CONNECTING SERVICES

CTA Connections. Visit transitchicago.com or call 1-888-YOUR CTA for specific route, fare and schedule information.

At Union Station downtown, most CTA buses board on Canal or Jackson, including popular routes to North Michigan Avenue and Illinois Center, (Jackson Blvd, bus reroutes thru April 2010)

Board CTA Blue Line trains at the Clinton/Congress subway station, two blocks south of Union Station, Board CTA Brown. Orange, and Purple Line trains at the Quincy/Wells Elevated Station, three blocks east of Union Station.

Seasonal service is also available to the United Center. Soldier Field and the Lakefront Museums.

Outside of downtown, CTA buses serve Western Avenue.

PACE Connections. Pace buses connect with Metra trains at a number of suburban stations, primarily at peak rush hour periods.

Connections are not guaranteed between Metra trains, or between Metra trains and services of other rail and bus carriers.

TICKET INFORMATION

Monthly Pass — Save over 40%. Good for unlimited travel between the fare zones indicated on the ticket during a calendar month. The pass is not transferable.

10-Ride Ticket — 20% savings. Good for ten one-way trips between the fare zones indicated on the ticket. Valid for one year from date of purchase. One ticket can be shared by people riding together.

One-Way Ticket — Good for one-way travel between the fare zones indicated on the ticket. Valid for one year from date of purchase.

Link-Up — Monthly ticket holders can purchase a Link-Up sticker for connecting travel on CTA and Pace buses. CTA usage is restricted to the 6:00 to 9:30 a.m. and 3:30 to 7:00 p.m. weekday rush hour periods.

Metra/Pace PlusBus — Good for unlimited travel on all Pace suburban buses during a calendar month. Must be purchased in conjunction with a Metra Monthly Pass.

Regional Rail Program — (Not applicable on the South Shore Line) A Monthly Pass, 10-Ride or One-Way ticket can be used for travel between same zones on any Metra line.

Children's Weekday Fares — Children 6 and under ride free when accompanied by a fare-paying adult (up to three children free per adult). Children 7-11 save approximately 50% on a One-Way ticket. Under no circumstance will children under seven years of age be permitted to travel alone. If Metra personnel discover young children left unattended, the proper authorities will be notified.

PASSENGERS FIRST

Providing the safest, most secure travel environment is Metra's highest priority. Passengers can help keep Metra safe and secure by reporting unattended packages and suspicious activity.

IF YOU SEE SOMETHING, SAY SOMETHING



Call Metra Police 312-322-2800

Never Assume Someone Else Will Make the Call



Let's count on each other for a safe ride

Metra Passenger Services Weekdays 8 a.m. - 5 p.m. (312) 322-6777

Daily 5 a.m. - 1 a.m. 836-7000 (Any Local Area Code)

Transit Information Center

TTY (312) 322-6774

TTY (312) 836-4949

To inquire about lost articles, call Metra's lost and found office at (312) 322-4269.

Metra Web Site: www.metrarail.com

METRA TICKET ORDERING PROGRAMS

Ticket-By-Mail/Ticket-By-Internet — Visit our website for more information.

WHERE TO PURCHASE TICKETS

Downtown/Outlying Stations — All Metra ticket types can be purchased at downtown stations or at outlying stations where a ticket agent is on duty.

On the Train — A One-Way cash fare can be purchased on the train from the conductor. However, if an agent is on duty at the station where you boarded, the conductor will charge an additional \$3.00.

CHECK ACCEPTANCE POLICY

Personal checks will be accepted only for the amount of transportation charges (\$10,00 or more). Checks must be made payable to Metra. Personal checks must include name address, home and work phone numbers. A valid Illinois, Indiana or Wisconsin drivers license or state issued photo identification card is required. An assessment will be charged for any check returned by the bank on which drawn. This charge will be added to the face amount of the check and included in the amount due. FORM 90 02/10



Chicago to Joliet

CHICAGO (cus)

Summit















Joliet to Chicago - Monday through Friday

ZONES	6	STATIONS	914	916	918
			AM	AM	AM
Н		JOLIET LV:	5:45	6:25	7:05
G	•	Lockport	5:51	6:31	7:11
Е	•	Lemont	6:00	6:40	7:20
D	•	Willow Springs	6:09	6:49	7:29
С	•	Summit	6:17	6:57	7:37
Α	•	CHICAGO (Union Station) AR:	6:50	7:30	8:10

Chicago to Joliet - Monday through Friday

ZONES	Ġ	STATIONS	917	919	921
			PM	PM	PM
Α	•	CHICAGO (Union Station) LV:	4:50	5:25	6:12
С	•	Summit	5:15	5:50	6:37
D	•	Willow Springs	5:23	5:58	6:45
Е	•	Lemont	5:33	6:08	6:55
G	•	Lockport	5:43	6:18	7:05
Н		JOLIET AR:	5:52	6:27	7:14

ACCESSIBLE STATION.

GENERAL INFORMATION

All information in this timetable is subject to change without notice. Metra is not responsible for lost articles, errors in timetables, or for inconvenience or damage resulting from missed stops, delayed, cancelled or missed trains, failure to make connections or shortages of equipment.

Bicycles: Small folding bicycles in protective covers are permitted on all trains. Standard bicycles will be accommodated on a first come first serve basis only on designated trains during weekday off-peak hours and on weekends. Bicycles are prohibited on weekday trains arriving in Chicago before 9:30 AM and departing Chicago between 3:00 PM and 7:00 PM and during major Chicago special events. Only three bicycles are allowed in priority seating areas on each accessible car. Standard bicycles cannot exceed 70 inches in length. Cyclists must be age 16 or older; cyclists 12-15 must be accompanied by an adult. Children under 12 are not permitted. Visit metrarail.com for rules, regulations and restrictions.

FARES EFFECTIVE FEBRUARY 1, 2010

Column A lists fares to/from downtown Chicago

Reduced Fares are available for Students, Children, Senior Citizens who are not eligible for the Seniors Ride Free Program, and Customers with Disabilities who are not enrolled in the Illinois Circuit Breaker Program.

ZONE	STATION	TICKET CLASS	Α	C	D	E	G	
A	UNION STATION	ONE-WAY 10-RIDE MONTHLY REDUCED ONE-WAY REDUCED 10-RIDE REDUCED MONTHLY	\$ 2.25 18.30 58.05 1.00 10.50 39.40					
С	*Summit	ONE-WAY 10-RIDE MONTHLY REDUCED ONE-WAY REDUCED 10-RIDE REDUCED MONTHLY	3.50 28.50 90.45 1.75 16.50 61.90	\$ 2.25 18.30 58.05 1.00 10.50 39.40				
D	*Willow Springs	ONE-WAY 10-RIDE MONTHLY REDUCED ONE-WAY REDUCED 10-RIDE REDUCED MONTHLY	4.00 32.30 102.60 2.00 19.00 71.25	2.50 20.00 63.45 1.25 11.50 43.15	\$ 2.25 18.30 58.05 1.00 10.50 39.40			
E	*Lemont	ONE-WAY 10-RIDE MONTHLY REDUCED ONE-WAY REDUCED 10-RIDE REDUCED MONTHLY	4.50 36.55 116.10 2.25 21.50 80.65	3.50 28.50 90.45 1.75 16.50 61.90	2.50 20.00 63.45 1.25 11.50 43.15	\$ 2.25 18.30 58.05 1.00 10.50 39.40		
G	*Lockport	ONE-WAY 10-RIDE MONTHLY REDUCED ONE-WAY REDUCED 10-RIDE REDUCED MONTHLY	5.50 43.80 139.05 2.75 25.50 95.65	4.50 36.55 116.10 2.25 21.50 80.65	4.00 32.30 102.60 2.00 19.00 71.25	3.50 28.50 90.45 1.75 16.50 61.90	\$ 2.25 18.30 58.05 1.00 10.50 39.40	
н	JOLIET	ONE-WAY 10-RIDE MONTHLY REDUCED ONE-WAY REDUCED 10-RIDE REDUCED MONTHLY	6.00 48.05 152.55 3.00 28.00 105.00	5.00 40.40 128.25 2.50 23.50 88.15	4.50 36.55 116.10 2.25 21.50 80.65	4.00 32.30 102.60 2.00 19.00 71.25	2.50 20.00 63.45 1.25 11.50 43.15	

ZONES B AND F ARE NOT SHOWN. FARES ARE BASED ON TRAVEL THROUGH THIS ZONE. * NO TICKETS SOLD AT THESE STATIONS.

A \$5.00 penalty will be charged in addition to any incremental charges (\$1.00 for the first zone and 50¢ for each additional zone) for travel beyond the zone limits of your ticket if you fail to notify the conductor. A \$1.00 surcharge will be added to your fare for currency transactions involving \$50.00 bills and larger.

Note: Only a one-way cash fare can be purchased on the train from the conductor. However, if an agent is on duty at the station where you boarded, the conductor will charge an additional \$3.00.

GENERAL INFORMATION CONTINUED

Baggage: There is no checked baggage on Metra trains. Because of limited space, non-folding carriages or other large items cannot be carried. Baggage should not block aisles or other seats. Please comply with train crew instructions.

Pets: Only service animals assisting customers with disabilities are permitted on trains.

Stop Overs / Transfers: On board personnel must be notified before your ticket is punched.

Lost Tickets / Refund Information: No refund or replacement ride will be permitted when a ticket has been lost, destroyed, stolen or unaccounted for on the day of travel. For refunds on unused or partially used tickets, consult a ticket agent at any downtown station. Refunds cannot be made on any ticket past its period of validity. Mail refund requests to Metra Revenue Accounting Deptartment 547 W. Jackson Blvd. Chicago, IL 60661.

TICKET INFORMATION CONTINUED

Student Fares — Full time students enrolled in an accredited grade school or high school can purchase a reduced One-Way, 10-Ride or Monthly pass. These tickets will be honored daily between the hours of 5:30 a.m. and 10:00 p.m.

When purchasing a ticket, students must present a Student ID Card or Letter of Certification. The Letter of Certification or Student ID must be displayed along with their ticket. Failure to do so will result in full fare payment. Student tickets are not transferable.

Group Fares — For prearranged groups consisting of 25-135 people call 312-322-6772 or visit metrarail.com for details.

Seniors Ride Free Program — Senior Citizens, 65 or older and living in the six-county region of Cook, DuPage, Kane, Lake, McHenry or Will are eligible to ride free by presenting their RTA-issued Reduced Fare Permit to the on-board personnel.

Disability/Senior Citizen Fares — Customers with Disabilities who have an RTA-issued Reduced Fare Permit are eligible for a reduced fare ticket. If you are enrolled in the Illinois Circuit Breaker Program, and have a RTA issued Circuit Permit, you are eligible to ridefree. Seniors, who are ineligible for the Seniors Ride Free Program due to residency restrictions are still eligible for a reduced fare by presenting their Reduced Fare Permit or Medicare Card.

U.S. Military Fares — Military personnel who produce proper active duty identification are eligible for a reduced one-way and ten-ride fare.

There is no train service on weekends or the following holidays: New Year's Day, Memorial Day, Independence Day, Labor Day, Thanksgiving and Christmas. On certain other days, such as Christmas Eve, New Year's Eve and July 3rd, modified schedules may be in effect. Please confirm times by calling before traveling on days when special schedules may be in effect.

A FEW CONSIDERATIONS

Smoking is not allowed on any trains, in any stations or on any platforms.

Reserving seats with parcels or coats is strictly prohibited.

Please refrain from placing feet on seats or upper deck railings.

Please keep doorways and aisles clear especially when passengers are attempting to exit or board at their stations.

When using electronic devices or cell phones listen or speak at a volume that does not disturb other passengers.

Maintain a clean environment by not leaving litter in trains or stations.

Passengers whose conduct is disorderly or abusive will not be allowed on, or will be asked to leave the train.

Obsene language, or that which is disturbing to others is prohibited.