# **TICKET INFORMATION**

**One-Way Ticket –** Good for a single trip between your selected zones. Paper tickets expire three hours after purchase from a vending machine or conductor. Tickets purchased in the Ventra app must be used within 14 days and once activated expire in three hours. Nonrefundable.

**Day Pass -** Good for unlimited rides all day between your selected zones. Paper Day Passes expire at 3 a.m. the next day after purchase from a vending machine. Day Passes purchased in the Ventra app must be used within 14 days and once activated expire at 3 a.m. the next day. Nonrefundable.

Day Pass 5-Pack (Ventra app only) – Five Day Passes that can be used for unlimited rides between your selected zones on any five days within 90 days of purchase. Each Day Pass expires at 3 a.m. the day after activation. Can be shared by up to five people traveling in a group. Nonrefundable.

Monthly Pass – Good for unlimited rides in a calendar month between your selected zones on weekdays and systemwide on weekends. Available for purchase from vending machines or the Ventra app from the 20th to the 12th. Passes expire at noon on the first business day of the next month. Refundable, but refunds after the 1st of the valid month are prorated and subject to a \$5 handling fee per transaction.

**Saturday, Sunday, or Holiday Day Pass –** Good for unlimited rides on Saturday, Sunday, or holiday. Paper passes purchased from vending machines or conductors are valid on the day of sale until 3 a.m. the next day. Passes purchased in the Ventra app must be used within 14 days and once activated they expire at 3 a.m. the next day. Nonrefundable.

Weekend Pass (Ventra app only) – Good for unlimited rides on both Saturday and Sunday. Must be used within 14 days and once activated expire at 3 a.m. on the Monday after the weekend. Nonrefundable.

**Regional Connect Pass (Ventra app only) -** Monthly Pass holders can purchase a \$30 Regional Connect Pass, valid for unlimited rides on CTA and Pace during the same calendar month. Must be purchased in the Ventra app only and requires buyer to have a Ventra card registered in the app to which the pass can be added. Nonrefundable.

**Children's Weekday Fares -** Children 6 and under ride free when accompanied by a fare-paying adult (up to three children free per adult). Children 7-11 save approximately 50% on a One-Way Ticket. Under no circumstances will children under 7 years of age be permitted to travel alone.

Family Fares – Children 11 and under ride free when accompanied by a fare-paying adult (up to three children free per adult). Available on weekends and selected holidays.

**K-12 Student Reduced Fares** – Full-time students enrolled in grade school or high school can purchase reduced fare tickets for all travel. When using a reduced fare ticket, students must present a valid school ID or valid letter of certification from their school on school stationery (both are valid through the end of the calendar year) bearing the student's name, school name and authorized signature. Failure to do so will result in full fare payment. Student tickets are not transferable and are not available for college students.

**Group Fares -** For prearranged groups consisting of 25-135 people, call 312-322-6772 or visit *metra.com* for details.

Senior Citizen/Disability/Low-Income Reduced Fares – Senior citizens 65 or older, customers with disabilities and Medicare cardholders who have an RTA-issued Reduced Fare Permit, and low-income customers enrolled in the Supplemental Nutrition Assistance Program (SNAP) with an RTA-issued Access permit, are eligible for reduced fare tickets. The permits must be displayed when using reduced fare tickets. If you are enrolled in the Benefit Access program and have an RTA-issued Ride Free Circuit Permit, you are eligible to ride free. Contact the RTA to apply for permits at fares. Ttachicago.org or call 312-913-3110.

**U.S. Military Reduced Fares:** Military personnel with proper active-duty identification are eligible for reduced fares.

FORM 000 08/12/2

# **FARE AND STATION INFORMATION**

**Effective Aug. 12, 2024** - The cost of various Metra fare products depends on the zone your station is in and whether you are traveling to Chicago Union Station (Zone 1) or traveling to any other station on the line (Zones 2, 3 and 4). Tickets work in either direction; for instance, from 1 to 3 or 3 to 1. Reduced fares are for senior citizens and customers with disabilities who have an RTA-issued Reduced Fare Permit; low-income customers enrolled in the Supplemental Nutrition Assistance Program (SNAP) with an RTA-issued Access permit; K-12 students; children 7-11; and active duty military personnel (see the Ticket Information area for eligibility details).

ZONE	STATION	TICKET TYPE	<b>1</b> cus	234			
2	Western Ave. – 420 N. Artesian, near Grand River Grove – 8421 Arnold Ave. Belmont Ave. – 9280 Belmont Ave. Schiller Park – 4555 Ruby St. Rosemont – 10005 Balmoral Ave. O'Hare Transfer – 10300 Zemke Rd.	One-Way Day Pass Day Pass 5-Pack (Ventra app only) Monthly Pass Reduced One-Way Reduced Day Pass Reduced Day Pass 5-Pack (Ventra app only) Reduced Monthly Pass	\$3.75 7.50 35.75 75.00 1.75 3.50 17.50 37.50	\$3.75 7.50 35.75 75.00 1.75 3.50 17.50 37.50			
3	Prospect Heights – 55 S. Wolf Rd. Wheeling – 400 Town St.	One-Way Day Pass Day Pass 5-Pack (Ventra app only) Monthly Pass Reduced One-Way Reduced Day Pass Reduced Day Pass 5-Pack (Ventra app only) Reduced Monthly Pass	\$5.50 11.00 52.25 110.00 2.75 5.50 26.00 55.00	\$3.75 7.50 35.75 75.00 1.75 3.50 17.50 37.50			
4	Buffalo Grove – 825 Commerce Ct. Prairie View – 16480 W. Hwy 22 Vernon Hills – 75 E. Route 45 Mundelein – 205 N. Archer Ave. Prairie Crossing – 2401 Midlothian Rd. Washington St. – 330 W. Washington Round Lake Beach – 680 E. Mallard Creek Dr. Lake Villa – 129 Railroad Ave. ANTIOCH – 305 Depot St.	One-Way Day Pass Day Pass 5-Pack (Ventra app only) Monthly Pass Reduced One-Way Reduced Day Pass Reduced Day Pass 5-Pack (Ventra app only) Reduced Monthly Pass	\$6.75 13.50 64.25 135.00 3.25 6.50 32.00 67.50	\$3.75 7.50 35.75 75.00 1.75 3.50 17.50 37.50			
	OTHERTICKET TYPES	Saturday or Sunday or Holiday Day Pass Weekend Pass (Ventra app only)	\$7.00 \$10.00				
		Regional Connect Pass (Must be purchased with a Monthly Pass and available in the Ventra app only)	\$30	.00			

# **PURCHASING TICKETS**

**Ventra App -** Use your mobile device to buy and display all Metra ticket types with the Ventra app. Download the free app from the Apple App Store or Google Play. For more information, go to <u>metra.com/Ventra</u>.

**Stations** – Most Metra ticket types can be purchased from ticket vending machines at downtown stations, or at outlying stations where a machine is available (check *metra.com/tvm* to see if your station has a vending machine). Cash and credit/debit cards are accepted.

On the Train – A One-Way Ticket or Saturday/Sunday/Holiday Day Pass can be purchased with cash from the conductor on the train on the day of travel. Please note:

- There is a \$5 surcharge to buy a One-Way Ticket on the train if you boarded at a station where a vending machine was available.
- There is a \$1 surcharge assessed for currency transactions involving a \$50 bill or higher.
- Existing tickets cannot be upgraded on the train to cover a longer trip; all riders must have a ticket valid for the trip they are taking.

**Lost Tickets/Refund Information** - Refunds are only available for Monthly Passes under certain rules and conditions; returns are prorated and are subject to a \$5 handling fee; for details, visit <u>metra.com/fares</u>. No other ticket types are refundable, and no refund or replacement tickets will be issued for lost, destroyed or stolen tickets.

**Proper Fares** – Boarding without appropriate fare, or the ability to purchase appropriate fare with cash or the Ventra app, may result in citations and removal from trains by police.





# **NEW METRA CUSTOMERS**

Welcome to Chicago, and welcome to Metra. We are Chicago's regional railroad, operating over 11 lines between the city and suburbs in the six-county metropolitan area.

Our North Central Service Line runs from the far north suburbs to Chicago Union Station downtown, with an airport stop at the O'Hare Transfer Station. During a three-week period that covers the Democratic National Convention (Aug. 12-30), we are running an hourly shuttle between that station and downtown from morning to late evening. The schedule for that shuttle, as well as for regular service on the line, is shown on the other side.

**To get to the O'Hare Transfer Station** from any of O'Hare's terminals, take the free Airport Transit System, also known as the people mover, to the airport's multimodal car rental facility. Our station is next to that facility. See O'Hare Transfer via 'People Mover' map on other side.

The one-way fare between the airport and Union Station is \$3.75.

#### To buy a ticket for the shuttle,

download the free Ventra app and buy and display a mobile ticket with your phone, or buy a ticket with cash on board the train. If you are taking the shuttle from Union Station to the airport, you can also buy a One-Way Ticket from vending machines at Union Station (there are no machines at the O'Hare Transfer Station). Scan the QR code to download the app.



**To buy a mobile ticket,** tap the "Metra Tickets" icon in the lower right corner of the app's home screen, then tap "Buy Metra Tickets." You'll have to select the North Central Service line, then O'Hare Transfer as your departure station and Union Station as your destination station (or vice versa). Then select "One-Way." You can also buy other fare products, such as Day Passes or Weekend Passes, if you are travelling more frequently.

**To use a mobile ticket,** go back to the "Metra Tickets" section of the app, find the ticket you bought and tap "Use" to activate the ticket when boarding the train. The ticket will then appear on your phone screen. The conductor will ask you to tap the screen; when you do, a pattern of rectangles will appear that will verify the ticket is valid.

**To board the train,** just get on. Metra stations do not have turnstiles; tickets are checked or sold by conductors during the trip. Seats are unreserved, but don't worry - there is plenty of room.

**Accessibility:** All stations on the North Central Service are accessible to people with disabilities. All trains have at least one lift-equipped car per train, identified with the international access symbol, to provide access from low-level platforms. For full information about accessibility, go to metra.com/accessibility.

**Baggage:** There is no checked baggage on Metra trains. Because of limited space, non-folding carriages or other large items cannot be carried. Baggage should not block aisles or other seats.

# North Central Service Chicago to Antioch

# O'Hare Shuttle Service EFFECTIVE: AUGUST 12-30, 2024

### CHICAGO CUS

Western Ave. River Grove

Belmont Ave./Franklin Park

Schiller Park Rosemont

O'Hare Transfer

Prospect Heights Wheelina

Buffalo Grove

Prairie View

Vernon Hills Mundelein

Prairie Crossing

Washington St./Grayslake Round Lake Beach

Lake Villa
ANTIOCH

During the Democratic National Convention, hourly shuttle service will operate between O'Hare and downtown. Bypass traffic for \$3.75. **See details inside.** 



metra.com metratracker.com
For the most up-to-date information

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ANTIOCH to CHICAGO - Monday through Friday																							
one	Train # Station	<b>100</b> AM	<b>102</b> AM	<b>108</b> AM	<b>110</b> AM	<b>702</b> AM	<b>112</b> AM	<b>704</b> AM	<b>114</b> AM	<b>706</b> AM	<b>708</b> AM	710 PM	712 PM	714 PM	716 PM	116 PM	718 PM	720 PM	722 PM	724 PM	726 PM	728 PM	730 PM
4	ANTIOCH LV:	5:20	6:00	6:38	7:00		8:00		9:10							3:38							
4	Lake Villa	5:26	6:05	6:44	7:06		8:06		9:16							3:44							
4	Round Lake Beach	5:30	6:09	6:48	7:10		8:10		9:20							3:48							
4	Washington St. (Grayslake)	5:33	6:12	6:51	7:13		8:13		9:23							3:51							
4	Prairie Crossing	5:38	6:17	6:56	7:18		8:18		9:28							3:56							
4	Mundelein	5:44	6:23	7:02	7:24		8:24		9:34							4:02							
4	Vernon Hills	5:50	6:29	7:08	7:30		8:30		9:40							4:08							
4	Prairie View	5:53	6:32	7:11	7:33		8:33		9:43							4:11							
4	Buffalo Grove	5:57	6:37	7:16	7:38		8:38		9:48							4:16							
3	Wheeling	6:01	6:41	7:20	7:44		8:44		9:54							4:21							
3	Prospect Heights	6:06	6:46		7:48		8:48		9:58							4:25							
2	O'Hare Transfer	6:17	6:58		7:59	8:45	8:59	9:45	10:09	10:45	11:45	12:45	1:45	2:45	3:45	4:36	4:45	5:45	6:45	7:45	8:45	9:45	10:4
2	Rosemont	6:20	7:01		8:02		9:02		10:12							4:39							
2	Schiller Park	6:23	7:04		8:05		9:05		10:15							4:42							
2	Belmont Ave. (Franklin Park)	6:27	7:08		8:09		9:09		10:19							4:46							
2	River Grove*	6:32	7:13		8:15	8:56	9:15	9:56	10:25	10:56	11:56	12:56	1:56	2:56	3:56	4:52	4:56	5:56	6:56	7:56	8:56	9:56	10:5
2	Western Ave.	6:44	7:25	7:50	8:26	9:12	9:26	10:12	10:36	11:12	12:12	1:12	2:12	3:12	4:12	5:03	5:12	6:12	7:12	8:12	9:12	10:12	11:1
1	CHICAGO CUS AR:	6:55	7:38	8:03	8:39	9:24	9:39	10:24	10:49	11:24	12:24	1:24	2:24	3:24	4:24	5:16	5:24	6:24	7:24	8:24	9:24	10:24	11:2
▲ subject to construction delays																	'		'		'		

O'Hare	Transf	er via	Peop	le Mover

Metra's North Central Service connects to O'Hare Airport terminals via the **free** Airport Transit System, commonly called the people mover, which boards from the airport's rental car facility next to the O'Hare Transfer Station.

LV: 6:49 7:49 8:49 9:49 10:49 11:49 12:49 1:49 2:49 3:49 4:49 5:49 6:49 7:49 8:49 9:49

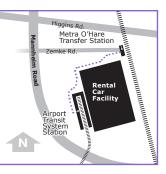
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6:59 7:59 8:59 9:59 10:59 11:59 12:59 1:59 2:59 3:59 4:59 5:59 6:59 7:59 8:59 9:59

7:13 | 8:13 | 9:13 | 10:13 | 11:13 | 12:13 | 1:13 | 2:13 | 3:13 | 4:13 | 5:13 | 6:13 | 7:13 | 8:13 | 9:13 | 10:13

7:25 8:25 9:25 10:25 11:25 12:25 1:25 2:25 3:25 4:25 5:25 6:25 7:25 8:25 9:25 10:25

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O'HARE TRANSFER to CHICAGO - Weekend Only																	
Zone	Train # Station	<b>700</b> AM	<b>702</b> AM	<b>704</b> AM	<b>706</b> AM	<b>708</b> AM	710 PM	712 PM	714 PM	716 PM	718 PM	720 PM	722 PM	724 PM	726 PM	728 PM	730 PM
2	O'Hare Transfer	7:45	8:45	9:45	10:45	11:45	12:45	1:45	2:45	3:45	4:45	5:45	6:45	7:45	8:45	9:45	10:45
2	Rosemont																
2	Schiller Park																
2	Belmont Ave. (Franklin Park)																
2	River Grove*	7:56	8:56	9:56	10:56	11:56	12:56	1:56	2:56	3:56	4:56	5:56	6:56	7:56	8:56	9:56	10:56
2	Western Ave.	8:12	9:12	10:12	11:12	12:12	1:12	2:12	3:12	4:12	5:12	6:12	7:12	8:12	9:12	10:12	11:12
1	CHICAGO CUS AR:	8:24	9:24	10:24	11:24	12:24	1:24	2:24	3:24	4:24	5:24	6:24	7:24	8:24	9:24	10:24	11:24
<b>▲</b> 5	subject to construction delays																

C	CHICAGO to ANTIOCH - Monday through Friday													<b>HICAGO</b> to											
Zone	Train # Station	<b>101</b> AM	<b>703</b> AM	<b>705</b> AM	<b>707</b> AM	<b>709</b> AM	<b>711</b> AM	713 PM	105 PM	715 PM	717 PM	107 PM	719 PM	109 PM	721 PM	113 PM	115 PM	723 PM	117 PM	725 PM	727 PM	729 PM	731 PM	Zone	Station
1	CHICAGO CUS LV:	7:10	7:49	8:49	9:49	10:49	11:49	12:49	1:25	1:49	2:49	3:25	3:49	4:25	4:49	5:01	5:35	5:49	6:00	6:49	7:49	8:49	9:49	1	CHICAGO CUS
2	Western Ave.	7:19	7:59	8:59	9:59	10:59	11:59	12:59	1:34	1:59	2:59	3:34	3:59	4:34	4:59	5:10	5:44	5:59	6:09	6:59	7:59	8:59	9:59	2	Western Ave.
2	River Grove*	7:31	8:13	9:13	10:13	11:13	12:13	1:13	1:46	2:13	3:13	3:46	4:13	4:46	5:13		5:56	6:13	6:21	7:13	8:13	9:13	10:13	2	River Grove*
2	Belmont Ave. (Franklin Park)	7:35							1:50			3:50		4:50			6:00		6:25					2	Belmont Ave. (Fra
2	Schiller Park	7:38							1:53			3:53		4:53			6:03		6:28					2	Schiller Park
2	Rosemont	7:41							1:56			3:56		4:56			6:06		6:31					2	Rosemont
2	O'Hare Transfer	7:44	8:25	9:25	10:25	11:25	12:25	1:25	1:59	2:25	3:25	3:59	4:25	4:59	5:25		6:09	6:25	6:34	7:25	8:25	9:25	10:25	2	O'Hare Transfer
3	Prospect Heights	8:01							2:11			4:11		5:11			6:21		6:46					<b>A</b> 9	subject to construction
3	Wheeling	8:06							2:16			4:16		5:16		5:44	6:26		6:51						
4	Buffalo Grove	8:10							2:20			4:20		5:20		5:48	6:30		6:55						
4	Prairie View	8:14							2:24			4:24		5:24		5:52	6:34		6:59						
4	Vernon Hills	8:17							2:27			4:27		5:27		5:54	6:37		7:02						For travel as
4	Mundelein	8:23							2:33			4:33		5:33		6:00	6:43		7:08						train and get sc
4	Prairie Crossing	8:30							2:40			4:40		5:40		6:05	6:50		7:15						train and get se
4	Washington St. (Grayslake)	8:39							2:49			4:49		5:49		6:09	6:59		7:24						You can also cal
4	Round Lake Beach	8:43							2:53			4:53		5:53		6:13	7:03		7:28						(312-696-3872). (
4	Lake Villa	8:46							2:56			4:56		5:56		6:17	7:06		7:31						836-7000 (from
4	ANTIOCH AR:	8:55							3:05			5:05		6:05		6:28	7:15		7:40						
<b>▲</b> 5	ubject to construction delays																								Para asistencia

# **CONTACT METRA**

**For travel assistance,** please visit *metra.com*, or track your train and get schedule information at *metratracker.com*.

CHICAGO to O'HARE TRANSFER - Weekend Only

Belmont Ave. (Franklin Park

▲ subject to construction delays

You can also call Metra Passenger Services at 312-MY-METRA (312-696-3872). Or call the RTA Travel Information Center at 836-7000 (from any local area code).

Para asistencia con su viaje por favor visite *metra.com* 

Jeżeli potrzebujesz pomocy w podróży, proszę odwiedź stronę internetową <u>metra.com</u>

**Lost & Found:** To inquire about lost articles, call 312-322-4269.

**To send us an email:** Go to metra.com/contact-us.

For urgent safety or security concerns:

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Contact the Metra Police Department at 312-322-2800 or download and use the Metra COPS mobile phone app. Go to metra.com/metraCOPSapp for details.

**Elevator status:** To check the status of any elevator in the Metra system, call 312-322-6925 or check metra.com under Service Alerts for your line. Checking elevator status prior to travel is highly recommended.

**New to Metra?** Try our new riders guide at metra.com/new-riders.

= ALL Stations are ADA Accessible. | \* Transfer station for travel on Metra's Milwaukee District West Line.

441441\_PublicSchedule-10Panel\_NCS-000\_ForDNC\_AUG2024\_ccg.indd 2 7/23/24 10:24 AM