CTA Fare Changes and Bus Route Eliminations

Due to Insufficient State Funding

Effective September 16, 2007



Visitor Passes

- 2-Day Pass is \$10
- 3-Day Pass is \$14
- 5-Day Pass is \$21
- Activated with the first use
- Available at Cumberland, Rosemont and O'Hare stations on the Blue Line; Midway station on the Orange Line; Chicago station on the Red Line; the Water Works Visitor Center and Union Station. Also available at visitors centers, airports, museums, HotTix, Navy Pier or on the Internet.



- Cannot be shared or recharged
- Passes valid on CTA and Pace*

^{*}Acceptance on Pace is subject to change.

Full Fare Pass

- 1-Day Pass is \$6
- 7-Day Pass is \$23
- 30-Day Pass is \$84
- Activated with first use
- Cannot be shared or recharged
- Passes valid on CTA and Pace*
- Link-Up Pass is \$36 and available from Metra
- *Acceptance on Pace is subject to change.



Dear CTA Customers:

On September 16th, the CTA will be forced to implement a plan to increase fares, reduce service, and lay off more than 600 CTA employees because of insufficient state funding. I want to explain why this is happening, what the CTA has done to try to avoid these changes, and how we can work together to convince the Illinois General Assembly of the importance of public transportation in Chicago.

Every year CTA faces funding shortfalls. Simply put, CTA funding has not kept up with inflation. This year, CTA's budget deficit is \$110 million, and CTA will continue to face larger deficits each year without action by the state legislature.

CTA has taken many steps to close this funding gap, including making \$38 million in administrative cuts and working closely with our labor unions to secure unprecedented agreements on pension and healthcare reforms.

However, the size of the budget deficit makes it impossible to solve this problem through management reforms alone. We need the General Assembly to act.

CTA Chairman Carole Brown and I have met many times with the legislative leadership to develop a legislative proposal that would end this cycle of "Doomsday" scenarios and ensure the fiscal health of CTA for years to come.

However, the General Assembly has not acted on this legislation and the CTA cannot afford to continue to provide our current level of service.

Therefore, starting the morning of September 16th, fares will increase anywhere from \$.50 to \$1.00 on both bus and rail lines and bus service will be reduced by 8%. This means the suspension of 39 bus routes and the removal of 314 buses from our daily service.

I know the tremendous hardship this will cause you. We will do everything in our power to minimize the effects of these cuts. But there is a role that you can play as well. Please take the time to contact your legislators to tell them how important public transportation is to you. In addition to calling or writing your legislator, you can go to transitchicago.com, where a link will allow you to easily send a message to your legislator. Your input is very important as we seek the long-term funding solution the CTA needs.

Together, I am optimistic that we can make our voices heard.

Ran Huberran

Ron Huberman President

Changes Due to

Effective Sunday, September 16, 2007

Eliminated Bus Routes

X3 King Drive Express

X4 Cottage Grove Express

17 Westchester

19 United Center Express

X20 Washington/Madison Express 121 Union/Wacker Express

X28 Stony Island Express

X49 Western Express

53AL South Pulaski Limited

X54 Cicero Express

54A North Cicero/Skokie Blvd

X55 Garfield Express

55A 55th/Austin

55N 55th/Narragansett

56A North Milwaukee

62H Archer/Harlem

64 Foster/Canfield

69 Cumberland/East River

X80 Irving Park Express

85A North Central

86 Narragansett/Ridgeland

90N North Harlem

93 California/Dodge

96 Lunt

120 Ogilvie/Wacker Express

122 Illinois Center/Ogilvie Express

123 Illinois Center/Union Express

125 Water Tower Express

127 Madison/Roosevelt Circulator

129 West Loop/South Loop

130 Grant Park Treasures

134 Stockton/LaSalle Express

135 Clarendon/LaSalle Express

143 Stockton/Michigan Express

144 Marine/Michigan Express

157 Streeterville

165 West 65th

200 Main Shuttle

205 Chicago/Golf

Affected Rail Service

No rail service will be eliminated. Weekday Purple Line Express service will continue and trains will now make stops at Sheridan.

Note: On a daily basis, the CTA will decide whether Purple Line service will operate express or will make all stops between Howard and Belmont. The decision will be based on whether Purple Line trains will be needed to provide additional capacity along the Red Line when Red Line trains are crowded.

Insufficient State Funding

Effective Sunday, September 16, 2007

| Revised CTA Fare Structure | | | |
|--|---|--|--|
| CTA Fare Types | Peak Period Full Fare (weekdays 6:30 - 9:30 a.m. and 4:00 - 7:00 p.m.) | Non-Peak Period Full Fare (All Other Times) | Reduced Fare* (All Times) *Remains unchanged from January 1, 2006 |
| Cash (No Transfers) | \$2.50 (Bus) \$3.00 (Rail) | \$2.50 (Bus) \$2.50 (Rail) | \$1.00 (Bus and Rail) |
| Chicago Card Plus _p ¹ Chicago Card Plus _p ¹ \$5 fee waived through October 31, 2007 | Deducts 1st ride \$2.00 (Bus); \$2.00 (Rail) 1st transfer 25¢ 2nd transfer FREE | | |
| Transit Card ¹ | Deducts 1st ride \$2.00 (Bus) \$3.00 (Rail) 1st transfer 25¢ 2nd transfer FREE | Deducts 1st ride \$2.00 (Bus) \$2.50 (Rail) 1st transfer 25¢ 2nd transfer FREE | Deducts 1st ride 85¢ (Bus and Rail) 1st transfer 15¢ 2nd transfer FREE |
| Passes | 1-Day \$6 7-Day \$23 30-Day \$84 | | 30-Day \$35.00 |
| Visitor Passes | 2-Day \$10 3-Day \$14 5-Day \$21 | | |

A transfer allows two additional rides within two hours of issuance. Transfers are available to customers using Transit Cards, Chicago Card and Chicago Card Plus only. Paper transfer cards issued by Pace are not accepted by CTA.

Chicago Card®

Touch the Chicago Card to the touchpad located on the front of the farebox or rail turnstile—and go. The fare or transfer is automatically deducted.



- The \$5 Chicago Card fee is waived through October 31, 2007.
- Full Fare \$2.00 (bus and rail)
- Offers a \$2 bonus for every \$20 purchase or added value on Chicago Card.
- Chicago Card can be purchased with \$22 of value already loaded on the card (\$20 + \$2 bonus) or with a zero (\$0) balance.
- Chicago Card can be registered to protect against loss or theft. The CTA will restore the balance that was on your missing Chicago Card at the time of notification.
- If lost or stolen, the replacement fee is a non-refundable \$5.
- Chicago Card is valid on CTA and Pace.
- Chicago Card and Chicago Card Plus are available at CTA's main office at 567 West Lake Street, online at www.transitchicago.com, by calling 1-888-YOUR-CTA (1-888-968-7282), Monday through Friday, 7 a.m. to 8 p.m.
- Chicago Card is also available at Chicago Currency Exchanges and select grocery stores.

Note: Chicago Card¹ and Chicago Card Plus cards expire — check the expiration date at Passenger Information Units (PIUs) located at most CTA rail stations or by calling CTA Customer Service at 1-888-YOUR-CTA (1-888-CTA-TTY1). ¹Chicago Card users can also check online at www.chicago-card.com/cc.

Chicago Card Plus®

Chicago Card Plus is an account based version of the Chicago Card. It allows riders to automatically add more value to their cards via a credit card when the balance runs low. The card is also available through employers participating in the RTA/CTA Transit Benefit program.

- The \$5 Chicago Card Plus purchase fee is waived through October 31, 2007.
- The Chicago Card Plus allows customers to order cards and manage their accounts online, and add value to their cards automatically each time the balance falls to \$10.
- Full Fare \$2.00 (bus and rail)
- Offers a \$2 bonus for every \$20 purchase or added value on Chicago Card Plus.
- The Chicago Card Plus offers two fare choices: a 30-Day Pass or a Pay-Per-Use card.
- Chicago Card Plus can be purchased with \$22 of value already loaded on the card (\$20 + \$2 bonus) or with a zero (\$0) balance.
- Chicago Card Plus is automatically registered to protect against loss or theft. The CTA will restore the balance on your Chicago Card Plus account at the time of notification.
- If lost or stolen, the replacement fee is a non-refundable \$5.
- Chicago Card Plus is valid on CTA and Pace.

Revised CTA Fares

The following pages outline CTA fares, effective Sunday, September 16, 2007.

Full Fare

Peak Periods¹

- \$2.50 on bus paying cash
- \$2.00 on bus and \$3.00 on rail² paying with magnetic strip Transit Cards



Non-Peak Period

- \$2.50 on bus paying cash
- \$2.00 on bus and \$2.50 on rail² paying with magnetic strip Transit Cards

Full Fare Transfers (Peak and Non-Peak Periods)

- Transfers are not available to customers paying cash.
- Twenty-five (25) cents for bus and rail customers using magnetic strip Transit Cards. Transfers are automatically deducted.
- Allows two additional rides within two hours after the first boarding.
- Weekday peak periods are 6:30 9:30 a.m. and 4:00 - 7:00 p.m.
- ² Turnstiles do not accept cash. Purchase Transit Cards from rail station vending machines.

Note: Transit Cards expire. You can check the expiration date at the Passenger Information Units (PIUs) located at most CTA rail stations.

Reduced Fares

CTA offers a range of reduced fares for use by:

- Children ages 7-11
- Grade school and high school students with CTA Student Riding Permit
- Seniors and customers with disabilities with RTA Reduced Fare Permit or card
- All Medicare cardholders are eligible, call 836-7000 for details.



- ■\$1.00 on bus when paying cash
- Eighty-five (85) cents on bus and rail² with Reduced Fare Transit Card³

Non-Peak Period

■ Same as peak period

Reduced Fare Transfers (Peak and Non-Peak Periods)

- Transfers are not available to customers paying cash.
- Fifteen (15) cents for bus and rail customers using Reduced Fare Transit Card. Transfers are automatically deducted.
- Allows two additional rides within two hours after the first boarding.

Note: Reduced fare 30-Day Pass is \$35.00

- Weekday peak periods are 6:30 9:30 a.m. and 4:00 - 7:00 p.m.
- ² Turnstiles do not accept cash. Qualified Reduced Fare customers must obtain a Reduced Fare Transit Card from the Customer Assistant and add 85 cents value using rail station vending machines.
- ³ Reduced Fare Transit Cards provide a 10 percent bonus for every \$20 of value added.





CTA farecards and passes are sold at more than 700 locations throughout the Chicagoland area, including CTA headquarters at 567 W. Lake Street, CTA rail stations, select grocery stores, Currency Exchanges, select tourist destinations and visitor centers, and online at transitchicago.com.

Not all locations carry all types of farecards. For a complete list of locations, visit our web site and click on "Fares" or go to www. transitchicago.com/maps/salesoutlets.pdf.

Customer Service:

1-888-YOUR-CTA

TTY: 1-888-CTA-TTY1 (1-888-282-8891)

Weekdays: 7:00 a.m. — 8:00 p.m.

Email us at feedback@transitchicago.com