just to have their makeup applied, especially Luckman whose makeup was a little more involved and therefore took a little more time.

Although participating in an operatic performance may not necessarily have been a life long dream for Marv Luckman, he has been an opera enthusiast since before his high school days. As a youth he attended the opera whenever he had the opportunity, and he developed a great appreciation for the classical arts.

Today, the Chicago Lyric Opera is not only a source of great classical entertainment for Luckman and his wife Peggy, but it is also a favorite charity for Luckman, a CTA attorney for 25 years.

**Jack Richards**---well, it was a lark and he liked it. "Force of Destiny" was Luckman's first opera performance, but Aida was the first for Richards, and he thinks he'll do it again because it was enjoyable.



*The makeup artist applies a facial base to **Marv Luckman** for the first step of preparation for an evening show.*

Lyric Opera supernumeraries. So what's a super whatchamacallit, you're wondering? Well, its a highbrow word for "extra," someone with a non-speaking part, or in this case a non-singing part like so many extras you see in the movies.

No big deal, you say! If devoting evening after evening and weekend after weekend to rehearsals, costume fitting, and body makeup which often takes hours, learning the story line, and knowing your cue is old hat to you, then it probably isn't a big deal. However, when Luckman saw an opportunity to be a part of the Lyric Opera, he jumped at the chance.

Thanks to a friend who put Luckman in touch with the opera's staff as preparation was underway for the Lyric's 34th season in Chicago, Luckman was cast as a throne bearer

pian Princess Aida, who falls in love with Radames, commander of the Egyptian forces waging war against Aida's native Ethiopia. Ultimately she chose to be entombed alive with Radames rather than be separated from him.

One of the most memorable moments in the story for the two attorneys was the triumphal scene in Act II when the crowd praises the Egyptian king and gives thanks for victory over the Ethiopians, and the victorious troops appear. Luckman recalls that there were more than 250 people on stage in that scene...very impressive.

Luckman and Richards appeared in 10 performances of Aida before a grand audience of 35,000 people. They were each paid \$10 per show---a mere \$100 which they donated back to the opera company. "We didn't do it for the



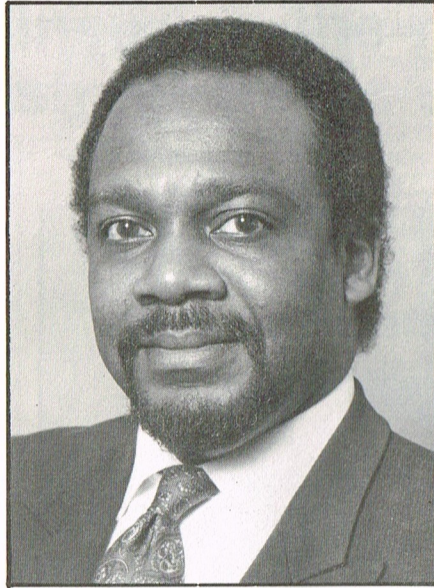
*Luckman idles time with ballerina dancers waiting backstage as the dancers wait to make their entrance before a packed Chicago Lyric Opera house.*



## New general attorney appointed by board

**William H. Farley, Jr.**, former first assistant corporation counsel for the City of Chicago, and member of McDermott, Will and Emery Law firm, has been appointed as CTA's general attorney.

A former Rhodes scholar, Farley is a Yale University Law school graduate, and earned his baccalaureate degree at Oxford University where he was an honor student. As second ranking legal officer for the City of Chicago he oversaw and coordinated commercial litigation cases and contract and lease negotiations.



He is a member of the Chicago, Cook County, and State Bar Association, Public Interest Law Initiative Board of Directors, and the Constitutional Rights Foundation Board of Directors. He resides with his wife and son in the Lakeview community on the city's north side.

The new general attorney told the law department, in an open meeting held in the CTA board room at the Merchandise Mart, that he comes to CTA with a vision of a department that is "the best in the business."

## Observe Transit Appreciation Week in Daley Center Plaza

A celebration par excellence highlighted National Transportation Week for CTA employees as the second annual observance was held May 22 in Daley Center Plaza.

Open house celebrations were the order of the week at all of CTA's bus garages and rail terminals where

refreshments were served. CTA Appreciation Night was also held in conjunction with the observance May 19-20 at Comiskey Park, home of the Chicago White Sox. Some 2,500 game tickets were issued to CTA employees including 60 box seats.

The public observance at Daley Center Plaza included the recognition of more than 40 rail and bus employees who were honorees on the special occasion. Music for the program was provided by the Lane Technical high school marching band. The American Public Transit Association-sponsored day gave Chicagoans an opportunity to express their gratitude to the city's transit workers for the daily service which they provide each day throughout the year.

Visitors saw five vintage CTA vehicles on display including the historic bus 3407, a 1944 White Motor Coach on loan from the Illinois Railway Museum, and bus 605, a 1950's General Motors coach from the Fox River Trolley Museum. CTA's Mobile Information Center was also opened to the general public.

CTA's historic train 6101/02, a 50's vintage vehicle, provided free rides on the inner Loop once more, with stops only at Quincey-Wells station. Mementoes of the day included CTA buttons, pass holders and other transit paraphernalia.



**Mrs. Gloria Chevere**, senior deputy executive director, is all set to hurl the first pitch at Comiskey Park as the Chicago White Sox meet the Toronto Blue Jays during CTA Night at the park. Standing with Mrs. Chevere is her White Sox battery partner, catcher Steve Lyons. CTA White Sox Fans turned out for the game as Transit Appreciation Week was being observed.



# Walter J. McCarter, CTA's first General Manager Dies

**Walter J. McCarter**, 89, the CTA's first general manager, died May 18 in Pompano Beach, Fla., after a long illness.

McCarter started work for CTA on Oct. 1, 1947, the day the authority began operations after the purchase of the privately-owned Chicago Surface Lines and Chicago Rapid Transit Company.

He resigned Sept. 30, 1964, and was appointed consulting engineer for the CTA and for the First National Bank of Chicago, trustee of CTA's revenue bond issues, until his retirement on May 1, 1965.

With the formation of the CTA, McCarter had the task of changing over the Chicago Surface Lines and the Chicago Rapid Transit Company from private ownership and operation to public ownership and operation, coordinating their duplicate department activities, and planning and directing modernization of equipment, and improvements in service.

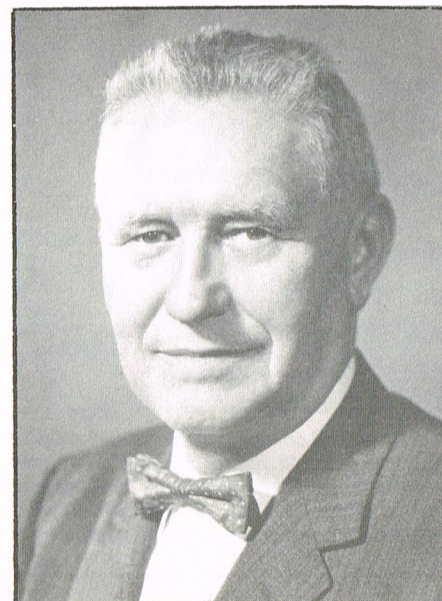
He had been through a similar change-over from private to public ownership as general manager of the Cleveland Transit System before coming to the CTA.

In 1947 when CTA and McCarter took over, there were old red streetcars operating on the streets of Chicago and clay-colored wood and wood-steel rapid transit cars operating on the "L" tracks.

On Oct. 1, 1952, five years after McCarter started, the CTA purchased the Chicago Motor Coach Company and became the operator of all the transit facilities in the city.

After retiring from the CTA, McCarter was a consultant for the planning of the rapid transit system for the Washington Metropolitan Area Transit Authority.

In 1983, McCarter was named to the American Public Transit Association (APTA) Hall of Fame in recognition as a leader and planner who made local and national contributions to the mass



transit industry on a substantial basis. APTA is the international organization representing the transit industry.

He is survived by his wife, Agnes.



## Happy birthday

Saying happy birthday to "Nice guy" conductor **Michael Tanascu** on the Evanston rapid route is **Irwin Feldman** of CTA's Management Service department, and two friends who take the early morning train with Feldman each day. The trio presented Tanascu with a Cubs fan T-shirt, a birthday cake, and sang happy birthday. "We just wanted to express our appreciation for having such a nice conductor on our train each morning," said Feldman, the only passenger in the group who works for the authority.





77th Street bus operator **Shahid Abdullah**, a CTA employee for 12 years, meets 10-year old Jimmy, a fifth grader at Sababard school following Abdullah's release from Jackson Park hospital. The operator sustained injuries while driving his car as he swerved into a tree to avoid hitting the youth who had ignored traffic lights as he crossed a street.



Together again...CTA Purchasing department retirees **Manny Seguera** (left) and **Rod Daugherty** enjoy a day on the California links at Palm Desert. Rod and his wife, **Mrs. Arlene Zittman Daugherty**, who also retired from CTA's Purchasing department, renewed old times with Seguera during his California visit earlier this year.

## Tuition Reimbursement plan needs more participants

CTA's Tuition Reimbursement program is one of the best opportunities available to employees, yet an April survey conducted by Management Development and Training which coordinates the program indicates that only a few employees are taking advantage of it.

Employees are reimbursed up to \$1,000 a year to defray the cost of improving their effectiveness on the job. Although there are more than 12,000 personnel in the CTA work force, only 106 workers were reimbursed for completing job related and general improvement courses in the 1988-89 program, according to **Brian Marshall**, program coordinator.

While the refund amount is modest, that could improve, suggests Marshall. With so few education dollars available from any source today, given the cries from Illinois educators for more legislative financial support, the sparsity of CTA employees even inquiring about the reimbursement plan is surprising.

Marshall says the survey suggests that management has not used the Tuition Reimbursement plan to guide career development, which means the program has not been well publicized. In fact, only 16 percent of survey respondents say they learned about the

program through their supervisor. Most learned about the repayment plan by word of mouth from co-workers or during the initial hiring process.

Courses of study for recipients of the Tuition Reimbursement plan run the gamut from finance and public administration to engineering and human resource development. CTA's work force students are actively seeking everything from certificates of training and associate degrees in technical and business fields to the baccalaureate degree and master of business administration degree.

Fifty-six percent of all respondents to the spring survey have obtained, or expect to obtain, bachelors degrees in the near future, while 32 percent are after the masters degree. Another three percent are fulfilling requirements for an associates degree. Certificates were the interest of 23 percent of CTA employees responding to the survey, and 21 percent were participating in the Tuition Reimbursement program simply for self-improvement.

Marshall said 52 percent of those responding to the survey were craftsmen, while 48 percent were operations personnel. The respondent profile also included 11 percent managerial, 18 percent administrative and 14 percent technical personnel. The other

categories included 20 percent professional and 35 percent skilled.

Schools most frequently attended by CTA students are the University of Illinois Chicago Campus, Harold Washington College, Loyola, DePaul, Chicago State, and Governors State universities, Triton College, Illinois Institute of Technology, Moraine Valley, and Dale Community College.

Tuition Reimbursement is one of several programs administered by MDT for CTA employees. Persons with inquiries concerning this program should direct them to Brian Marshall at extension 3572.

Meanwhile, "Put It in Writing," a three-day seminar offered in August, will be available again October 4, 11, and 18. The video-based program which is led by an MDT facilitator, will teach supervisors and professionals how to write clearly.

"Situational Leadership," a two-day seminar designed to put real power behind management-employee relationships, is being offered for a second time October 5-6. Other seminars offered recently have included "Management by Responsibility," and "Personal Responsibility in Developing Excellence" (P.R.I.D.E.). For additional information on these programs, contact MDT at extension 3570 or 3571.



## Auto attendant exchange aids telephone service

If you've ever had to call us from home you know about CTA's state of the art general office telephone answering system designed to facilitate the dispatching of calls during peak business hours.

An increasing volume of incoming telephone calls through the CTA switchboard at the Merchandise Mart previously kept the authority's four operator consoles overloaded to a point where callers were receiving an excessive number of rings before an operator could answer.

The new system, called Automated Attendant Exchange, is a computer-driven answering system which answers all calls on either the first or second ring

and provides a pre-recorded message with instructions to the caller. The only incoming calls to be handled by an operator are those that may overflow, as in the case of 12 simultaneous callers, or those where the caller does not know the extension of the party being called.

The Automated Attendant Exchange requires that the caller have a pushbutton telephone and offers the following services: Customer Assistance, dial 1; Purchasing, dial 5; Those who are seeking employment are instructed to dial 7, and for those who need assistance of an operator need only wait on the line.

The immediate recorded response which a caller will get from the new system is, "Thank you for calling the CTA. If you are calling from a pushbutton telephone you may dial your party's extension number now." If the number is busy, and you wish to hold on the line, dial 8.

Thomas Coyne, supervisor, Steno and Switchboard Service, said prior to installation of the new telephone system in March, his nine switchboard operators handled approximately 50,000 calls per week. Coyne said he expects the new system to reduce the load handled by his personnel to about 35,000 per week.

The peak volume of calls are generated by employees during the early morning, followed by calls generated by Claims/Law, Purchasing and Transportation. The highest volumes of calls however, are generated by CTA's Customer Assistance section, Coyne noted.

## RETIREMENTS

### April

**Judith L. Genesen**, Mgmt. Svcs., 14 Yrs.  
**Richard Griffith Jr.**, 69th Street, 35 Yrs.  
**Thomas O. Hughes**, Randolph/Wells, 31 Yrs.  
**Joseph T. Lazzara**, Planning & Dvlpt., 33 Yrs.  
**Louis J. Loebbaka**, O'Hare, 36 Yrs.  
**George E. Matejovsky**, West Shops, 29 Yrs.  
**James R. Pankonen**, Equip. Engr. & Mtce., 27 Yrs.  
**\*Daniel J. Perk**, Finance, 38 Yrs.  
**Rufus J. Robinson**, District D, 39 Yrs.  
**Charles J. Schuch**, Harlem, 14 Yrs.  
**Paul J. Shackley**, Harlem/Lake, 38 Yrs.  
**Richard D. Valloni**, West Shops, 30 Yrs.  
*\*Retrospective to 2/1/89*

### Disabilities

**Rosa E. Alfaro**, Forest Glen, 11 Yrs.  
**Lynette Bolton**, North Park, 10 Yrs.  
**McKinley Holmes**, 77th Street, 12 Yrs.  
**Robert H. Jones**, 69th Street, 22 Yrs.  
**Robert J. Kremer**, North Park, 18 Yrs.  
**Sharon L. Moore**, Archer, 10 Yrs.  
**Nicolas Munoz**, Forest Glen, 11 Yrs.  
**Lorene Walls**, Madison/Wabash, 10 Yrs.

### May

**Richard H. Bushbaum**, West Shops, 42 Yrs.  
**Jane E. Chateau**, Human Resources, 10 Yrs.  
**John J. Graham**, 54th Shop, 21 Yrs.  
**Charles C. Hicks**, Forest Glen, 31 Yrs.  
**Charles Rose II**, Howard, 15 Yrs.  
**William A. Stallworth**, South Shops, 25 Yrs.  
**Florzell Thomas**, Madison/Wabash, 19 Yrs.  
**John Vitkovic**, West Shops, 18 Yrs.

### Disabilities

**Juan L. Alamo**, North Park, 10 Yrs.  
**Melvin Gardner**, 103rd Street, 23 Yrs.  
**David L. Johnson**, Corporate Law, 28 Yrs.  
**Gloria J. Mattix**, 95th Street, 13 Yrs.  
**Gregory M. Moore**, 103rd Street, 11 Yrs.



## IN MEMORIAM

**Carlo Addalia**, 83, North Section,  
 Emp. 9/26/47, Died 3/26/89  
**Aubrey W. Brown**, 72, North Park,  
 Emp. 5/15/52, Died 3/8/89  
**William Clifford**, 84, 69th Street,  
 Emp. 1/26/34, Died 3/22/89  
**Alberta Colby**, 78, Archer,  
 Emp. 12/14/36, Died 3/19/89  
**Catherine Daly**, 84, West Section,  
 Emp. 12/1/38, Died 3/27/89  
**Daniel R. Diasio**, 71, North Section,  
 Emp. 8/7/68, Died 3/13/89  
**Fred Haberstick**, 84, North Park,  
 Emp. 3/26/28, Died 3/14/89  
**William Hehl**, 86, Keeler,  
 Emp. 4/27/21, Died 3/7/89  
**Joseph Holzgethan**, 84, South Section,

Emp. 10/25/26, Died 3/29/89  
**Robert H. Irvine**, 85, North Avenue,  
 Emp. 10/17/28, Died 3/19/89  
**Henry Ivey**, 81, Archer,  
 Emp. 11/30/46, Died 3/12/89  
**Charles E. Kopp**, 82, Kimball,  
 Emp. 11/23/25, Died 3/14/89  
**Hans Kroeger**, 89, Way & Struct.,  
 Emp. 2/11/41, Died 3/7/89  
**Edward McDermott**, 83, Keeler,  
 Emp. 6/15/25, Died 3/30/89  
**Elliott H. McMahel**, 74, Transportation Clerk,  
 Emp. 10/17/46, Died 3/21/89  
**Michael Musielski**, 80, North Park,  
 Emp. 8/7/47, Died 3/23/89  
**Thomas E. O'Neill**, 89, Kimball,  
 Emp. 6/5/25, Died 3/12/89

**Myrtle M. Ott**, 71, North Section,  
 Emp. 5/21/69, Died 3/31/89  
**Joseph F. Pilar**, 75, Archer,  
 Emp. 12/3/41, Died 3/16/89  
**William N. Riley**, 58, 77th Street,  
 Emp. 9/9/57, Died 3/21/89  
**John N. Rogers**, 74, Archer,  
 Emp. 10/25/56, Died 3/1/89  
**Lorenzo Sparacino**, 82, Const. & Mtce.,  
 Emp. 11/6/25, Died 3/11/89  
**Clarence Zak**, 88, Elect.,  
 Emp. 10/5/25, Died 3/26/89



# WANTED

for the June issue of **TRANSIT NEWS**:

Pictures of **high school** or **college** students graduating in 1989 who are **sons** or **daughters** of CTA employees.

All pictures must be taken by a professional photographer and should be wallet size. On the back, provide the student's full name and school, as well as the employee's name and work location.

**Pictures will not be returned.**

Submit all pictures to: CTA TRANSIT NEWS,  
Merchandise Mart, Room 734,  
Chicago, Illinois 60654.

**DEADLINE for pictures: August 31, 1989**



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