# **CTA Fares**

Effective January 14, 2013









To preserve service levels and continue investment in the region's largest transit system, the Chicago Transit Authority will change some of its existing fare policies effective January 14, 2013. The modest fare changes will allow the CTA to continue to meet current and future ridership demands while maintaining strong value for customers

Base full fares will remain unchanged at \$2 for bus and \$2.25 for rail.

CTA is pleased to reduce student fares from 85 cents to 75 cents—a change designed to further encourage school attendance while providing savings for families. CTA will now issue a new Student Reduced Fare card that will allow students to take advantage of the lower fares on school days between 5:30am and 8:30pm.

Unlimited-ride pass prices will rise slightly, the first increase in four years to pass prices that were among the most discounted among U.S. transit agencies. The modest price changes for 1-day, 3-day, 7-day and 30-day passes still ensure value for frequent transit users.

CTA will begin charging a new surcharge of \$2.75 for transit trips originating at the O'Hare Blue Line station, in addition to the base full fare of \$2.25, targeted primarily at visitors and infrequent users. Recognizing the significant population of workers based at O'Hare who need access to affordable transportation, CTA is working with the Chicago Department of Aviation to develop a system to permanently exempt employees working on O'Hare International Airport property from the \$5 fare. Until that system is developed, CTA will temporarily exempt all riders using Chicago Card or Chicago Card Plus cards through July 1, 2013, from paying the full \$5 fare.

CTA is pleased to continue to offer safe, affordable and reliable transportation to Chicago and neighboring communities and meeting the transit needs of the region.

## **CTA Fare Structure**

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Fare Type	Current	Effective 1/14/2013	
Full Fares			
Full Fare Bus <sup>1</sup>	\$2.00	Unchanged	
Full Fare Rail <sup>1</sup>	\$2.25	Unchanged	
Full Fare Cash (Bus only)	\$2.25	Unchanged	
Transfer <sup>2</sup>	\$0.25	Unchanged	
1-Day Pass	\$5.75	\$10	
3-Day Pass	\$14	\$20	
7-Day Pass	\$23	\$28	
7-Day CTA/Pace Pass <sup>3</sup>	\$28	\$33	
Full Fare 30-Day Pass	\$86	\$100	
Metra Link-Up⁴	\$45	\$55	

Reduced Fare (For details and policies for re-	duced fares, see page 7	(-)
Reduced Fare Bus <sup>1</sup>	\$0.85	\$1.00
Reduced Fare Rail <sup>1</sup>	\$0.85	\$1.10
Reduced Fare Cash (Bus only)	\$1.00	\$1.10
Transfer <sup>2</sup>	\$0.15	Unchanged
Reduced Fare Pre-Paid Bonus	10%	Discontinued
30-Day Reduced Pass	\$35	\$50

CTA Student Fare (For details and policies for red	duced fares, see p	age 8.)
Student Fare with Student Riding Permit (on Bus and Rail)	\$0.85	\$0.75
Student Fare Cash (Bus only)	\$1.00	\$0.75
Transfer <sup>2</sup>	\$0.15	Unchanged

O'Hare Station Fare (For details of special C	)'Hare station fares, see	page 6.)
Full Fare on Transit Cards	\$2.25	\$5.00
Full Fare on Chicago Card and Chicago Card Plus; all Reduced Fares; and pass usage	Unchanged	Unchanged

Special Fares		
#128 Solider Field Express <sup>5</sup>	One-Way Fare: \$1 Full Fare / \$0.50 Reduced	\$5.00 Full Fare \$2.50 Reduced Fare
Other special fares <sup>6</sup>	Unchanged	Unchanged

## **CTA Fare Structure**

#### Fare Table Notes:

- Fares paid with Chicago Card Plus, Chicago Cards, and Transit Cards, unless otherwise noted.
- Transfers only used to customers using Transit Cards, Chicago Cards, or Chicago Card Plus. Transfers are not available to customers paying with cash.
- 3. CTA/Pace 7-Day Pass valid on CTA and Pace non-premium-subscription routes.
- Pass sold by Metra for use with Metra Monthly Ticket. Valid weekdays on CTA (6am - 9:30am and 3:30pm - 7pm) and on Pace (any time).
- 5. The #128 Soldier Field Express is a service jointly managed by CTA and Metra, scheduled to operate for all Chicago Bears home games at Soldier Field, and other agreed-upon events. Service operates closed-door from West Loop Metra stations to Soldier Field. Current discounted one-way fare will be replaced with a flat \$5 round-trip fare for all regular riders and \$2.50 for reduced fare riders. Revised fares will begin with first pre-season game of the 2013 Bears Season.
- Includes special event services such as the #154 Wrigley
  Field Express, as well as contractual fare arrangements such
  as U-Pass or service subsidized by institutions or employers.

The following pages outline CTA fares, describe types of fare media and retail products, and discuss policies and regulations for reduced and special fare types. The changes described are effective January 14, 2013.

#### **Full Fares**

Full fares may be paid with magnetic stripe Transit Cards, or Chicago Card or Chicago Card Plus smart cards on both bus and rail lines. In addition, full fares may be paid with cash on bus only. Rail customers with cash must purchase or add value to farecards at station vending machines. Transit Cards pre-loaded with transit value are also available from CTA's online Fare Media Store or from select retail locations.

**NOTE:** There are no changes to full fare prices on January 14, 2013. The existing full fare rates remain in effect.

Full Fare (Cash) - \$2.25

Accepted on buses only. Exact fare (both coins and bills accepted). No cash transfers available.

Full Fare (Rail) - \$2.25

Full Fare (Bus) - \$2.00

Full Fare Transfer - \$0.25

Transfers allow two additional rides within two hours after the first boarding. Transfers are not issued when paying with cash. Transfer eligibility is automatically recorded on Transit Cards, Chicago Cards and Chicago Card Plus cards.

### Full Fare Transit Card Packs - \$10.00 or \$20.00

Full fare Transit Cards pre-loaded with value are available from CTA's online Fare Media Store or from Currency Exchanges, Jewel and Dominick's food stores, CVS Pharmacies, and Walgreens. Additional value may be added at rail station vending machines.

## O'Hare Fares

For transit trips originating at the O'Hare Blue Line station, a new surcharge of \$2.75 is charged in addition to the base full fare of \$2.25 for customers using Transit Cards—primarily visitors and infrequent users.

Recognizing the significant population of workers based at O'Hare who need access to affordable transportation, CTA is working with the Chicago Department of Aviation to develop a system to permanently exempt employees working on O'Hare International Airport property from the \$5 fare. Until that system is developed, all riders using Chicago Card or Chicago Card Plus cards are temporarily exempt from paying the full \$5 fare.

In addition, customers who pay a reduced fare or use unlimited ride passes are not affected.

#### **Reduced Fares**

Reduced fares may be paid with magnetic stripe Reduced Fare Transit Cards on both bus and rail lines. In addition, reduced fares may be paid with cash on bus only. Rail customers with cash must add value to farecards at rail station vending machines. Reduced Fare Transit Cards pre-loaded with transit



value are also available from CTA's online Fare Media Store or from select retail locations. Cards with no value may be obtained from rail station Customer Assistants.

Previously, students ages 12 to 20 qualified for reduced fares. Effective January 14, these students, as well as those ages 7 to 11, qualify for the new student reduced fare. See page 8 for more information.

#### Reduced Fare (Cash) - \$1.10

Accepted on buses only. Exact fare (both coins and bills accepted). No cash transfers available.

#### Reduced Fare (Rail) - \$1.10

Reduced Fare (Bus) - \$1.00

#### Reduced Fare Transfer - 15¢

Transfers allow two additional rides within two hours after the first boarding. Transfers are not issued when paying with cash. Transfer eligibility is automatically recorded on magnetic strip Transit Cards.

#### Reduced Fare Transit Card Pack - \$10.00

Reduced Fare Transit Cards pre-loaded with value are available from CTA's online Fare Media Store or from Currency Exchanges, Jewel and Dominick's food stores, CVS Pharmacies, and Walgreens. Additional value may be added at rail station vending machines.

#### **Reduced Fare Notes:**

CTA offers reduced fares for the following qualifying groups:

- Seniors 65 and older and customers with disabilities with valid RTA Permits
- Children ages 7 to 11
- Children age 6 years and younger traveling alone
- An attendant accompanying a customer with a RTA Reduced Fare "P" Permit

Customers with disabilities and seniors 65 and older can call 312-913-3110 to obtain a RTA Reduced Fare Permit application information.

All Medicare card holders are eligible to apply for the RTA Reduced Fare Program. Call 312-836-7000.

#### **Student Reduced Fares**

CTA is introducing a new Student Reduced Fare program for elementary and high school students. Previously, students qualified for regular reduced fares, but now will qualify for a new, lower student fare.



Student reduced fares will be valid on school days only between 5:30am and 8:30pm. Children ages 7-11, and high school students ages 12-20 with a valid CTA Student Riding Permit, qualify for student reduced fares.

Student reduced fares may be paid with magnetic stripe Student Reduced Fare Transit Cards on both bus and rail lines. In addition, student reduced fares may be paid with cash on bus only. Rail customers with cash must add value to a Student Reduced Fare Transit Card or Student Riding Permit at rail stations. Student Reduced Fare Transit Cards pre-loaded with transit value are also available from CTA's online Fare Media Store or from select retail locations. Cards with no value may be obtained from rail station Customer Assistants.

## Student Reduced Fare (Cash) - \$0.75

Accepted on buses only. Exact fare (both coins and bills accepted). No cash transfers available.

## Student Reduced Fare (Rail and Bus) - \$0.75

#### Student Reduced Fare Transfer - 15¢

Transfers allow two additional rides within two hours after the first boarding. Transfers are not issued when paying with cash. Transfer eligibility is automatically recorded on magnetic strip Transit Cards.

#### Student Reduced Fare Transit Card Pack - \$7.50

Student Reduced Fare Transit Cards pre-loaded with value are available from CTA's online Fare Media Store or from Currency Exchanges, Jewel and Dominick's food stores, CVS Pharmacies, and Walgreens. Additional value may be added at rail station vending machines.

#### **Passes**

CTA offers a variety of unlimited ride passes to meet a broad range of needs. Passes are good for unlimited rides for the period of time specified, and are activated with first use. Passes are available from Visitor Pass Machines at select CTA rail stations (list of stations available on transitchicago.com), the Chicago Cultural Center, Chicago Union Station, HI Chicago hostel, and the Water Tower Visitor Center; CTA's online Fare Media Store; Currency Exchanges; Jewel and Dominick's food stores; CVS Pharmacies; and Walgreens.

All passes are good only on CTA unless otherwise noted, except 30-day passes which are valid on both CTA and Pace. Passes cannot be shared or have additional transit value added.

#### **Full Fare Passes**

1-day Pass - \$10

3-day Pass - \$20

7-day Pass - \$28

7-day CTA/Pace Pass\* - \$33 30-day Pass - \$100

\* Pass not valid on Pace premium and subscription routes.





## **Reduced Fare Passes**

30-day Pass - \$50

See information on page 7 for eligibility for reduced fares.

## Link-Up Pass - \$55

The Link-Up Pass is an unlimited ride pass sold by Metra for use in conjunction with a Metra monthly ticket. Link-Up Passes are valid on CTA on weekdays from 6am to 9:30am and from 3:30pm to 7pm, and are valid on Pace anytime. For more information about buying a Link-Up Pass, visit metrarail.com or call (312) 322-6900.

## **CTA Fare Media**

#### **Transit Cards**

Transit Cards are magnetic stripe farecards that store transit value to pay fares and transfers onboard CTA buses and trains, and Pace buses. Transit Cards can be used to pay for up to seven full-fare rides at once. Add value at rail station vending machines. The maximum value that can be loaded onto a card is \$100.



There are three types of stored-value Transit Cards: full fare, reduced fare, and student reduced fare. In order to have the proper fare type deducted from your card, you must use the corresponding Transit Card type.

Buy full fare Transit Cards (\$2 to \$100) at rail station vending machines. Reduced Fare and Student Reduced Fare Transit Cards with no value may be obtained from Customer Assistants at rail stations to add value at the rail station vending machines. Buy pre-valued, full fare, reduced fare, and student reduced fare Transit Cards at select Currency Exchanges, Jewel and Dominick's food stores, CVS Pharmacies, Walgreens, and in CTA's online Fare Media Store at transitchicago.com.

See pages 6 - 8 for rail and bus fares using Transit Cards.

## **Chicago Cards**

Chicago Cards are contactless smart cards used to pay fares and transfers onboard CTA buses and trains, and Pace buses. They are the fastest and most convenient way to pay your fare – simply touch the card to the touchpad located on the front of the bus farebox or rail turnstile and go!

There are two types of Chicago Cards:

## Chicago Card®

Chicago Card is a stored-value card that allows fare value to be added to the card at rail station vending machines or at CTA Headquarters. Chicago Cards



may only be used to pay full fares. Chicago Cards can be used to pay for up to seven full-fare rides at once.

Chicago Cards can be registered to protect against loss or theft. The CTA will restore the balance that was on your missing Chicago Card at the time of notification.

## **CTA Fare Media**

- Chicago Cards are available at CTA's main office at 567 West Lake Street, online at transitchicago.com, by calling 1-888-YOUR-CTA (1-888-968-7282), Monday through Friday, 7am to 7pm, or print an order form online and mail it to CTA.
- Chicago Cards are also available at select Currency Exchanges, Jewel and Dominick's food stores, CVS Pharmacies, and Walgreens.
- Chicago Cards can be purchased with \$20 of value already loaded on the card.
- There is a \$5 Chicago Card fee when purchasing a Chicago Card. However, the fee is waived for first-time users who register their cards.
- If lost or stolen, the replacement fee is a non-refundable \$5. See page 6 for rail and bus fares using Chicago Cards.

## Chicago Card Plus®

Chicago Card Plus is an account based version of the Chicago Card. The Chicago Card Plus allows customers to automatically



add more value to their cards via a credit card when the balance runs low. The Chicago Card Plus is also available through employers participating in the RTA/CTA Transit Benefit program.

With Chicago Card Plus, you can order a card, manage your account, and add value to your card, all online. The Chicago Card Plus offers two ways to use it — as a 30-Day Pass or as a stored-value Pay-Per-Use card.

Chicago Card Plus is automatically registered to protect against loss or theft. The CTA will restore the balance on your Chicago Card Plus account at the time of notification.

- Chicago Card Plus are available at CTA's main office at 567 West Lake Street, online at transitchicago.com, by calling 1-888-YOUR-CTA (1-888-968-7282), Monday through Friday, 7am to 7pm, or print an order form online and mail it to CTA.
- If lost or stolen, the replacement fee is a non-refundable \$5.

See page 6 for rail and bus fares, and page 9 for 30-day Pass costs, using Chicago Card Plus.



CTA farecards and passes are sold at more than 650 locations throughout the Chicagoland area, including CTA headquarters at 567 W. Lake Street, CTA rail stations, select grocery stores, Currency Exchanges, select tourist destinations and visitor centers, and online at transitchicago.com. Not all locations carry all types of farecards. For a complete list of locations, visit our web site and click on the Fares section.

#### **Customer Service:**

1-888-YOUR-CTA

TTY: 1-888-CTA-TTY1 (1-888-282-8891)

Weekdays: 7am — 7pm Email Customer Service at: feedback@transitchicago.com transitchicago.com