



This symbolic key to CTA's newest rapid transit facility at the State Of Illinois Center is presented by **Governor James R. Thompson** to acting **Mayor Eugene Sawyer** during the stations's opening day ceremony. Looking on as the acting mayor accepts the key are **CTA Chairman Clark Burrus** (left) and **Rosemarie Gulley**, CTA director of Media Relations.

Story on page 2

TRANSIT NEWS

FOR EMPLOYEES AND RETIREES OF THE CHICAGO TRANSIT AUTHORITY Vol. 42 - No. 1, 1989

O'Hare line subway entrance opens

The first phase of a new three-level rapid transit station complex within the State Of Illinois Center (SOIC) was opened Friday, February 24 by Governor James R. Thompson, Mayor Eugene Sawyer, and CTA Chairman Clark Burrus.

The new facility provides a direct entrance to the Clark/Lake subway station on the O'Hare-Congress-Douglas 'L' subway route from the SOIC. The subway station will be accessible at all times through the Lake street entrance to the SOIC, even when building offices are closed.

The station is fully accessible to disabled riders. The facility is equipped with elevators which are available from the street to the mezzanine levels inside the SOIC. Another elevator operates from the mezzanine to the platform level in the Clark/Lake subway.

Included in the design of the SOIC by architect Helmut Jahn in a joint venture with the firm of Murphy/Knight, the station will ultimately be linked below street level with the 203 North LaSalle building on the north side of Lake street. It will also be connected to City Hall and other government and commercial buildings through a pedway that is already open between city hall and Michigan Avenue.

The overall project includes reconstruction of the Clark/Lake elevated platform which is served by Lake-Dan Ryan, Ravenswood and Evanston Express trains. Riders will ultimately be provided with direct connections between the 'L' and subway stations through the SOIC and 203 North LaSalle buildings.

The new station entrance will be open 24 hours a day, with two ticket agents on duty during the morning and afternoon rush periods. In addition, 10 new-generation electronic turnstiles will accommodate riders paying full adult fares with coins or tokens. The turnstiles will also issue transfers.

TRANSIT NEWS

Vol. 42 - No. 1, 1989

O'Hare Line subway entrance	2
Red Carpet Striving to Overcome CTA Image	3
Four Earn Spirit of Chicago Award	4
Employees Donate 4,000 pairs of Shoes	5
Thanks for making their day!	
Commendations from riders	6
CTA at work	
Graffiti Cleaning	8
Operation Deputy Visits Field Locations	10
Service Anniversaries	11
A Fond Farewell -Retirees	12
In Memoriam	15
CTA Poster Night-Chicago Bulls	16



The CTA Pioneers Retirement Club elected officers for 1989 at its January 10 meeting. The new leaders are (from left) **Warren Scholl**, treasurer; **Sam Girard**, second vice president; **George Nash**, first vice president; **Frank Koziol**, president, and **Walter Steinbeiss**, secretary. The organization holds a 1:30 luncheon meeting each second Tuesday at the Golden Flame Restaurant which is located at Nagle and Higgins road. Pioneers president Frank Koziol said valuable pensioner information is disseminated at the organization's meetings which are open to all CTA retirees. Inquirers should contact club president **Koziol** at 631-5022.



Personnel of North Park garage are enthusiastic after receiving Red Carpet certificates of achievement. Other locations earning the special recognition under the new pilot program were 69th and Kedzie garages, Kimball terminal, and the CTA control center.

Red Carpet Striving to overhaul CTA images

Does a smile from a CTA operator make a difference to a boarding passenger, or does it matter if the operator practices good grooming and is attired in a clean uniform?

It could make a difference and it often does. Not only does it present the rider with a good image of CTA, but the operator feels good about the job and demonstrates self esteem.

A pilot training program called "Red Carpet," launched in October under the auspices of the Operations Division, is concerned with a better CTA image and with helping employees provide better CTA service. The objective of Red Carpet is to foster the notion among CTA employees that quality service depends as much upon the manner in which the service is rendered as it does on the service itself.

Indeed little things do mean a lot. The unsolicited "Good morning," the eye contact, and being polite, friendly and helpful is often the key to putting someone in a good mood, and demonstrates a caring attitude to the public. Red Carpet, was implemented initially as a pilot program during the fall '88 pick, and was limited to the **Ravenswood** rail route, the # **66 Chicago** bus route out of **Kedzie** garage, #**63 63rd** street route from the **69th street** garage, and the #**155 Devon** bus route out of the **North Park** garage.

Ravenswood was selected for the Red Carpet pilot because the rail route winds through various city neighborhoods. It meant that a diverse ethnic population would have an opportunity to benefit from the Red

Carpet service concept. Ravenswood is also a self-contained route with one terminal, which reduced maintenance problems during the pilot program.

The selected bus routes run east-west and take in a broadly representative portion of the city, serving riders on the north side #155, central area #66, and the south side #63.

Personnel participation in the training included operating and station personnel at Kimball and Howard terminals, operators working the three assigned bus routes, extra board, and part-time personnel, clerks, bus service personnel, service supervisors, bus, rail and agent instructors, communications center staff, and selected maintenance employees.

Red Carpet asks CTA employees to "buy into" the great effort to improve the quality of CTA service. Individuals were urged to internalize and focus on self. *What can I do to make this a better organization?* is the question upon which Red Carpet focuses attention. Inducements for program participation are paid training and certificates of participation.

The pilot seminar was conducted at Chicago's Palmer House with a video introduction by former Executive Director Robert Paaswell. The day-long activity included discussion of transit rider situation problems, and extensive question-answer sessions leading to self-awareness and improvement. "One Small Step," a film on getting along, cooperation and the golden rule, with actor James Whitmore, and "Ripples," a film on courtesy and customers, were also shown.

Four employees earn Spirit of Chicago awards for service

A schedule maker, two bus operators and an iron worker were recent recipients of CTA's "Spirit of Chicago" award for outstanding service or humanitarian efforts by an employee.

Schedule maker **George West**, a 19-year employee, was presented with the award by Chairman **Clark Burrus** for his leadership in a pre-Yuletide drive to collect shoes



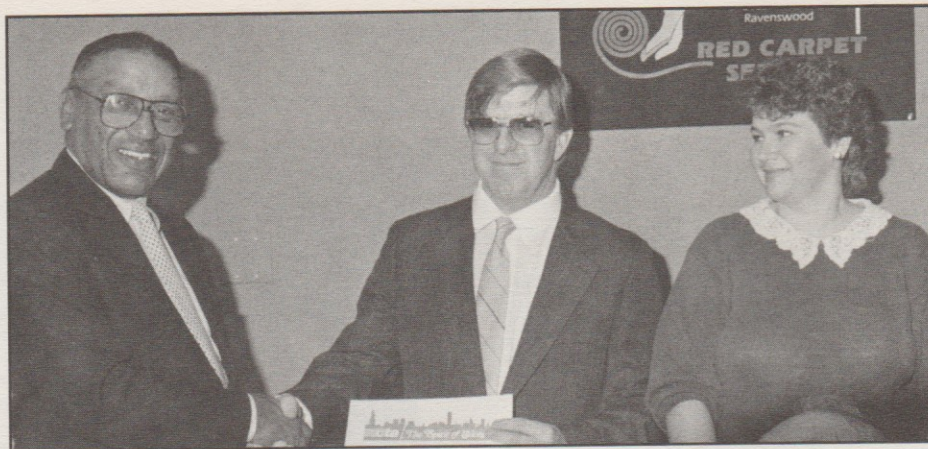
George West

and canned foods for the needy. West is a member of the **Operations Planning** department.

In recognizing West for his contributions, the chairman noted that he had coordinated the shoe drive with Scholl's college (see story, page 3) which resulted in thousands of pairs of shoes for the homeless being donated by CTA employees.

"West was also instrumental in the successful 'Sharing It' canned food drive held in December. He is another example of the kinds of dedicated, concerned people who work at CTA," Burrus said.

Bus operators **Johnny C. Brown**, of Kedzie garage, and **Charles Welch** of 77th street garage both received the "Spirit of



Chairman **Clark Burrus** presents the 'Spirit of Chicago' award to iron worker **John Hausherr** and his proud wife **Lori**.

Chicago" award respectively for apprehending a hit and run motorist, and for the rescue of a person who had fallen from an 'L' platform.

Brown was operating his bus when he observed a motorist strike a woman causing severe injuries to her leg, and fatally injuring her 14-year old daughter. The motorist then crashed into another vehicle.



Johnny C. Brown

Brown stopped his bus, rushed to the aid of the victims, and assisted others at the scene in holding the motorist until police arrived. Brown has been a CTA employee for three years.

Operator **Charles Welch** was a passenger on an 'L' train on New Years day when he saw the Rev. Albert B. Jackson, a blind man, fall from the Addison platform onto the tracks, and land between the cars of the stopped southbound train.

Welch, a CTA employee for 16

months, had the conductor hold the train and went to the minister's rescue. After getting him to the platform, he went back and recovered the man's cane and braille bible.



Charles Welch

Iron worker **John Hausherr**, a CTA employee for three years, was honored for helping rescue victims of an apartment fire in the early morning hours of January 23.

Hausherr was with a CTA crew doing maintenance work on the Lake street 'L' structure at Hamlin avenue when he saw the blaze erupt in the building.

He ran about a half-block to the building and pounded on doors to arouse sleeping occupants. Hausherr also removed two children from a smoked filled apartment, rushed them outside, and returned to the apartment to lead the children's father to safety.

Employees Donate 8,000 Soles in Shoe Campaign



Over 4,000 pairs of shoes donated to Scholls college by CTA employees are piled to the ceiling in the school's storage room.

CTA employees were among volunteers participating in Scholl College's shoe drive for Chicago's homeless. More than 4,000 pairs of shoes were donated to Scholl's **"Let Someone Fill your Shoes"** campaign.

CTA's participation was spearheaded by special projects coordinator **George West**, a schedule maker in Operations Planning, and Marketing's **Michael Taylor**. **Terry A. Hocin**, director, Advertising and Promotions, also assisted with the project which culminated in November.

The CTA donation was the largest single contribution in the drive which was launched last February by Mayor Eugene Sawyer. Students and faculty of the 75-year old Scholl College identified the need for adequate footwear through their volunteer work providing footcare to homeless people at Chicago shelters.

The shoes are distributed to the needy through the Travelers and Immigrants Aid's Health Care for the Homeless program, and the Coalition for the Homeless.

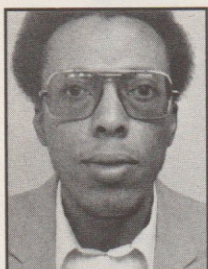
A Travelers and Immigrants Aid coordinator said many people are accustomed to donating clothing to the needy, but often neglect to donate footwear. "Most of us take for granted what it's like to have a pair of warm, dry shoes," the coordinator said.

North Park bus operator **Robert L. Richardson**, winner of the 1987 and 1988 CTA Bus Roadeo, represented the thousands of CTA employees who responded to the appeal for shoes as he was chosen to haul CTA's donations to the college aboard his bus.

"At the onset of the cold season and in the spirit of Thanksgiving, we hope our contribution can be put to good use," said Richardson. "I think everyone can identify with the human need for a decent pair of shoes on their feet, whatever the weather," Richardson added.

One source at the college said more than 50 percent of the foot problems sustained by the homeless are the result of poorly fitting or delapidated shoes."

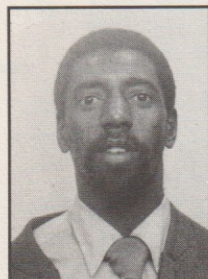
Thanks for



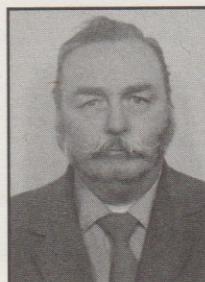
Danny Bishop (No. 3 King Drive, 77th Street garage) was commended for his courtesy and politeness by Marion Parks, of Eberhart Avenue. "The bus was overcrowded, as he was literally taking three loads of passengers, but from the Dunbar High School students to the workers, he was polite, gave instructions, such as 'Move to the rear,' 'Let them off,' 'Be careful,' etc., yet never once did he raise his voice."



Gladys McPherson (No. 22 Clark, North Park garage) was leaving Howard terminal when Antoine Simmons, of North California Avenue, yelled for her to stop. "She was so nice that she did it. Then she stood up to help me on the bus because I am handicapped. She drove very carefully, and when I got off, she helped again. She treated the passengers well, and was so helpful with children and the elderly that I just had to write."



Rudolph Blakemore (No. 54B South Cicero, Lawndale garage) "made my day," according to Augie Lewis, of Agatite Avenue. "He went out of his way to be polite, courteous and considerate to every person who entered the bus. He awaited buses from other lines so that transferring riders could board our bus. He asked everyone how they felt, and bid them 'Hello' and Good-bye," and just was a good, all-around gentleman."



William Knudsen (No. 152 Addison, Forest Glen garage) was complimented for "his loyal service" by William Kaplinski, of Plainfield Avenue. "As students were boarding, he asked to see their bus passes. A majority had them, but many did not, and were taken by surprise, having to pay a full fare. If more drivers were tuned in to asking for passes, I'm sure we would all feel that everyone who rides is treated fairly."

Employees who received

Walter Badon, 69th Street
Ronald Bailey, Forest Glen
Raymond Battle, Howard/ Kimball
Carl Benoit, Forest Glen
James Boyd, Limits
Leon Boyd, Limits
Stephan Butler, Limits

Jean Cage, North Park
Charles Calder, Howard/ Kimball
Dolores Cintron, Kedzie
Kendall Clark, 69th Street
Wayman Cloyd, 103rd Street
Clyde Coleman, Howard/ Kimball
Gerald Collymore, Lawndale
Larry Cooper, Howard/ Kimball
Herbert Cox, Jr., North Park
Elnora Curry, Limits

Randolph Davis, Archer
Rickey Davis, North Park

Arthur Davis, Limits
Philip Duddle, North Park
Thomas Dunn, Archer

Joe Evans, Kedzie

Richard Ferrer, Agents North
Albert Fields, North Park
Dolores Flores, North Park
John Flowers, Ashland, 61, 95th Street

Julian Galindo, North Park
Juan Gonzalez, North Park
Diane Gordon, Agents West
Dorothy Graham, Limits

Roosevelt Harvest, 69th Street
William Hill, Limits
Douglas Hoffman, Kedzie
Andrew Howard, Kedzie
Margaret Hunt, Forest Glen

Willie James, North Park
Billie Jett, Archer
Undrell Johnson, 77th Street
Paul Johnson, 69th Street
Cedric Johnson, Kedzie
Angela Johnson, Limits
Kenneth Jones, Ashland, 61, 95th Street

Barbara Keaton, Archer
Promila Krishan, Agents North

Tom Lenoir, Kedzie
Hipolito Liquigan, Forest Glen

Edwin Mahan, Ashland, 61, 95th Street
Wilbert Matthews, Howard/ Kimball
Theodore McIntyre, Kedzie
Vivian Menendez, North Park
David Metken, Forest Glen
Isaías Molina, Forest Glen
Guilford Moore, Rail System Janitor Service

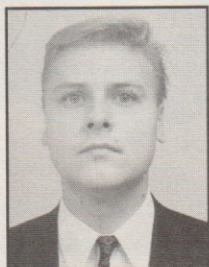
making their day!



Phyllis Woods (No. 9 Ashland, Limits garage) "displayed exemplary qualities," in the view of Steve Lobacz, of South Damen Avenue. "She was polite and friendly; she called out the major street stops, and was graciously helpful to me and others when we solicited information from her. When she heard a radio playing in the back of the bus, she spoke up with strength and determination that this was not permitted on the bus."



Doris Thompson (No.29 State, 77th Street garage) was praised by Don Owens, of Bedford, Texas, who was "visiting Chicago for the first time...and was hesitant to use the public transportation system due to its vastness and my unfamiliarity with it. I quickly discovered I was learning more about Chicago and how to get around the city using CTA than I had from a Gray Line tour the night before. She was helpful and informative."



Ricky Hawk (No. 151 Sheridan, North Park garage) was called "extremely pleasant and efficient" by Tonia Lorenz, of Irving Park Road. "It was a wet night, and he helped several older people off the bus so they wouldn't slip, pulling as close as possible to the curb at each stop. He motioned to a woman waiting at the wrong place where the real bus stop was, and then waited for her. He also explained to me about other routes."



Thomas Palma (No.56 Milwaukee, Forest Glen garage) was appreciated by Dorothea Thomas, of North Ridgeway Avenue. "He greeted everyone, pulled up to every curb, called out the stops, and when seniors were getting off the bus, he cautioned them to be careful. When we came to the Jefferson Park terminal, he thanked everyone for riding CTA. From the smiles on everyone's face, you could sense the happy atmosphere."

commendations since our last listing

Eugene Motyka, Jefferson Park
Faye Murry, Limits

Gerald Nelson, 77th Street

Cecil Oquinn, Forest Park

Thomas Palma, Forest Glen
Julio Perez, North Park
Reinhard Poetz, Forest Glen
Yvonne Poindexter, 69th Street
Eddie Powell, Agents West
Edonis Priest, Kedzie
Robert Pritchard, Forest Glen
Joeie Purnell, Jefferson Park
Gordon Purtell, Forest Glen

Maria Quintanar, Agents West

Julio Ramos, North Park
Armando Rengifo, North Park

Derrick Rhodes, 77th Street
Kenneth Richards, Limits
Jesus Rivera, North Park

Richard Sharkey, Ashland, 61, 95th Street
Paul Sheridan, Lawndale
Michael Simmons, North Park
Melvin Sims, 103rd Street
Rubben Sims, 69th Street
Michael Smart, Agents South
John Smith, 77th Street
Barry Smith, North Park
Elliott Smith, Limits
Dennis Smith, Howard/ Kimball
Pedro Soler, Archer
Frank Staszak, Archer
Ronald Sterling, Lawndale
Jose Sterrett, 69th Street
Michael Stewart, Limits
Maurice Sutton, 77th Street

Brian Thomas, Archer
Robert Thomas, North Park
James Thomas, Douglas/Congress
Edward Tierney, Agents West
Percy Timberlake, 77th Street
Johnny Trice, Limits
Willie Turner, 69th Street

Andy Vargas, Forest Glen
Mara Victores, Jefferson Park

Thelmer Walker, North Park
James White, North Park
Isaiah Williams, Jr., Kedzie
Henry Williams, Limits
Stanley Wright, Limits

Jacques Yezeguielian, Forest Glen

Skokie Shops Painters

Catching Up on Graffiti Cleaning



Skokie Shops painter **Dan Porter** applies spot primer to interior of car as it is readied for a top coat of paint and waxing.

Skokie Shops painters are using their talents cleaning up the graffiti on the 172 Pullman 'L' cars. These cars are used mainly on the Howard-Englewood-Jackson Park 'L' subway route via the State street subway, and the Evanston 'L' route.

Mark Dundovich, superintendent, Rail Vehicle Shops, said his painters are working two shifts to clean up the mess left by graffiti vandals known as "taggers." Maintaining their present schedule, the painters should have all the cars in the

2000 series cleaned and re-painted this year.

"Besides removing and re-painting the marred areas of the cars, car servicers in the Howard yard are applying a special spray-on wax that prevents most graffiti paints from penetrating the new paint job on the Pullman cars," Dundovich said.

The repainting of the cars started in June with four of the painters on the first shift masking windows, seats, floors and glass areas, and some exterior

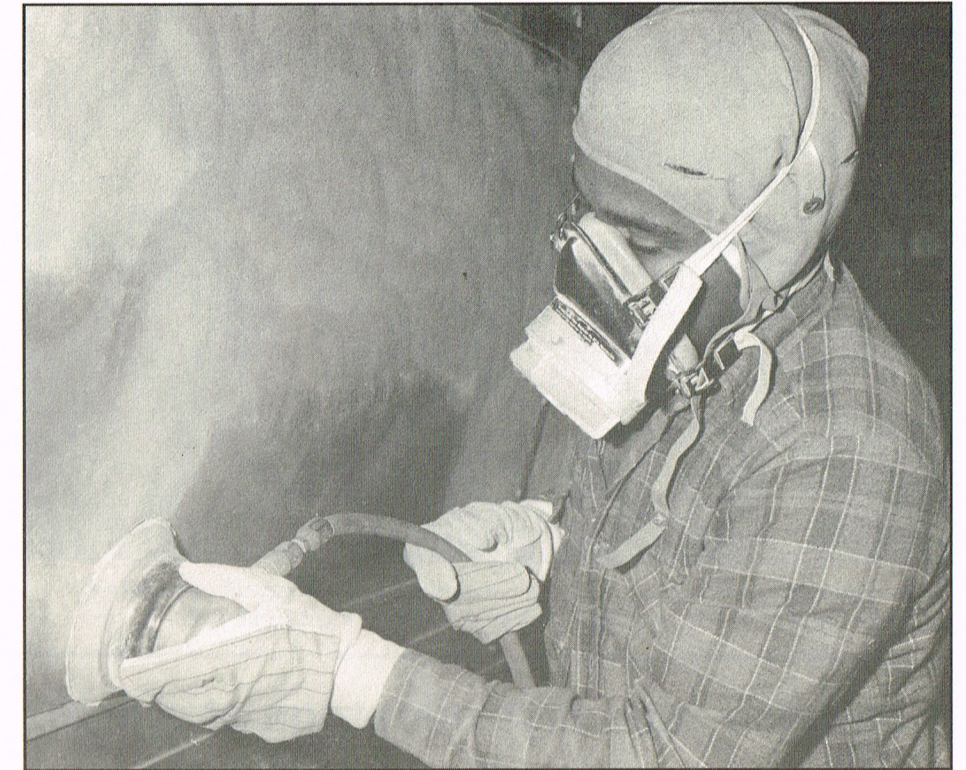


areas. Overseeing this part of the program was **Chuck Olcik**, paint shop foreman. **Jose Maldonado**, acting paint shop foreman, directs the work of the seven painters on the

second shift who do the interior and exterior painting as well as the restripping of the tri-color

which run the length of the cars on each side.

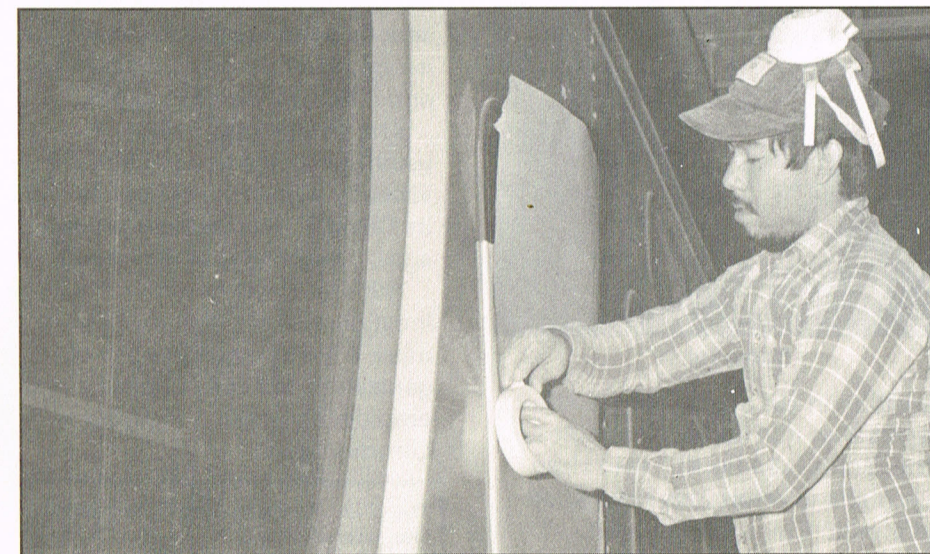
Dundovich said the painters are able to complete two cars a day. The program was set up by Olcik, and unit supervisor



Willis Sanders cleans the exterior lower wall of this car to remove graffiti.



Painter **Booker Thomas**, completes masking of conductor's window for painting and waxing.



Painter **Ben Ramirez** masks portion of a Pullman series car at Skokie Shops in preparation for painting following removal of graffiti.

Frank Vukovics. Skokie Shops staffers **Donald Angell**, production supply coordinator, and **Donald Hoard**, unit supervisor, Materials Control, were instrumental in bringing materials and manpower together.

Dundovich credited **Richard Gay**, superintendent of Budget and Manpower for Rail Vehicle Maintenance, with making arrangements for getting 11 full time temporary painters on the repainting project.



Switchman **James Hawk** and Deputy Executive Director, Operations **Elonzo Hill** get an opinion from 308 president **Clarence Knox** during O'Hare visit.

Operations deputy makes field visits, hears employees

Operations Division employees are getting an opportunity to let management in on their concerns— matters which impact on the individuals who keep the CTA operating.

Elonzo Hill, deputy executive director, Operations, said he and his staff are making field work location visits to give employees an opportunity to discuss their concerns in unrestricted candid conversation. The plan is to find solutions wherever possible to issues which are sensitive to employees. Hill said the visits will be continuous in his management program.

In a joint statement to operating employees, Hill and Amalgamated Transit Union, Locals 241 and 308, presidents **Elcosie Gresham** and **Clarence Knox** said employees are encouraged to discuss issues which they feel are important to their goals, and the goals of CTA.

The trio said valid issues raised by employees will be taken seriously, and solutions which are acceptable to both management and labor will be undertaken.

The Operations deputy is usually accompanied on his field visits by a union president as well as **David T. Martin**, senior manager, Transportation Personnel.

Hill said another aim of the field location visits is to make CTA a more efficient and effective organization with management and employees working together in a common goal.

The CTA Pension office has relocated. The new address is:
Suite 2026
221 N. LaSalle St.
Chicago, Illinois 60601
Phone: (312) 444-9694

Controller runs first marathon at age 50

CTA assistant superintendent of rail communications **Harry Horn** was among the 8,500 people to participate in last October's "Chicago Old Style Marathon."

The 26.2 mile trek began at Daley Center Plaza and ended along Lake Shore Drive.

It was the first marathon for Horn who is a member of the Chicago Walkers Club. He began his walking program in 1985.

"I saw Chicago and the CTA from a different perspective during the marathon," said Horn. "Walking under the structure at five different locations, I saw some areas of Chicago which I had never seen before," he added. Horn said he had planned to train for the event, but with a very busy schedule which includes service as a non-commissioned officer in the Air Force Reserve, training for the marathon was impossible.

Horn's goal was to finish the



Harry Horn

marathon in six hours, but the effort required an additional 21 minutes. "The fact is I did finish," said Horn who plans to return this year when the annual Chicago Old Style Marathon gets underway. Horn was a recipient of the Old Style medalion for his successful completion of the walk.

Service anniversaries

November 1988

40 Years

Frank Johnson, Office Supp. Svcs.

35 Years

George Barber, Archer
Giuliano Caruso, Forest Glen Mtce.
Aaron Fairfax, Kedzie
George Grafer, Forest Glen
Ernest Hunter, 103rd Street
Wayne Lambert Jr., 69th Street
Calvin Webb, Archer Mtce.

30 Years

John Angelo, Oper., Comm. & Power
John Coleman, Rail Dist. West
Margaret Conway, Claims
Donald Johnson, Esc. Mtce.
Benjamin Morris Jr., Oper.,
Comm. & Power
Daniel O'Rourke, Conv. & Diff't'l
Ludwig Scheuerle, Rail Service
Phillip Stokes, 103rd Street

25 Years

George Crawford, 69th Street
Kenneth Edwards, 69th Street
Sylvester Horbach, Bus Service
Willie Lipsey, Bus Dist. B
Willie Mitchner, 77th Street
Frederick Shaw, 69th Street
Roosevelt Simpkins, Kedzie
Paul Spencer, Oper., Comm. & Power
Jerry Taylor, Archer
Richard Umbra, Limits
Joseph Ward Jr., North Park Mtce.
Phillip Wood, 77th Street

December

35 Years

Ozie Davis, 69th Street
Walter Lemons Jr., Office Admn.
Lester Smith, Workers Comp

30 Years

Mitsuo Ogata, Forest Glen

25 Years

Thomas Barry, Forest Glen
Albert Bastean, North Park
Robert Brown, Quality Control-Bus
Thomas Cameron, Rail Syst. Jan. Svc.
Kenneth Chrabasz, Bus Pers.-North
Eugene Church, Forest Glen
Charles Herbert, Limits
Tyree Johnson, Claims
Vernon Knight, Gen'l Mtce.
Donald Kostecki, Howard/Kimball
Walter Lindberg, Howard/Kimball
Ronald Oclon, Elec. Mtce.-North
Dorothy Rhymes, South Section
Charles Robinson, Bus Dist. B
Kenneth Sandrik, Bus Radio Mtce.
William Stritzel, Limits

January 1989

40 Years

Robert Desvignes, Oper's Admn.
Stanley Kubicz, Forest Glen

35 Years

Watkiel Edwards, Central Bus Dist.
Thomas Warren, 77th Street
John Weber Jr., North Park
Robert Zimmerman, Forest Glen

30 Years

George Cox, Elec. Mtce.
Harvey Heide, Esc. Mtce.
Charles Kehoe, South Shops
Louie Lee, 77th Street
Edward Schwamb, Bus Pers., North
John Smith, Kedzie

25 Years

Joseph Covais, Bus Dist. C
Robert Fields, Bus Dist. C

Jonathan Harris Jr., Douglas/Congress
Fred Labern, Forest Glen
Theodore Mason, South Shops
Clarence Van Middlesworth, North Park
Charles Washington, 69th Street
James Washington, Bus Instruction
Arthur Whitfield, Forest Glen
Anthony Zajac, North Park

February

45 Years

William Ruddle, Lawndale

40 Years

Duane Reed Jr., Elect. Mtce.

35 Years

George Booker, Oper. Comm. & Power
Julius Brazil, Adm. Services
Samuel Clark Jr., 103rd/Stony
William Harris, Bus Dist. C
Richard Lane, Bus Instruction
Timothy Mulvey, 69th Street
Donald Schaffer, Forest Glen

30 Years

Frank Bailey, 77th Street
Richard Brown, 77th Street
Joseph Browne, Gen'l Mtce.
Thomas Mortell, Douglas Congress
Donald Prendergast, South Shops
Wade Simmons, Kedzie

25 Years

Herman Coleman, 69th Street
Kenneth Czachowski, Bus Pers., South
Dorothy Etscheid, Pensions
Tommie Garner, North Park
Marcel Hill, Budget & Manpower
Zeke Jagst, North Park
Gussie Jones, North Section
Mitchell Moore, 103rd/Stony
Sandy Portis Jr., Adm. Services
Roy Smith, Power & Way

CTA insurance dependent coverage is not automatic

Insurance coverage for new dependents of CTA employees is **not an automatic procedure**. Your dependents **must** be enrolled. Enrollment of new dependents is not complicated, but it must be done correctly to avoid problems at a later date when claims for the new dependents might be submitted.

To add or delete dependents, an employee must fill out a health benefits election card and submit it to the Benefit Services department in room 750 of the Merchandise Mart. Proof for all changes, such as birth certificates, marriage license/divorce decree, must also be shown when the benefit election card is submitted. The election card must be submitted to Benefit Services within 30 days of the change. Otherwise, the desired changes will be started the day the card is submitted. Actual coverage will not be effective until all documentation is provided.

CTA employees are not permitted to claim a common law spouse for CTA insurance coverage; nor are you allowed to claim children for whom you are only the legal guardian, or a child without a birth certificate, when there is no evidence of court-ordered support for the child. Likewise, parents, grandparents, brothers, or sisters may not be included for CTA insurance coverage.

Questions concerning dependent status and insurance coverage should be directed to the Benefit Services department in the Merchandise Mart on extension 3617 or 3618.

A Fond Farewell



When Claims/Law Administration director **Charles E. Marble** retired January 1, he went out in flames via a roast from his co-workers, family and friends.

The occasion also marked retirement for his wife, agent supervisor **Mary Marble**. The grand style occasion which was held at Chicago's southwest side Sabre room signaled the close of a 30-year career for Marble, and 22 years for his devoted wife.

More than 200 well wishers filled the ballroom where a sumptuous meal was served, and the evening was spent dancing to the music of the "Gentlemen of Leisure" band. Meanwhile, more than a few of Marble's friends kept the fire hot for him as the former Kedzie bus operator was thoroughly basted. Participants took the Marble family down memory lane from the retiring Claims/Law administration director's high school days in Atlanta to his community, church and career activities in Chicago.

Participants included Cook County Commissioner **Sam Vaughn**, himself a retired CTA claims representative, **John Davis**, manager of CTA's Joint Development department, **Richard (Rick) Willis**, editorial supervisor, CTA Marketing, State Senator **Howard B. Brookins**, of the 18th district, and **Danny Lawson**, president of Lawson National Bus Distributors.

Marble's brother, retired CTA schedule maker **James E. Marble**, was emcee for the evening.

Marble, a native of Atlanta, and his wife, a native of Mississippi, plan to do some traveling, but will remain in Chicago. The Marbles are the parents of a son and two daughters, and are active in the St. Sabina parish. The family resides on the city's southside.

Danny Lawson, president of Lawson National Bus Distributors, livens things up at the Sabre Room retirement roast for Claims/Law Administration Director **Charles E. Marble**. Enjoying the moment at the head table are (from left) Marble's daughters, **Spring** and **Sharon Marble**, and wife, agent supervisor **Mary Marble**, also retiring after 22 years of CTA service.



Traffic checker **Bernie Devers** (left), a 25-year CTA veteran, is the center of attention as a friend, **Claudia Cunningham**, pins a boutonniere on him.

Devers was the guest of honor at a retirement reception in the CTA board room. Others present for the event were **Norman Oswald**, director of Schedules, and **Ernest Phelps**, superintendent, Traffic Data.



Gerald Kurowski(left), director, Payroll Operations, presents **Mrs. Valaria Bowman** with a small token of appreciation from her friends and CTA co-workers upon her retirement after 45 years of CTA service. Beaming with pride is her husband, retired insurance salesman **Edward Bowman**.

Anyone who ever had a question about accumulated vacation, floaters and other holidays, leave of absence, or a variety of other matters concerning payroll will remember **Valaria Bowman**.

Mrs. Bowman, a general office control clerk in the payroll department, was always happy to oblige a fellow employee who may have had a question about such matters, and often helped set records straight when things appeared to be going awry.

On January 1, Valaria, a lady with an infectious smile, a sense of dedication, and the CTA team spirit, retired after 45 years of service.

A luncheon was held in her honor at the Merchandise Mart Plaza where some 75 people attended to wish her a fond farewell. On hand for the festive occasion were Mrs. Bowman's husband, retired insurance salesman Edward Bowman, and her parents, Mr. and Mrs. **Martin Johnson**. Her father has been a CTA pensioner for more than 20 years.

Master of ceremonies was **Gerald Kurowski**, director of Payroll Operations. A retirement open house for Mrs. Bowman was held in the CTA board room. Friends remembered her with a cash gift.



John Powers, associate general attorney, litigation (left), presents a plaque to retiring CTA associate attorney **John McGarry**, a CTA employee for 32 years. Present for the occasion was **Mrs. Marilyn McGarry**, the honoree's wife, and two of their grandchildren. The event was held in the CTA board room.

CTA Bus Instructor Named to Army Reserve I.G. Office

Bus instructor **Willie J. McFall**, a 15-year CTA employee, has been named assistant to the Inspector General for the 416th Engineer Command, United States Army Reserve.



McFall is a master sergeant in the Army Reserve with a combined total of 22 years active and reserve Army service.

Previous army assignments have included service as first sergeant of the 85th Division (Training), and the 416th Engineering Com-

mand, operations NCO, and personnel sergeant.

In his new assignment, Sergeant McFall will be responsible for upholding and safeguarding U.S. Army regulations and standards. He has been recommended to attend a six-week Army Inspector General course.

McFall began his CTA service as a bus operator on January 31, 1974, and was subsequently named to instruction at the Limits training center in 1981. McFall and his wife, Marilyn, a registered nurse at Children's Memorial Hospital, reside in Maywood with two of their three daughters, Heather, and Heide, and son, James. An older daughter, Juanita, is a recent Loyola University graduate now working as a clinical psychologist.

Retirements in January/February/March

Sammy Adams, Lawndale, 25 Years
 Victor T. Andrade, North Park, 16 Years
 Louis O. Barron, Kedzie, 32 Years
 Love Berry, 95th Street, 31 Years
 Wilbert L. Blakely, South Shops, 30 Years
 Thomas J. Boldt, Data Center, 27 Years
 Valeria A. Bowman, Finance, 45 Years
 Catherine T. Brady, Gen'l Atty./Law, 9 Years
 Francis L. Brady, Pers. Admn., 38 Years
 William H. Bragg, 69th Street, 32 Years
 Raymond R. Burkhardt Jr., Archer, 27 Years
 Joseph B. Chapman, Madison/Wabash, 35 Years
 Samuel Clark Jr., 103rd/Stony, 34 Years
 John F. Coleman, Jefferson Park, 30 Years
 Archie B. Davis, 69th Street, 31 Years
 Burnett D. Devers, Schedules, 25 Years
 William J. Echols, 77th Street, 28 Years
 Robert H. Evans, Skokie Shop, 5 Years
 George F. Favre, West Shops, 19 Years
 Walter F. Gibson Jr., Archer, 37 Years
 John W. Glatzel, North Park, 25 Years
 Leon Griffith Sr., South Shops, 25 Years
 Timothy Hall, Archer, 35 Years
 Virginia G. Harrer, Skokie Shop, 27 Years
 Edward J. Hennessy, South Shops, 20 Years
 Bert V. Hukill, Lawndale, 33 Years
 Raymond Jackson, Forest Glen, 28 Years
 Clifton Jones, 77th Street, 31 Years
 William F. Jones, Madison/Wabash, 37 Years
 Nathan M. Kaplan, O'Hare, 18 Years
 Donald R. Kostecki, Kimball, 25 Years
 Clinton I. Lewis, 69th Street, 31 Years
 Winmon Lewis Jr., South Shops, 33 Years
 Melvin E. Link, Training Center, 38 Years
 Jimmie Locke Jr., Archer, 25 Years
 Geraldine B. Lomas, Howard St., 17 Years
 Charles E. Marble, Gen'l Atty./Admn. Svcs., 30 Years
 John D. Masterson, Fac. Engr. & Mtce., 15 Years
 Thomas E. McCue, Gen'l Atty./Claims, 33 Years
 James W. McDonald Sr., Kedzie, 32 Years
 John B. McGarry, Gen'l Atty./Law, 32 Years
 James McGrew Jr., Archer, 32 Years

Carl McQuay, Lawndale, 36 Years
 Edward D. McSweeney, West Shops, 31 Years
 Edward A. Meskimen, South Shops, 37 Years
 William E. Miller, Lawndale, 29 Years
 Bernard Moore, West Shops, 29 Years
 William A. Moreland, Forest Glen, 25 Years
 Richard F. Morrow, 77th Street, 37 Years
 Bernard J. Murphy, Forest Glen, 29 Years
 Clinton Murray, Archer, 25 Years
 Carl E. Myers, Limits, 25 Years
 Jorge J. Negron-Cortes, Limits, 21 Years

Robert J. Oestereich, North Park, 34 Years
 Loren W. O'Rourke, Forest Glen, 29 Years
 Walter J. Piper Jr., Forest Glen, 40 Years
 Henry J. Radtke Jr., South Shops, 27 Years
 Fred B. Ridley, Gen'l Atty./Claims, 22 Years
 Lucretia A. Russell, Agent Dist., 26 Years
 Rudolf A. Schoen, West Shops, 27 Years
 Frederick D. Shaw, 69th Street, 25 Years
 Milford L. Shelton, Kedzie, 31 Years
 David Shepherd, 61st Street, 36 Years
 L. J. Simpson, Lawndale, 32 Years
 Leonard Stewart, 95th Street, 26 Years
 Louis G. Stewart, West Shops, 30 Years
 John C. Stokes, 77th Street, 10 Years
 Walter L. Street, South Shops, 22 Years
 Edward J. Superczynski, West Shops, 41 Years
 Walter J. Trofimuk, West Shops, 14 Years
 Mariano L. Urdaz, North Park, 11 Years
 Fred Venhuizen, Forest Glen, 25 Years
 Frank J. Viola, Forest Glen, 10 Years
 Willie V. Webb, Kedzie, 32 Years
 William M. Wehrmeister, North Park, 20 Years
 Lynn C. Wilkerson, North Park, 28 Years
 Herbert D. Williams, 103rd/Stony, 32 Years
 Iller J. Williams, Dist. A, 33 Years
 Mario J. Ziocchi, Skokie Shop, 36 Years

Disabilities

Jean G. Eves, Congress, 19 Years
 Stewart Hinton Jr., North Avenue, 15 Years
 Diane Hymon, South Shops, 14 Years
 Kevin W. Sparks, Congress, 14 Years
 Oliver W. Watson, 77th Street, 15 Years

February

Barry L. Brown, 63rd/Ashland, 32 Years

Edward J. Gorz, Forest Glen, 29 Years
 Ralph J. Keane, South Shops, 42 Years
 Fred Labern, Forest Glen, 25 Years
 George A. Lahori, 77th Street, 32 Years
 Mary J. Marble, Central Dist., 22 Years
 Roy W. Mohler Jr., Comm. & Power, 30 Years
 Walter D. Moore, West Shops, 25 Years
 Nathaniel Mosley, Kedzie, 31 Years
 John L. Neely, 98th Shop, 18 Years
 Maurice F. O'Connor, South Shops, 34 Years
 Donald V. Schaffer, Forest Glen, 34 Years
 John Singleton Jr., 69th Street, 31 Years
 Richard W. Umbra, Limits, 25 Years
 Minnie L. Wakefield, O'Hare, 16 Years
 Jerry West Jr., 63rd/Ashland, 35 Years

Disabilities

Albert Armstrong, Limits, 21 Years
 Deborah F. Brown, Kedzie, 10 Years
 Charles Rogers Jr., 63rd/Ashland, 21 Years
 Thomas J. Rusinak, Equip. Engr. & Mtce., 11 Years
 Joseph G. Smreczak, Forest Glen, 18 Years
 Learline S. Stewart, 69th Street, 10 Years

March

Edward H. Ahlbrand, Materials Mgmt., 29 Years
 Thomas F. Blaney, 95th Street, 29 Years
 Joseph Buscemi, West Shops, 28 Years
 Ernest Dittsworth, Forest Glen, 25 Years
 Charles Edwards, 63rd/Ashland, 38 Years
 Rosemary Kenny, Finance, 46 Years
 Donald R. Mitchell, 77th Street, 32 Years

Disabilities

James Barlow, Madison/Wabash, 10 Years
 Donald F. Cole, 69th Street, 11 Years
 Shirley Louis, Transportation, 10 Years
 Glenda D. Maxey, Fac. Engr. & Mtce., 12 Years
 Imogene Redd, West Shops, 16 Years
 Joseph G. Salvato, O'Hare, 20 Years
 David A. Steventon, West Shops, 23 Years

1989 ticket agent, bus, rail competitions get a good start

CTA's 1989 annual big three Ticket Agent TieUp, Third Rail RoundUp, and Bus Roadeo are off to a good start as **John Perkins**, **James Zepp**, and **Thomas Wilson**, respective chairmen of the events, have outlined their programs
 Preliminary competition for

ticket agents and Third Rail RoundUp contestants was held in April. Tentative plans call for the bus roadeo preliminary competition to be held on April 9, 16, and 23.

Ticket Agent and Third Rail Roundup finalists are expected to be posted in May. The 1989 Bus Roadeo finalists will be named in

June. Although no dates have been set for either the Third Rail or Bus Roadeo final contests, Ticket agent TieUp finals are set for May 21 when a winner will be chosen.

The APTA international Bus Roadeo in which CTA will participate, will be held in Atlanta this fall.

IN MEMORIAM

George F. Brichacek, 81, Lawndale, Emp. 1/13/36, Died 1/1/89
 Richard F. Caplis, 88, Shops & Equip., Emp. 12/8/43, Died 11/5/88
 Thornton Cherry, 78, West Sect., Emp. 9/17/48, Died 1/15/89
 Claude Conley, 97, Shops & Equip., Emp. 12/8/43, Died 12/4/88
 Chester C. Cudek, 68, West Shops, Emp. 7/12/45, Died 11/26/88
 John Danloe, 86, Shops & Equip., Emp. 2/5/30, Died 12/22/88
 Joseph Dennesaites, 79, 69th St., Emp. 1/20/43, Died 1/20/89
 Elizabeth Diamond, 85, West Sect., Emp. 7/8/46, Died 1/2/89
 A. J. DiGiovanni, 67, Mtrls. Mgmt., Emp. 1/28/48, Died 11/24/88
 Albert A. Duckett, 70, 61st St., Emp. 9/30/69, Died 1/26/89
 Stanley F. Dymon, 87, North Park, Emp. 10/4/23, Died 12/15/88
 Gerald K. Farrell, 65, Forest Glen, Emp. 2/10/47, Died 1/2/89
 David A. Fisher, 73, Security, Emp. 11/18/57, Died 1/9/89
 Patrick Flatley, 85, North Sect., Emp. 9/11/29, Died 12/4/88
 Louis Fucarino, 81, Track, Emp. 2/20/29, Died 1/26/89
 Harry L. Grant, 75, 77th St., Emp. 12/12/40, Died 1/29/89
 Gerald A. Griffin, 85, Elect., Emp. 10/10/18, Died 1/7/89
 Paul Gunther, 87, North Park, Emp. 8/24/23, Died 11/15/88
 Anton A. Halek, 88, North Avenue, Emp. 3/20/29, Died 1/28/89
 Ellen J. Hampton, 93, 61st Street, Emp. 11/19/28, Died 12/7/88
 Joseph J. Hartl, 59, Fac. Engr. & Mtce., Emp. 2/24/59, Died 12/25/88
 William M. Hass, 72, North Park, Emp. 5/4/67, Died 1/13/89
 Dorothy Hatchett, 54, Control Center, Emp. 2/2/57, Died 11/24/88
 Douglas M. Healy, 78, Veh. Mtce., Emp. 2/9/51, Died 11/16/88
 Dorothy E. Holland, 69, Safety Assur., Emp. 3/25/74, Died 11/15/88
 Clifford L. Howard, 66, Madison/Wabash, Emp. 9/24/47, Died 12/29/88
 Richard E. Jennings, 77, 77th Street, Emp. 7/22/46, Died 12/14/88
 Lowry L. Johnson, 89, 77th Street, Emp. 9/19/23, Died 12/8/88
 Anton J. Kalata Sr., 79, Archer, Emp. 1/11/43, Died 12/29/88
 Eugene C. Kennard, 61, 77th Street, Emp. 2/6/48, Died 12/3/88
 Nick Kochopolus, 63, South Shops, Emp. 9/30/46, Died 1/6/89
 George M. Larson, 82, Skokie Shop, Emp. 7/17/46, Died 1/17/89

Chester Laskowski, 78, Engr., Emp. 6/18/36, Died 1/14/89
 Kathryn C. Leahy, 82, West Sect., Emp. 10/4/41, Died 5/23/88
 Carl Liljehorn, 81, Forest Glen, Emp. 11/7/33, Died 11/18/88
 Walter A. Loftlin, 73, 61st St., Emp. 7/1/80, Died 12/26/88
 John Lukac, 85, Shops & Equip., Emp. 3/6/23, Died 12/10/88
 Stanley Marszalek, 92, Lawndale, Emp. 1/14/20, Died 1/21/89
 John J. McCarthy, 75, Transp., Emp. 6/24/36, Died 12/28/88
 Arthur McDermott, 80, Elect., Emp. 8/23/35, Died 1/1/89
 Anna M. McNichols, 85, West Sect., Emp. 4/13/40, Died 12/15/88
 David E. McGowan, 79, 69th St., Emp. 3/24/41, Died 1/6/89
 Frank M. Mendyk, 75, Transp., Emp. 7/12/43, Died 11/26/88
 Ora Miller, 68, Madison/Wabash, Emp. 2/20/61, Died 1/3/89
 Maynard J. Moran, 80, Transp., Emp. 3/13/34, Died 1/24/89
 Thomas Mullin, 75, Veh. Mtce., Emp. 3/6/47, Died 12/26/88
 Eileen J. Neurauder, 71, Public Affairs, Emp. 10/12/43, Died 11/28/88
 Stanley Niedojaldo, 86, Shops & Equip., Emp. 9/2/42, Died 1/6/89
 Robert H. Nord, 71, Veh. Mtce., Emp. 2/24/47, Died 12/28/88
 Thomas B. O'Connor, 80, Executive, Emp. 1/14/36, Died 1/23/89
 Vito L. Palumbo, 65, West Shops, Emp. 5/29/46, Died 1/12/89
 Bernard E. Pearson, 77, North Sect., Emp. 8/21/41, Died 12/30/88
 Joseph B. Pellikan, 99, North Avenue, Emp. 8/22/41, Died 1/22/89
 Leonard T. Penny, 85, Dist. D, Emp. 11/29/27, Died 12/29/88
 Valerie Pfannkuche, 79, West Sect., Emp. 5/7/60, Died 12/9/88
 D. F. Powell Sr., 59, Storeroom 30, Emp. 8/10/53, Died 11/12/88
 Joseph P. Quick, 89, Wilson Shop, Emp. 3/13/23, Died 1/26/89
 Paul W. Reid, 77, Archer, Emp. 8/18/37, Died 12/21/88
 Dorothy M. Richter, 86, West Sect., Emp. 7/10/28, Died 12/24/88
 Gladys E. Ruediger, 77, West Sect., Emp. 7/16/69, Died 11/28/88
 Joseph S. Ruzich, 84, Engineering, Emp. 6/12/24, Died 12/16/88
 Earl M. St. Pierre, 83, Kedzie, Emp. 4/22/27, Died 12/16/88
 James Sankey, 57, Beverly, Emp. 12/6/57, Died 1/17/89
 Matt Sarich, 87, Archer, Emp. 5/17/28, Died 12/27/88

Joseph S. Simel, 82, Shops & Equip., Emp. 5/10/42, Died 12/26/88
 Richard A. Sommers, 79, Beverly, Emp. 11/30/36, Died 12/21/88
 Stanley C. Soparas, 74, Dist. B, Emp. 12/9/57, Died 12/6/88
 Frank Strasser, 97, Shops & Equip., Emp. 4/30/47, Died 12/3/88
 Robert C. Thomas, 62, Control Center, Emp. 4/9/62, Died 11/15/88
 J. W. Tiefenbach, 86, Keeler, Emp. 5/25/26, Died 11/3/88
 M. VanDerhaeghen, 82, North Sect., Emp. 1/5/29, Died 1/21/89
 W. R. Vandervest, 73, Veh. Mtce., Emp. 4/23/47, Died 11/17/88
 Harold W. VonLaven, 76, Forest Glen, Emp. 9/8/36, Died 1/9/89
 Walter F. Wantroba, 72, 69th St., Emp. 3/17/43, Died 1/2/89
 Edward J. Whiting, 67, Fac. Eng. & Mtce., Emp. 8/1/45, Died 11/25/88
 Roy E. Williamson, 73, North Park, Emp. 3/29/54, Died 11/22/88
 William T. Yeatman, 79, 69th Street, Emp. 12/11/40, Died 11/23/88
 Burl B. Yeoman, 91, Archer, Emp. 5/11/26, Died 1/16/89
 Frank A. Zemaitis, 76, Beverly, Emp. 1/6/43, Died 11/23/88



Thomas B. O'Connor, 80, former CTA general manager, died January 26 at Americana Health Center in southwest suburban Oak Lawn.

Mr. O'Connor assumed the transit authority's chief management position in 1964, and was CTA's top executive officer until his retirement in 1973.

He began his transit career as a student engineer in 1935 with CTA's predecessor, the Chicago Surface Lines, where he gained experiences from streetcar motorman and depot clerk to traffic planner and schedule-maker.

The former general manager was buried at Holy Sepulchre cemetery. He is survived by his wife, Alice.

CTA Poster Night

Patti Hoyle Heavens, CTA Police community representative, was the Chicago Bull's honorary "ball person" on CTA Poster Night recently. It was a banner night for CTA Bulls fans as the home team defeated the feisty Washington Bullets 117-106 before a standing room only crowd. The occasion marked the Bulls' 57th consecutive sellout.



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Transit News is published for employees and retirees of CTA. Editorial and graphics by the Marketing Department, Lynn Small, Manager. Director of Publications and Graphics, Jack Sowchin. Editor, Rick Willis. Graphic Designer, Margaret Maier. Contributing Writers: Jeff Stern, Don Yabush. Printing provided by the Management Services Department. Distributed free of charge to all active and retired CTA employees. Annual subscription price to others, \$5. CTA TRANSIT NEWS, Room 730, Merchandise Mart Plaza, P.O. Box 3555, Chicago, IL 60654.