## **PASSENGERS FIRST**

Providing the safest, most secure travel environment is Metra's highest priority. Passengers can help keep Metra safe and secure by reporting unattended packages and suspicious activity.

# IF YOU SEE SOMETHING, SAY SOMETHING



Never Assume Someone Else
Will Make the Call



Let's count on each other for a safe ride

Metra Passenger Services Weekdays 8 a.m. - 5 p.m. (312) 322-6777 Transit Information Center
Daily 5 a.m. - 1 a.m.
836-7000 (Any Local Area Code)

TTY (312) 322-6774

TTY (312) 836-4949

To inquire about lost articles, call Metra's lost and found office at (312) 322-4269.

Metra Web Site: www.metrarail.com

## **METRA TICKET ORDERING PROGRAMS**

Ticket-By-Mail/Ticket-By-Internet — Visit our website for more information.

## WHERE TO PURCHASE TICKETS

**Downtown/Outlying Stations** — All Metra ticket types can be purchased at downtown stations or at outlying stations where a ticket agent is on duty.

On the Train — A One-Way cash fare can be purchased on the train from the conductor. However, if an agent is on duty at the station where you boarded, the conductor will charge an additional \$3.00.

#### CHECK ACCEPTANCE POLICY

Personal checks will be accepted only for the amount of transportation charges (\$10.00 or more). Checks must be made payable to Metra. Personal checks must include name, address, home and work phone numbers. A valid Illinois, Indiana or Wisconsin drivers license or state issued photo identification card is required. An assessment will be charged for any check returned by the bank on which drawn. This charge will be added to the face amount of the check and included in the amount due.

## **FARES EFFECTIVE FEBRUARY 1, 2010**

Column A lists fares to/from downtown Chicago.

Reduced Fares are available for Students, Children, Senior Citizens who are not eligible for the Seniors Ride Free Program, and Customers with Disabilities who are not enrolled in the Illinois Circuit Breaker Program.

ZONE	STATION	TICKET CLASS	A	C	D	E	F	G	н	1	J
A	UNION STATION WESTERN AVE.	ONE-WAY 10-RIDE MONTHLY REDUCED ONE-WAY REDUCED 10-RIDE REDUCED MONTHLY	\$ 2.25 18.30 58.05 1.00 10.50 39.40								
С	RIVER GROVE BELMONT AVE. (Franklin Park) SCHILLER PARK	ONE-WAY 10-RIDE MONTHLY REDUCED ONE-WAY REDUCED 10-RIDE REDUCED MONTHLY	3.50 28.50 90.45 1.75 16.50 61.90	\$ 2.25 18.30 58.05 1.00 10.50 39.40							
D	ROSEMONT O'HARE TRANSFER	ONE-WAY 10-RIDE MONTHLY REDUCED ONE-WAY REDUCED 10-RIDE REDUCED MONTHLY	4.00 32.30 102.60 2.00 19.00 71.25	2.50 20.00 63.45 1.25 11.50 43.15	\$ 2.25 18.30 58.05 1.00 10.50 39.40						
E	PROSPECT HEIGHTS	ONE-WAY 10-RIDE MONTHLY REDUCED ONE-WAY REDUCED 10-RIDE REDUCED MONTHLY	4.50 36.55 116.10 2.25 21.50 80.65	3.50 28.50 90.45 1.75 16.50 61.90	2.50 20.00 63.45 1.25 11.50 43.15	\$ 2.25 18.30 58.05 1.00 10.50 39.40					
F	WHEELING BUFFALO GROVE	ONE-WAY 10-RIDE MONTHLY REDUCED ONE-WAY REDUCED 10-RIDE REDUCED MONTHLY	5.00 40.40 128.25 2.50 23.50 88.15	4.00 32.30 102.60 2.00 19.00 71.25	3.50 28.50 90.45 1.75 16.50 61.90	2.50 20.00 63.45 1.25 11.50 43.15	\$ 2.25 18.30 58.05 1.00 10.50 39.40				
G	PRAIRIE VIEW VERNON HILLS	ONE-WAY 10-RIDE MONTHLY REDUCED ONE-WAY REDUCED 10-RIDE REDUCED MONTHLY	5.50 43.80 139.05 2.75 25.50 95.65	4.50 36.55 116.10 2.25 21.50 80.65	4.00 32.30 102.60 2.00 19.00 71.25	3.50 28.50 90.45 1.75 16.50 61.90	2.50 20.00 63.45 1.25 11.50 43.15	\$ 2.25 18.30 58.05 1.00 10.50 39.40			
н	MUNDELEIN PRAIRIE CROSSING	ONE-WAY 10-RIDE MONTHLY REDUCED ONE-WAY REDUCED 10-RIDE REDUCED MONTHLY	6.00 48.05 152.55 3.00 28.00 105.00	5.00 40.40 128.25 2.50 23.50 88.15	4.50 36.55 116.10 2.25 21.50 80.65	4.00 32.30 102.60 2.00 19.00 71.25	3.50 28.50 90.45 1.75 16.50 61.90	2.50 20.00 63.45 1.25 11.50 43.15	\$ 2.25 18.30 58.05 1.00 10.50 39.40		
1	WASHINGTON ST. (Grayslake)	ONE-WAY 10-RIDE MONTHLY REDUCED ONE-WAY REDUCED 10-RIDE REDUCED MONTHLY	6.50 51.85 164.70 3.25 30.50 114.40	5.50 43.80 139.05 2.75 25.50 95.65	5.00 40.40 128.25 2.50 23.50 88.15	4.50 36.55 116.10 2.25 21.50 80.65	4.00 32.30 102.60 2.00 19.00 71.25	3.50 28.50 90.45 1.75 16.50 61.90	2.50 20.00 63.45 1.25 11.50 43.15	\$ 2.25 18.30 58.05 1.00 10.50 39.40	
J	ROUND LAKE BEACH LAKE VILLA	ONE-WAY 10-RIDE MONTHLY REDUCED ONE-WAY REDUCED 10-RIDE REDUCED MONTHLY	7.00 56.10 178.20 3.50 33.00 123.75	6.00 48.05 152.55 3.00 28.00 105.00	5.50 43.80 139.05 2.75 25.50 95.65	5.00 40.40 128.25 2.50 23.50 88.15	4.50 36.55 116.10 2.25 21.50 80.65	4.00 32.30 102.60 2.00 19.00 71.25	3.50 28.50 90.45 1.75 16.50 61.90	2.50 20.00 63.45 1.25 11.50 43.15	\$ 2.25 18.30 58.05 1.00 10.50 39.40
K	ANTIOCH	ONE-WAY 10-RIDE MONTHLY REDUCED ONE-WAY REDUCED 10-RIDE REDUCED MONTHLY	7.50 59.95 190.35 3.75 35.00 131.25	6.50 51.85 164.70 3.25 30.50 114.40	6.00 48.05 152.55 3.00 28.00 105.00	5.50 43.80 139.05 2.75 25.50 95.65	5.00 40.40 128.25 2.50 23.50 88.15	4.50 36.55 116.10 2.25 21.50 80.65	4.00 32.30 102.60 2.00 19.00 71.25	3.50 28.50 90.45 1.75 16.50 61.90	2.50 20.00 63.45 1.25 11.50 43.15

ZONE B IS NOT SHOWN. FARES ARE BASED ON TRAVEL THROUGH THIS ZONE. TICKET AGENTS ARE NOT AVAILABLE AT NORTH CENTRAL SERVICE STATIONS.

A \$5.00 penalty will be charged in addition to any incremental charges (\$1.00 for the first zone and 50¢ for each additional zone) for travel beyond the zone limits of your ticket if you fail to notify the conductor. A \$1.00 surcharge will be added to your fare for currency transactions involving \$50.00 bills and larger.

**Note:** Only a one-way cash fare can be purchased on the train from the conductor. However, if an agent is on duty at the station where you boarded, the conductor will charge an additional \$3.00.

METRA
NORTH CENTRAL SERVICE



# Chicago to Antioch

# EFFECTIVE FEBRUARY 1, 2010



- Western Ave.
- River Grove
- Belmont Ave./Franklin Park
- Schiller Park
- Rosemont
- O'Hare Transfer
- Prospect Heights
- Wheeling
- Buffalo Grove
- Prairie View
- Vernon Hills
- Mundelein
- Prairie Crossing
- Washington St./Grayslake
- Round Lake Beach
- Lake Villa

## ANTIOCH

**EFFECTIVE FEBRUARY 1, 2010** 

















Antioch to Chicago – Monday through Friday													
	1.		100	102	104	106	108	110	112	114	116	118	120*
ZONE	0	STATION	AM	AM	AM	AM	AM	AM	AM	AM	PM	PM	PM
K		Antioch LV:	5:20	5:55	6:08	_	6:45	6:49	9:05	11:00	3:00	5:07	7:02
J	•	Lake Villa	5:26	6:00	6:14	6:44	_	6:55	9:11	11:06	3:06	5:13	7:09
J	•	Round Lake Beach	5:30	6:04	6:18	_	6:55	6:59	9:15	11:10	3:10	5:17	7:13
		Washington St. (Grayslake)	5:33	6:07	6:21	6:50	_	7:02	9:18	11:13	3:13	5:20	7:16
H	•	Prairie Crossing	5:38	6:12	6:26	_	7:02	7:07	9:23	11:18	3:18	5:25	
H	•	Mundelein	5:44	6:18	6:32	6:59	_	7:13	9:29	11:24	3:24	5:31	
G		Vernon Hills	5:50	6:24	6:38	_	7:12	7:19	9:35	11:30	3:30	5:37	
G	•	Prairie View	5:53	6:27	6:41	7:06	_	7:22	9:38	11:33	3:33	5:40	
F	•	Buffalo Grove	5:57	6:32	6:46	_	7:18	7:27	9:42	11:37	3:37	5:44	
F		Wheeling	6:01	6:36	6:50	7:13	_	7:32	9:46	11:41	3:41	5:48	
E	•	Prospect Heights	6:06	6:41	6:55	_	7:26	7:37	9:51	11:46	3:46	5:53	
D	•	O'Hare Transfer	6:17	6:53	7:07	7:30	7:38	7:48	10:03	11:58	3:58	6:05	
D		Rosemont	6:20		7:10			7:51	10:06	12:01	4:01	6:08	
С	•	Schiller Park	6:23		7:13			7:54	10:09	12:04	4:04	6:11	
С	•	Belmont Ave. (Franklin Park)	6:27	$\overline{}$	7:17	$\overline{}$		7:58	10:13	12:08	4:08	6:15	
С		XRiver Grove	6:32	7:02	_	7:38	$\vee$	8:04	_	_	_	_	
Α	•	†Western Ave.	6:44	7:14	7:34	7:51	7:58	8:15	10:29	12:24	4:24	6:31	$\overline{\mathbf{V}}$
A	•	Chicago AR:	6:55	7:25	7:47	8:04	8:11	8:28	10:40	12:35	4:35	6:42	8:18
<i>₫</i> ₩6		\$10 \$10 \$10						•	9	9	9	9	9

- † Morning bus connections to North Michigan Avenue via CTA #33. X Transfer station for travel on Metra's Milwaukee District/West Line.
- \* Train No. 120 will make stops at Libertyville 7:33 pm and Lake Forest 7:43 pm on the Milwaukee North Line.
- ACCESSIBLE STATION.

Chicago to Antioch – Monday through Friday													
	1		101	103	105	107	109	111	113	115	117	119	121
ZONE	4	STATION	AM	AM	PM	PM	PM	PM	PM	PM	PM	PM	PM
Α		Chicago LV:	7:10	9:00	1:00	3:00	4:25	4:58	5:01	5:31	6:00	7:00	8:30
Α	•	Western Ave.			1:08	3:08	4:35		5:10		_	_	
С	•	XRiver Grove	$\rightarrow$	$\vee$	1:20	3:20	4:46		5:22		6:20	7:20	$\vee$
С		Belmont Ave. (Franklin Park)	7:34	9:23	1:24	3:24	4:50			5:54	6:24	7:24	8:53
С	•	Schiller Park	7:37	9:26	1:27	3:27	4:53			5:57	6:27	7:27	8:56
D	•	Rosemont	7:40	9:29	1:30	3:30	4:56	$\downarrow$	Y	6:00	6:30	7:30	8:59
D		O'Hare Transfer	7:43	9:32	1:32	3:32	4:59	5:25	5:31	6:03	6:33	7:32	9:02
Е	•	Prospect Heights	7:55	9:42	1:42	3:42	5:11	_	5:44	6:14	6:44	7:42	9:12
F	•	Wheeling	8:00	9:47	1:47	3:47	5:16	5:41	_	6:19	6:49	7:47	9:17
F		Buffalo Grove	8:04	9:51	1:51	3:51	5:20	_	5:52	6:23	6:54	7:51	9:21
G	•	Prairie View	8:08	9:55	1:55	3:55	5:24	5:48		6:27	6:58	7:55	9:25
G	•	Vernon Hills	8:11	9:58	1:58	3:58	5:27	_	5:58	6:30	7:01	7:58	9:28
Н		Mundelein	8:17	10:04	2:04	4:04	5:33	5:56	_	6:36	7:07	8:04	9:34
Н	•	Prairie Crossing	8:23	10:10	2:10	4:10	5:40	_	6:09	6:42	7:13	8:10	9:40
	•	Washington St. (Grayslake)	8:29	10:16	2:16	4:16	5:49	6:06	-	6:49	7:20	8:16	9:46
J		Round Lake Beach	8:34	10:20	2:20	4:20	5:53	_	6:17	6:53	7:24	8:20	9:50
J	•	Lake Villa	8:38	10:24	2:24	4:24	5:56	6:14	_	6:57	7:27	8:24	9:54
K	•	Antioch AR:	8:48	10:34	2:35	4:35	6:05	_	6:27	7:07	7:37	8:34	10:04
Ø₩	0	THE ONE ONE	9	9	9								9

NUMBER OF BICYCLES ALLOWED PER TRAIN.

#### **GENERAL INFORMATION**

All information in this timetable is subject to change without notice. Metra is not responsible for lost articles, errors in timetables, or for inconvenience or damage resulting from missed stops, delayed, cancelled or missed trains, failure to make connections or shortages of equipment.

**Bicycles:** Small folding bicycles in protective covers are permitted on all trains. Standard bicycles will be accommodated on a first come first serve basis only on designated trains during weekday off-peak hours and on weekends. Bicycles are prohibited on weekday trains arriving in Chicago before 9:30 AM and departing Chicago between 3:00 PM and 7:00 PM and during major Chicago special events. Only three bicycles are allowed in priority seating areas on each accessible car. Standard bicycles cannot exceed 70 inches in length. Cyclists must be age 16 or older; cyclists 12-15 must be accompanied by an adult. Children under 12 are not permitted. Visit metrarail.com for rules, regulations and restrictions.

**Baggage:** There is no checked baggage on Metra trains. Because of limited space, non-folding carriages or other large items cannot be carried. Baggage should not block aisles or other seats. Please comply with train crew instructions.

**Pets:** Only service animals assisting customers with disabilities are permitted on trains.

**Stop Overs / Transfers:** On board personnel must be notified before your ticket is punched.

Lost Tickets / Refund Information: No refund or replacement ride will be permitted when a ticket has been lost, destroyed, stolen or unaccounted for on the day of travel. For refunds on unused or partially used tickets, consult a ticket agent at any downtown station. Refunds cannot be made on any ticket past its period of validity. Mail refund requests to Metra Revenue Accounting Deptartment 547 W. Jackson Blvd. Chicago, IL 60661.



Metra's North Central Service connects to O'Hare International Airport. The O'Hare Transfer station is located at Remote Parking Lot F, where customers can connect, via a <u>free</u> airport bus, to the Airport Transit System.

Long-term parking is available at NCS stations for \$1.50 per day. Contact the village/city office for more information.

Parking: Kiss and ride only

## **CONNECTING SERVICES**

**CTA Connections.** Visit transitchicago.com or call 1-888-YOUR CTA for specific route, fare and schedule information.

At Union Station downtown, most CTA buses board on Canal or Jackson, including popular routes to North Michigan Avenue and Illinois Center. (Jackson Blvd. bus reroutes thru April 2010)

Board CTA Blue Line trains at the Clinton/Congress subway station, two blocks south of Union Station. Board CTA Brown, Orange, and Purple Line trains at the Quincy/Wells Elevated Station. three blocks east of Union Station.

Seasonal service is also available to the United Center, Soldier Field and the Lakefront Museums.

Outside of downtown, CTA buses serve Western Avenue.

**PACE Connections.** Pace buses connect with Metra trains at a number of suburban stations, primarily at peak rush hour periods.

Connections are not guaranteed between Metra trains, or between Metra trains and services of other rail and bus carriers.

## TICKET INFORMATION

**Monthly Pass** — Save over 40%. Good for unlimited travel between the fare zones indicated on the ticket during a calendar month. The pass is not transferable.

**10-Ride Ticket** — 20% savings. Good for ten one-way trips between the fare zones indicated on the ticket. Valid for one year from date of purchase. One ticket can be shared by people riding together.

**One-Way Ticket** — Good for one-way travel between the fare zones indicated on the ticket. Valid for one year from date of purchase.

**Link-Up** — Monthly ticket holders can purchase a Link-Up sticker for connecting travel on CTA and Pace buses. CTA usage is restricted to the 6:00 to 9:30 a.m. and 3:30 to 7:00 p.m. weekday rush hour periods.

**Metra/Pace PlusBus** — Good for unlimited travel on all Pace suburban buses during a calendar month. Must be purchased in conjunction with a Metra Monthly Pass.

Regional Rail Program — (Not applicable on the South Shore Line) A Monthly Pass, 10-Ride or One-Way ticket can be used for travel between same zones on any Metra line.

## **TICKET INFORMATION CONTINUED**

Children's Weekday Fares — Children 6 and under ride <u>free</u> when accompanied by a fare-paying adult (up to three children <u>free</u> per adult). Children 7-11 save approximately 50% on a One-Way ticket. Under no circumstance will children under seven years of age be permitted to travel alone. If Metra personnel discover young children left unattended, the proper authorities will be notified.

**Student Fares** — Full time students enrolled in an accredited grade school or high school can purchase a reduced One-Way, 10-Ride or Monthly pass. These tickets will be honored daily between the hours of 5:30 a.m. and 10:00 p.m.

When purchasing a ticket, students must present a Student ID Card or Letter of Certification. The Letter of Certification or Student ID must be displayed along with their ticket. Failure to do so will result in full fare payment. Student tickets are not transferable.

Seniors Ride Free Program — Senior Citizens, 65 or older and living in the six-county region of Cook, DuPage, Kane, Lake, McHenry or Will are eligible to ride free by presenting their RTA-issued Reduced Fare Permit to the on-board personnel.

Disability/Senior Citizen Fares — Customers with Disabilities who have an RTA-issued Reduced Fare Permit are eligible for a reduced fare ticket. If you are enrolled in the Illinois Circuit Breaker Program, and have a RTA issued Circuit Permit, you are eligible to ride free. Seniors, who are ineligible for the Seniors Ride Free Program due to residency restrictions are still eligible for a reduced fare by presenting their Reduced Fare Permit or Medicare Card.

**U.S. Military Fares** — Military personnel who produce proper active duty identification are eligible for a reduced one-way and ten-ride fare.

There is no train service on weekends or the following holidays: New Year's Day, Memorial Day, Independence Day, Labor Day, Thanksgiving and Christmas. On certain other days, such as Christmas Eve, New Year's Eve and July 3rd, modified schedules may be in effect. Please confirm times by calling before traveling on days when special schedules may be in effect.

## **A FEW CONSIDERATIONS**

Smoking is not allowed on any trains, in any stations or on any platforms.

Reserving seats with parcels or coats is strictly prohibited.

Please refrain from placing feet on seats or upper deck railings.

Please keep doorways and aisles clear especially when passengers are attempting to exit or board at their stations.

When using electronic devices or cell phones listen or speak at a volume that does not disturb other passengers.

Maintain a clean environment by not leaving litter in trains or stations.

Passengers whose conduct is disorderly or abusive will not be allowed on, or will be asked to leave the train.

Obsene language, or that which is disturbing to others is prohibited.