

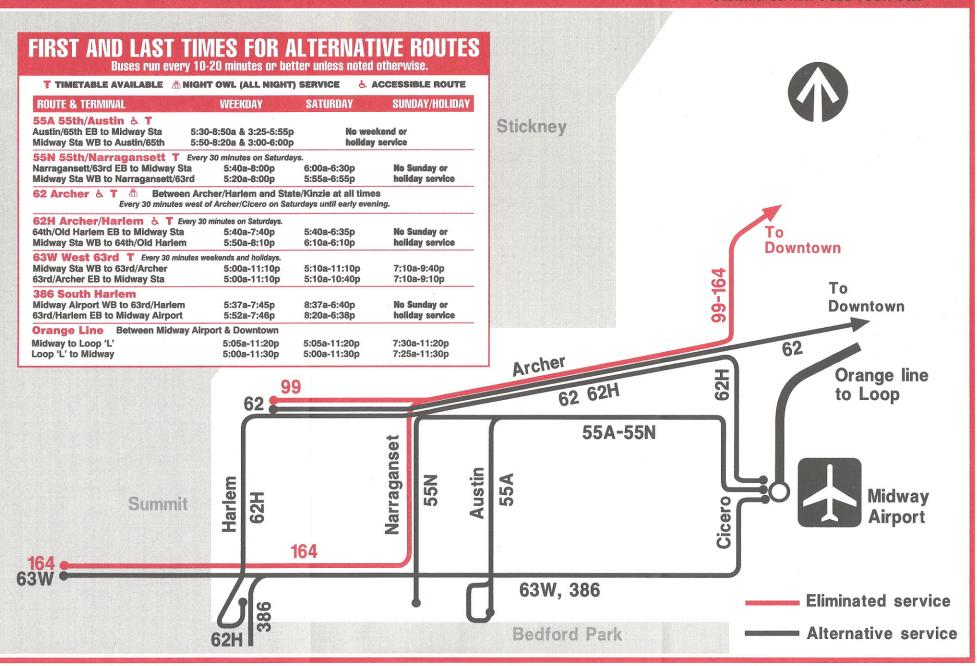
## Alternatives To Discontinued Bus Routes:

.99

164

Effective Monday, October 6, 1997 tarting Monday, October 6, 1997, routes 99 Stevenson Express and 164 Narragansett Express will be discontinued. Alternatives are buses 55A, 55N, 62, 62H, 63W, Pace 386, and Orange Line trains. See map and times below.

Customer Service: 1-888-YOUR-CTA



## o Our Customers:

As you may have heard, the CTA is making a series of service changes. This is part of our efforts to safeguard the future of the CTA by getting costs under control and balancing our budget. State and federal aid have drastically declined over the past several years, forcing us to make some difficult choices while continuing to try and serve as many people as we can.

This brochure is to notify you of the routes in your community that are affected, and to identify nearby alternatives.

It is important to know that before any changes were made, CTA staff carefully analyzed all of our bus routes and rail lines and our hours of service. Like any responsible business, we tried to identify waste and inefficiency. We cut our administrative costs first, saving more than \$62 million.

But we also had to examine service. Over the years, travel and commuting patterns change. In the past 10 years, CTA ridership has declined by 30%. The CTA cannot afford to continue offering service that is under-used. However, every decision was weighed with riders in mind. We remain committed to ensuring that every neighborhood in the city continues to have access to our system.

We are only making changes where we believe they are absolutely necessary, and where alternate service is available nearby. Ultimately, only about 3% of the CTA's service is affected.

We regret any inconvenience to our riders. And we hope you will be able to use the alternate service we have identified to meet your transit needs.

Chicago Transit Authority



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