Seniors Ride Free Program Ends Thursday, September 1, 2011

Due to a new law passed by the State of Illinois, the Regional Transportation Authority's (RTA) Seniors Ride Free Program will end and all RTA Seniors Ride Free Permits will be deactivated on Thursday, September 1.

Effective September 1, only qualifying seniors with a valid RTA Circuit Ride Free Permit will be eligible to ride free on the CTA. All other seniors will be eligible to ride the CTA at a reduced fare with a valid RTA Reduced Fare Permit.



Chicago Transit Authority

Frequently Asked Questions

How do I use my new RTA Reduced Fare Permit?

The new magnetic cards are easily inserted into the farecard slot on bus fareboxes and rail station turnstiles by dipping the card down and pulling it back out again.

Will the new permit work?

Yes. CTA uses these magnetic cards for other customers and they are easy to use and function efficiently.

Where can I add value to my RTA Reduced Fare Permit or CTA Reduced Fare Transit Card?

There are several locations where customers can add value: at the Transit Card Vending Machines at CTA rail stations, CTA Headquarters, and select grocery stores and currency exchanges.

Does a Chicago Card_® or Chicago Card Plus_® work with my new RTA Reduced Fare Permit? No. Only the new cards issued will be valid for seniors who are eligible for reduced fare rides.

I want to ride free. How do I apply for the RTA Circuit Ride Free Permit? For eligibility requirements and for an application, contact RTA Customer Service at 312-913-3110.

Riding the CTA with your RTA Reduced Fare Permit

There are four ways to pay. All methods require a valid RTA Reduced Fare Permit.

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Fare Type	Info	Cost
Reduced flare Permit Reduced Fare Permit	 Value is stored on permit; fare is deducted on buses and at rail stations. Add value to permit at any CTA Transit Card Vending Machine. 	 85¢ 1st ride 15¢ for up to two transfers within two hours of 1st ride
CTA Reduced Fare Transit Card	 Value is stored on card; fare is deducted on buses and at rail stations. Add value to card at any CTA Transit Card Vending Machine. At rail stations, request assistance from station personnel. Purchase online, at CTA Headquarters and at select locations across Chicagoland. 	85¢ 1st ride 15¢ for up to two transfers within two hours of 1st ride Sold in packs of two for \$15.30, \$8.50 value per card.
Reduced far Permit France 30-Day Pass	 Offers unlimited riding for a 30-day period. 30-day period begins with first use; cannot be reused once period ends. Purchase online, at CTA Headquarters and at select locations across Chicagoland. 	\$35 per 30-Day Pass
Transportation Authority Reduced Fave Permit 10/31/201 10/31/201 10/31/201 10/31/201 10/31/201	 Cash fare is accepted on buses only, rail turnstiles do not accept cash. At rail stations, request assistance from station personnel. 	85¢ Rail \$1 Bus No transfers issued.

Contact Us With Your Questions



CTA Customer Service Information regarding CTA fares

1-888-YOUR-CTA (1-888-968-7282), TTY: 1-888-CTA-TTY1 (1-888-282-8891) Open 7am to 8pm, weekdays

567 W. Lake Street Chicago, IL 60661 Open 8am to 4:30pm, weekdays

transitchicago.com/seniors



RTA Customer Service

Information about the Reduced Fare Program or Circuit Ride Free Program

312-913-3110, TTY: 312-913-3111 Open 8:30am to 5pm, weekdays

165 N. Jefferson Street Chicago, IL 60661 Open 8am to 4:30pm, weekdays

rtachicago.com