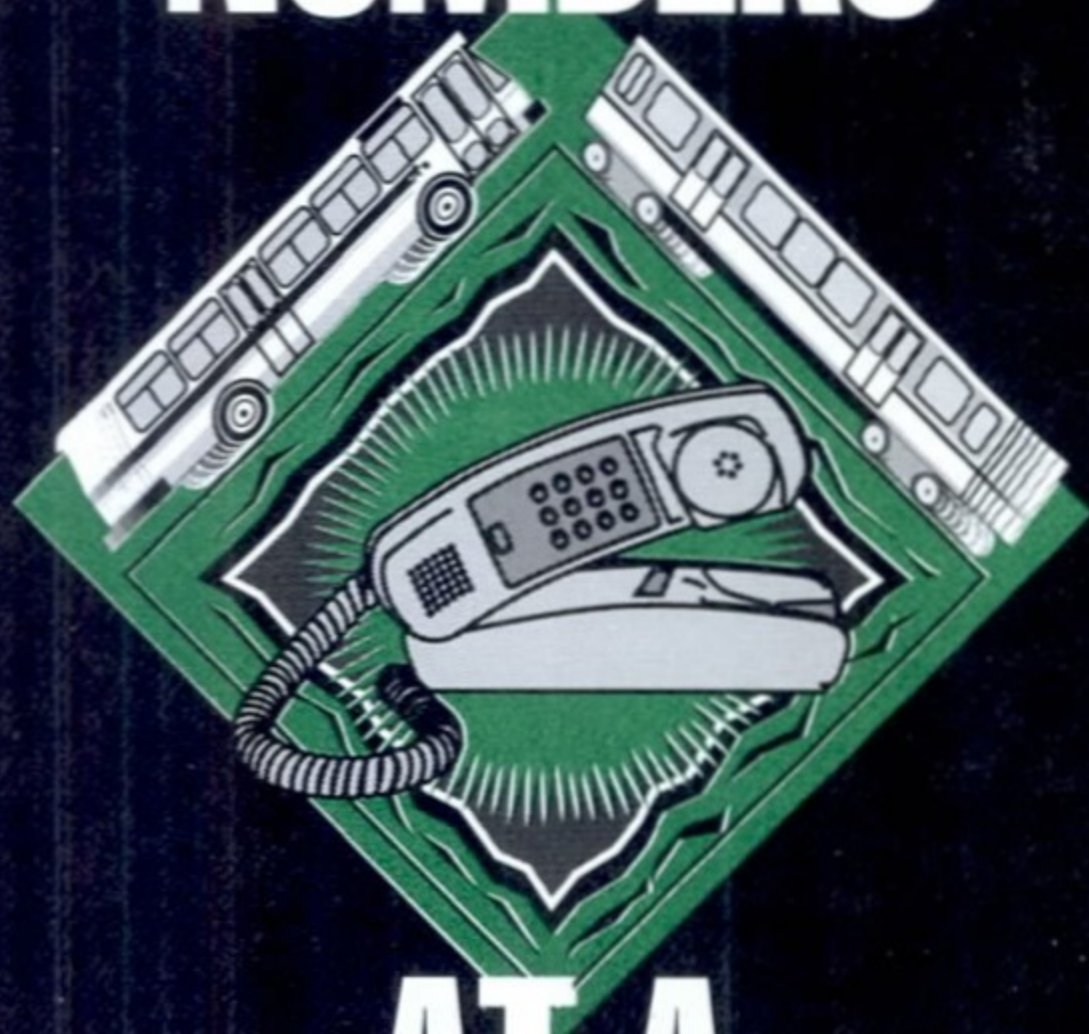


# PHONE NUMBERS



# AT A GLANCE

- Public Information
- Bus Garages
- Rail Terminals

July, 1996

Visit our Web Site at:  
[http:// www.transitchicago.com](http://www.transitchicago.com)



# General Numbers

## AREA CODE 312 UNLESS NOTED

### **Travel Center** for CTA, Pace, and Metra

Open 5:00 am to 1:00 am every day.

**Telephone:** (312), (815), (847) 836-7000

**TTY:** 836-4949

### **Customer Assistance**—for complaints, commendations, suggestions, inquiries.

Open 8:00 am to 4:30 pm Weekdays.

**Telephone:** 664-7200, then press 1

**TTY:** 432-7139

**Fax:** 432-7138

When Customer Assistance is closed, bus garages **ONLY** may be contacted directly.

### **Lost and Found**

**Rail terminals:** Open 6:00 am to 7:00 pm Weekdays and Saturday.

**Bus garages:** Open at all times.

### **Claims**

**Telephone:** 664-7200, ext. 3211.

Call anytime: voice mail available if closed.

### **Paratransit Operations**—Special Services and Chicago Taxi Access Program (TAP) for persons with disabilities

- For application, call RTA:  
Open 8:30 am to 5:00 pm Weekdays.  
**Telephone:** 917-4357 **TTY:** 917-1338
- For information/brochures, call CTA:  
Open 8:00 am to 4:30 pm Weekdays.  
**Telephone:** 432-7025 **TTY:** 432-7140

### **CTA Headquarters**

Merchandise Mart, 350 N. Wells, 7th Floor.

Offices open 8:00 am to 4:30 pm weekdays.

Token and pass sales: 8:00 am to 4:00 pm.

### **Marketing**

- Promotions/group trips, 664-7200, ext. 3376
- Historical materials, 664-7200, ext. 3310

### **CTA Student Riding Permit applications**

are obtained and processed through schools.

### **RTA Reduced Fare Permit applications for:**

- Seniors 65 & older — at Merchandise Mart and other locations. Call Travel Center.
- Persons with disabilities — by mail from Travel Center.



# Bus Garages

\* = Certain Trips  
♿ = Lift Equipped Bus Route



## Archer Garage

2600 W. Pershing Rd. 60632

**General Manager:** Michael Hennessy

**Telephone:** (312) 847-1934

**TTY:** (312) 847-8153

**Fax:** (312) 927-0389

**Routes:** #31, #32♿, #35♿, #39♿, #43, #47♿, #49♿, #51♿, #52A♿, #53A♿, #54B♿, #55A♿, #55N, #62♿, #62H♿, #63W, #94, #99, #123\*, #129, #164, #165.

## Chicago Ave. Garage

642 N. Pulaski Rd. 60624

**General Manager:** Derrick Robinson, Sr.

**Telephone:** (312) 265-0454

**TTY:** (312) 265-6153

**Fax:** (312) 265-1634

**Routes:** #16, #19♿, #20♿, #33, #53♿, #54♿, #57, #65, #66♿, #70♿, #72♿, #73, #74♿, #76♿, #121\*, #128, #131♿.

## Forest Glen Garage

5419 W. Armstrong Av. 60646

**General Manager:** Ronald Catanzaro

**Telephone:** (312) 774-2666

**TTY:** (312) 774-5914

**Fax:** (312) 631-5441

**Routes:** #41♿, #54A, #56♿, #56A♿, #64♿, #68, #69, #77♿, #78♿, #80♿, #81♿, #81W, #84♿, #85♿, #85A, #86♿, #88♿, #90♿, #90N♿, #91, #92♿, #152, #154\*.

## Kedzie Garage

358 S. Kedzie Av. 60624

**General Manager:** Jeff Brady

**Telephone:** (312) 826-0162

**TTY:** (312) 826-2222

**Fax:** (312) 265-3812

**Routes:** #7♿, #10♿, #12♿, #17, #18♿, #21♿, #25, #37♿, #50, #52♿, #60♿, #82, #120\*, #121\*, #125\*, #126, #130♿, #151\*♿, #156, #157.

## North Park Garage

3112 W. Foster Av. 60659

**General Manager:** Richard Winston

**Telephone:** (312) 539-4640

**TTY:** (312) 539-0581

**Fax:** (312) 539-6133

**Routes:** #11♿, #22♿, #36, #49B♿, #93, #96, #97♿, #120\*, #121\*, #122\*, #123\*, #125\*, #135, #136, #145, #146, #147, #151\*♿, #154\*, #155♿, #201♿, #202, #203♿, #204.

## 74th Garage

1815 W. 74th St. 60620

**General Manager:** Walter Alexander

**Telephone:** (312) 925-2500

**TTY:** (312) 914-4664

**Fax:** (312) 918-4668

**Routes:** #8♿, #9♿, #42, #44, #48, #55♿, #59, #63♿, #67♿, #75, #110.

## 77th Garage

210 W. 79th St. 60620

**General Manager:** Hugh Short

**Telephone:** (312) 874-7100

**TTY:** (312) 874-9741

**Fax:** (312) 874-5212

**Routes:** #1♿, #2, #3♿, #4♿, #6\*, #8A♿, #14\*, #24, #29♿, #49A♿, #71, #79♿, #87♿, #95W♿, #121\*, #122\*, #127\*.

## 103rd Garage

1702 E. 103rd St. 60617

**General Manager:** William Platt

**Telephone:** (312) 978-7940

**TTY:** (312) 978-5758

**Fax:** (312) 933-1060

**Routes:** #N5♿, #6\*, #14\*, #27♿, #28♿, #30, #34♿, #95E♿, #100, #103, #104, #106♿, #108, #111♿, #112, #119♿, #120\*, #121\*, #127\*.





## **Blue Line** (O'Hare-Congress-Douglas)

### **O'Hare Airport Terminal**

Lower level, between terminals 2 and 3

**Transportation Manager/Lost & Found:**

**Telephone:** (312) 686-0785

**TTY:** (312) 686-1805 **Fax:** (312) 601-8907

### **Forest Park Terminal**

711 S. Desplaines Av., Forest Park 60130

**Transportation Manager/Lost & Found:**

**Telephone:** (708) 366-5115

**TTY:** (708) 366-5144 **Fax:** (708) 366-5338

### **54/Cermak Terminal**

2134 S. 54th Av., Cicero 60650

**Transportation Manager/Lost & Found:**

**Telephone:** (708) 863-3794

**TTY:** (708) 863-3754 **Fax:** (708) 863-5607

### **Rosemont Shop**

5700 N. Des Plaines River Rd., Rosemont 60018

**General Manager:** Mark Dundovich

**Telephone:** (847) 692-7271

**TTY:** (847) 692-6290 **Fax:** (847) 698-6993

## **Brown Line** (Ravenswood)

### **Kimball Terminal**

3349 W. Lawrence Av., 60625

**Transportation Manager/Lost & Found:**

**Telephone:** (312) 539-3434

**TTY:** (312) 539-2612 **Fax:** (312) 267-0251

**General Manager:** Patrick Loftus

**Telephone:** (312) 539-0622

**TTY:** (312) 539-2612 **Fax:** (312) 539-1691

## **Green Line**

(Lake-Englewood-Jackson Park)

### **Harlem Terminal**

1 S. Harlem Av., Forest Park 60130

**Transportation Manager/Lost & Found:**

**Telephone:** (708) 366-0083

**Fax:** (708) 771-3018

**General Manager:** Bea Hicks

**Telephone:** (312) 255-1818, ext 5817

**Fax:** (312) 255-5935

### **Ashland/63 Terminal**

6319 S. Ashland Av., 60636

**Transportation Manager/Lost & Found:**

**Telephone:** (312) 925-2863

**Fax:** (312) 434-6458

## **Orange Line** (Midway)

### **Midway Terminal**

4612 W. 59th St., 60629

**Transportation Manager/Lost & Found:**

**Telephone:** (312) 581-9281

**TTY:** (312) 581-8867 **Fax:** (312) 581-9365

**General Manager:** Leon Fields

**Telephone:** (312) 581-5635

**TTY:** (312) 581-8867 **Fax:** (312) 581-8586

## **Purple Line** (Evanston),

## **Red Line** (Howard-Dan Ryan),

## **Yellow Line** (Skokie Swift)

### **Howard Terminal**

7535 N. Hermitage Av., 60626

**Transportation Manager/Lost & Found:**

**Telephone:** (312) 262-4163

**TTY:** (312) 262-9384 **Fax:** (312) 262-8777

### **95/Dan Ryan Terminal**

14 W. 95th St., 60628

**Transportation Manager/Lost & Found:**

**Telephone:** (312) 264-2578

**TTY:** (312) 264-8963 **Fax:** (312) 264-6522

**General Manager:** William Nichols

**Telephone:** (312) 928-8312

**TTY:** (312) 264-9881 **Fax:** (312) 928-8511